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Housing Policy Department
Received on:

March 21, 2016

MAR 28 2016

HCD - Division of Housing Policy Development
P.O. Box 952053
Sacramento, CA 94252-2053

RE: 2015 General Plan and Housing Element Annual Progress Report

TO WHOM IT MAY CONCERN:

Enclosed herewith, please find a copy of the City of Norwalk's 2015 General Plan and Housing Element Annual Progress Report as required by Government Code Section 65400(b).

Should you have any questions, please contact me at (562) 929-5953.

Sincerely,

COMMUNITY DEVELOPMENT DEPARTMENT
Planning Division

Beth Chow
Senior Planner

Attachment

CITY OF NORWALK
2015 GENERAL PLAN AND HOUSING ELEMENT
ANNUAL PROGRESS REPORT

COMMUNITY DEVELOPMENT DEPARTMENT
PLANNING DIVISION

April 2016

INTRODUCTION

On February 29, 1996, the Norwalk City Council adopted the City's current General Plan for implementation. The General Plan contains ten (10) elements: Land Use, Circulation, Housing, Conservation, Open Space, Noise, Safety, Community Design, Educational and Cultural Resources, and Utility Infrastructure. Of these elements, Community Design, Educational and Cultural Resources and Utility Infrastructure are the three new elements that were added to the General Plan as part of the 1996 comprehensive General Plan update.

In January of 2014, the City Council adopted the 2013-2021 Housing Element. Throughout 2015, the Norwalk Planning Commission worked on the implementation of the approved Housing Element to adequately address issues related to current and future housing opportunities and to meet the requirements of the Department of Housing and Community Development (HCD).

As required by Government Code Section 65400(b), every city must submit an annual progress report to their legislative body, the Governor's Office of Planning and Research (OPR), and the Department of Housing and Community Development (HCD) on the implementation status of their General Plan. The annual report must also include discussion on the City's progress in providing its required share of affordable housing pursuant to Government Code Section 65584 and its efforts to remove governmental constraints for the maintenance, improvement and development of affordable housing per Section 65583(c)(3) of the California Government Code.

This General Plan and Housing Element Annual Progress Report covers the period from January 1, 2015 to December 31, 2015.

STATUS OF GENERAL PLAN IMPLEMENTATION PROGRESS

The following discusses the collaborative efforts administered by various City Departments which contribute to the implementation progress of each of the ten (10) elements contained in the General Plan, including:

- Land Use,
- Circulation,
- Housing,
- Conservation,
- Open Space,
- Noise,
- Safety,
- Community Design,
- Educational and Cultural Resources, and
- Utility Infrastructure.

Land Use Element

The City of Norwalk is considered a developed community comprised mostly of single-family residential neighborhoods, with its predominant commercial and industrial land uses situated along several major roadways. As a developed community, any future development in the city would occur as infill or redevelopment.

In February 1996, an updated Land Use Element was adopted as part of the City's comprehensive General Plan update. Since adoption of the 1996 General Plan, the City has processed a variety of new land use developments and adopted new land use regulations that have continually upheld the Land Use Element.

Circulation Element

The Circulation Element of the 1996 General Plan defines the transportation needs of the City and presents a comprehensive transportation plan to accommodate those needs. The element also focuses on identifying and evaluating local circulation needs, while balancing those needs with regional demands and mandates. The following outlines the City's efforts in addressing local circulation, regional circulation and public transportation needs in the Norwalk community:

Local Circulation

The City has continued to make a variety of street and traffic improvements to its existing network of public streets and sidewalks (e.g., street resurfacing, sidewalk repair, Americans with Disabilities Act (ADA) compliance, traffic signal modifications, etc.). These street and traffic improvements are identified as Capital Improvement Projects in which federal, state and local funding sources are utilized to execute the projects.

The City worked on the following Capital Improvement Projects to enhance local streets and sidewalks in the 2015 calendar year:

- Continued construction to replace the Firestone Bridge over the San Gabriel River;
- Completed construction of street repair work on Norwalk Boulevard/San Antonio Drive between Florence Avenue and Rosecrans Avenue;
- Continued work to upgrade computer systems that control traffic signals throughout the City;
- Continued construction work to repair/replace damaged curbs gutters and sidewalks throughout the City;
- Continued to facilitate the Pioneer Improvement Project, between Rosecrans Avenue to Alondra Boulevard;
- Continued design of street improvements on Alondra Boulevard between Gridley Road and Studebaker Road;
- Continued design of street improvements on Pioneer Boulevard between Rosecrans Avenue and Imperial Highway;
- Continued design of street improvements on Carmenita Road between Rosecrans Avenue and the I-5 Freeway;
- Continued design of street improvements on Shoemaker Road between Rosecrans Avenue and the I-5 Freeway;
- Completed design of street improvements on Civic Center Drive between Norwalk Boulevard and the eastern terminus of Civic Center Drive;
- Continued design of intersection improvements at Imperial Highway and Bloomfield Boulevard;
- Continued design of intersection improvements at Studebaker Road and Alondra Boulevard;
- Continued design of intersection improvements at Pioneer Boulevard and Imperial Highway;
- Continued design of intersection improvements at Studebaker Road and Rosecrans Avenue;
- Completed design of bus stop improvements on Imperial Highway at Jersey Avenue;
- Completed design of bus stop improvements on Alondra Boulevard at Elmcroft Avenue; and
- Completed design of local street rehabilitation work in the neighborhood bounded by Fairford Avenue, Ratliffe Street, Jersey Avenue, and Foster Road.

Other street improvements, (e.g., street dedications, street widening, sidewalk construction, deceleration lanes, etc.) are funded and built by developers as part of their conditions of approval for developing their property. In addition, developers are responsible for paying their "fair share" of the cost to mitigate anticipated traffic impacts associated with new development in the City.

Additionally, developers are often required to conduct traffic studies to establish uses which have higher parking demands or larger development projects which may create

traffic impacts on the existing network of public streets. These traffic studies are required to ensure that new uses and developments will not have negative traffic impacts.

Regional Circulation

The City of Norwalk currently participates in local and regional transportation planning and decision-making by implementing and conforming to the guidelines of the Los Angeles County Congestion Management Plan and the Los Angeles County Master Plan of Arterial Highways.

I-5 Freeway Widening: The California Department of Transportation (Caltrans), District 7, continued to construct improvements along the I-5 Freeway, which runs north to south through the entire length of the City, during the 2015 calendar year. According to Caltrans, the improvements listed below are part of the planned improvements and will enhance safety, improve traffic flow, reduce congestion, encourage ridesharing, decrease surface street traffic and improve air quality:

- High-Occupancy Vehicle (HOV or carpool) Lanes – Carpool lanes for vehicles with two or more passengers
- Direct HOV Connectors – Carpool lane connections so motorists can travel from one freeway directly to another without leaving the HOV lane
- Interchange Improvements – Upgraded on- and off-ramps, bridge widening and/or bridge reconstruction
- Pavement Replacement – Extends roadway life, reduces maintenance costs and closures, provides a smoother ride for motorists
- Grade Separation – Bridge used to separate levels at which cars, trains, and/or pedestrians cross
- Pedestrian Overcrossing – Bridge for pedestrians to cross over freeway

Most of these improvements are funded through a combination of federal, state and local resources. Additionally, several projects have been partially funded through the American Recovery and Reinvestment Act (ARRA).

The City continued to actively work with Caltrans in the 2015 calendar year to minimize the impacts of this project on surrounding neighborhoods in Norwalk by attending construction field meetings and conducting on-site inspections of the construction in progress for the phased I-5 widening project including the following segments:

- Carmenita Interchange Segment at Carmenita Road and the I-5 Freeway;
- Segment 3 of the I-5 Freeway between Carmenita Road and Silverbow Avenue; and
- Segment 4 of the I-5 Freeway between Shoemaker Avenue and the Railroad undercrossing.
- Segment 5 of the I-5 Freeway between the Railroad undercrossing and the I-5/605 Interchange.

Staff was involved in the design stage of the construction work for Segment 5 of the I-5 Freeway between Orr and Day Road and the 605 freeway, during the 2015 calendar year. Additionally, the City continued to work with existing residents and businesses which were affected by the I-5 Freeway widening.

High Speed Rail and Greenline Extension Projects: The City continued to monitor the California High Speed Rail Authority's actions related to the construction of the high-speed rail, and possible extension of the Metropolitan Transportation Authority's Green Line. In the fall of 2015, the California High Speed Rail Authority held an open house meeting in Norwalk and other communities to evaluate the proposed alternatives. To ensure the most benefit to the Norwalk community with the least amount of negative impacts, the City of Norwalk is seeking studies that will analyze both impacts and potential benefits to these related transportation projects.

Together with the City of Santa Fe Springs, the Cities have withheld support pending resolution of several issues including the continued operation and viability of the existing Metrolink Station, the provision of adequate parking, and the mitigation of traffic impacts. However, in 2015 the City has been re-evaluating its stance on the rail project. There has been dialogue between various agencies and to City to formulate ways to capture economic development opportunities should the rail project come to fruition. The California High Speed Rail Authority has indicated that it is still working on its own evaluation of the project and has not yet released a draft environmental document.

Public Transportation

In addition to conducting street and circulation improvements, the City also provides a public transportation service for the community through the Norwalk Transit System (NTS). As one of sixteen (16) municipal bus operators within Los Angeles County, NTS was established as a municipal fixed-route operation on August 1, 1974. Later the same year, a demand-responsive service, also known as Dial-a-Ride (DAR), was implemented to better serve physically challenged residents.

Fixed-Route Service: The NTS fixed-route service provides local circulation and trunk service within Norwalk and adjoining communities, including Santa Fe Springs, Artesia, Bellflower, Cerritos, La Mirada, Whittier and portions of unincorporated Los Angeles County. The NTS fixed-route service also provides connecting bus service between the Metro Rail Green Line Station and the Norwalk/Santa Fe Springs Transportation Center (Metrolink Station) for commuters utilizing other modes of public transportation. NTS continues to serve approximately 5,500 customers on an average weekday, and over 1.5 million boarding customers per year.

NTS is continuing its incremental fixed route bus replacement program as vehicles come of age. The Federal Transit Authority encourages grant recipients to procure goods and services jointly with other recipients to obtain better pricing through larger purchases. NTS has been active with other transit agencies across the nation to make such larger procurements, with the next set of buses to occur in the 2016 calendar year.

The following briefly outlines advantages to Compressed Natural Gas (CNG) buses:

1. CNG buses emit virtually no visible particulate matters or black soot at the tailpipe; in comparison to diesel;
2. There is a reduction in oxides of nitrogen (NOx) with buses running on CNG rather than diesel;
3. Natural gas has inherently lower carbon dioxide emissions compared to diesel;
4. There is no evidence that CNG buses pose any greater risk of fire or explosion than diesel buses. Natural gas buses have on-board gas detectors and other safety equipment specially designed to ensure safe operation;
5. Natural gas vapors are odorless and nontoxic to breathe. The familiar natural gas smell is actually an odorant that is added to the gas as a safety feature;
6. The technology for making CNG tanks is well known and mature; and
7. Currently, the CNG bus base cost is approximately 10-16% less than the Gasoline Hybrid Electric.

The most practical fuel-path available to NTS at this time and moving forward is CNG. NTS fueling facilities and maintenance building infrastructure upgrades have been completed, as well as an early warning methane detection system, and the CNG refueling station, which have been in operation this past year.

Dial-a-Ride Program: The NTS also continues to provide a high quality and efficient paratransit service, called Advance Reservation DAR, for Norwalk's senior and disabled residents within the jurisdictional boundaries of the City of Norwalk. The NTS also contracts with Fiesta Taxi for late evening weekday supplemental taxi voucher service and daytime weekday inter-jurisdictional taxi voucher service for medical trips to eligible Norwalk/Santa Fe Springs residents.

In keeping with its commitment to provide economically viable public transportation in a safe and effective manner, the NTS is continuing to evaluate its paratransit services to enhance productivity and customer satisfaction. This includes development of recommendations for future service expansion and/or restructuring of existing services that takes into account the following: residential and socio-economic growth in the service area, and existing travel patterns of riders and non-riders to explore the best possible approach to enhancing the use of public transportation by consolidating portions of paratransit services into community fixed route service. Overall, the ongoing internal performance evaluation process will ensure that the NTS continues to improve its service to meet both current and future needs of the community within the constraints of available funding from local, state and federal sources.

The City has continually expanded the functions and services it provides through the Transportation Department, as a municipal transit agency. The following Capital Improvement Projects involving acquisitions and transportation facilities were initiated in 2015 calendar year:

- Acquired eight (8) Toyota Prius sedans as relief vehicles

- Commissioned general contractor services for NTS's Transportation/Public Services Facility – Metrolink Station Improvement Project which includes:

	Component	Subcomponents
1	Tenant Improvements	Vehicle Maintenance Parts Room, Tire Storage, and work station (office) enhancements; replacement of parallelogram heavy-duty lift; lobby security / ADA enhancements.
2	Passenger Access	Pedestrian Walkway, Bicycle Pathway and Parking enhancements.
3	Pedestrian Plaza	"Pick-up" and "drop-off" area, shelters, enhanced signage, installation of Closed Circuit Television (CCTV); and facility lighting.
4	Bus Wash Station	New Wash System and canopy.

Housing Element

In January 2014, the City Council adopted the *2013-2021 Housing Element of the General Plan* ("Housing Element") describing actions the City took to meet existing and future housing needs during the 5th Regional Housing Need Assessment (RHNA) cycle which consists of a 7-year period from January 1, 2014 through October 1, 2021. The Housing Element also outlines existing and proposed housing programs, and text amendments that are needed to meet statutory requirements. The implementation of the housing programs will be ongoing throughout the planning cycle.

The table below identifies the number of housing units which were allocated to the City for the 5th RHNA cycle:

5th RHNA CYCLE (01/01/14 – 10/30/21)		
INCOME GROUP	NUMBER	PERCENT
Very Low	52	25.9%
Low	31	15.4%
Moderate	33	16.4%
Above Moderate	85	42.3%
Total:	201	100.0%

The household income groups are categorized as Extremely Low (less than 30 percent of Los Angeles (L.A.) County's median income), Very Low (30-50 percent of L.A. County's median income), Low (50-80 percent of L.A. County's median income), Moderate (80-120 percent of L.A. County's median income), and Above Moderate (greater than 120 percent of L.A. County's median income).

Pursuant to State Housing Element laws, the Housing Element must be updated every eight (8) years to reflect new RHNA allocations and ensure compliance with other housing related requirements.

Using the forms and definitions, as adopted by HCD on March 27, 2010, information regarding Norwalk's progress in addressing the regional housing need allocation has been included in Tables "A," "A2," "A3," "B," and "C" contained in Attachment A. In the attached tables, the City reported the issuance of building permits for one (1) new single-family residential unit and the conversion of an existing building to one (1) single family-residential unit, to meet the above moderate income housing units allocation between January 1, 2015 to December 31, 2015.

The following table contains program implementation status for housing programs contained in the adopted *2013 – 2021 Housing Element* that were implemented during the 2015 calendar year:

PROGRAM CATEGORY #1: IDENTIFYING HOUSING SITES TO ACCMMODATE THE CITY'S SHARE OF THE REGIONAL HOUSING NEED	
Program	Accomplishment
<p>Program 1: Land Use Element/Zoning Map/Project Implementation</p> <p>Implementation of the Land Use Element will ensure that development of the vacant and underutilized sites will contribute to meeting the City's share of the regional housing need. The Land Use Element will be continuously implemented.</p>	<p>Program 1 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.</p>
<p>Program 2: Lot Consolidation Incentives Program</p> <p>The City will create a incentive program to consolidate lots to increase housing capacity and create quality developments.</p>	<p>Program 2 has not yet been implemented, but will be carried forward within the 2013-2021 planning period.</p>
<p>Program 3: No Net Loss Program</p> <p>This Program is designed to ensure that sites identified in the Element continue to accommodate the City's share of regional housing need.</p>	<p>Program 3 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.</p>
<p>Program 4.1-4.5: Zoning Ordinance Amendments to Encourage a Variety of Housing Types</p>	<p>Program 4 was continuously implemented during 2015 and will continued throughout the 2013-2021 planning period. The City will continue to work on ordinances that</p>

PROGRAM CATEGORY #1: IDENTIFYING HOUSING SITES TO ACCOMMODATE THE CITY'S SHARE OF THE REGIONAL HOUSING NEED	
Program	Accomplishment
Complete Zoning Ordinance amendments to encourage a variety of housing types.	encourage a variety of housing types.

PROGRAM CATEGORY #2: ASSIST IN THE DEVELOPMENT OF ADEQUATE HOUSING TO MEET THE NEEDS OF LOW AND MODERATE-INCOME HOUSING	
Program	Accomplishment
<p>Program 5: Section 8 Housing Choice Voucher Program (Rental Assistance)</p> <p>The Norwalk Housing Authority (NHA) will continue to administer 705 Section 8 Housing Choice Vouchers.</p>	<p>Program 5 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. The NHA continues to administer Section 8 within the City. During 2015, the NHA opened the waiting list for the Section 8 rental assistance program, where 3,000 applications were given out and 2,605 applications were returned during the acceptance period.</p>
<p>Program 6 Affordable Housing Density Bonus Program</p> <p>Creation of a housing density bonus program.</p>	<p>Program 6 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.</p>
<p>Program 7: Affordable Housing Developer Partnership Program</p> <p>Promotion of housing for low and moderate income households.</p>	<p>Program 7 was implemented in 2015 and included an RFP sent to qualified developers seeking projects related to the creation of permanent affordable housing. Two HOME-funded projects were completed in 2015.</p>
<p>Program 8: Developmentally Disabled Outreach Program</p> <p>Conduct outreach to inform residents with developmental disabilities of options available for housing.</p>	<p>Program 8 was implemented in 2015 and included partnership with a non-profit organization to acquire and rehabilitate housing for very low income developmentally disabled adults.</p>
<p>Program 9.1 & 9.2: Homeless & Extremely Low Income (ELI) Program</p> <p>Address homelessness problems through Social Services Department outreach and participation in Gateway Connections program with the local COG.</p>	<p>Program 9 has been continuously implemented in 2015 to help homeless individuals through the Social Services Department and a third party outreach program.</p>

PROGRAM CATEGORY #3: REMOVE GOVERNMENTAL CONSTRAINTS TO THE MAINTENANCE, IMPROVEMENT AND DEVELOPMENT OF HOUSING	
Program	Accomplishment
<p>Program 10: Parking and Development Cost Study</p> <p>Evaluate the Affordable Housing Cost Study and determine if development studies or policies require changes to reduce cost of housing while maintaining quality developments.</p>	<p>Program 10 has not yet been implemented, but will be carried forward within the 2013-2021 planning period.</p>
<p>Program 11: Parking Space Reductions for Affordable and Special Needs Housing</p> <p>Allow affordable and special needs and other housing developers to request a reduction in parking.</p>	<p>Program 11 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.</p>
<p>Program 12 Revise Zoning Ordinance Family Definition</p> <p>Allow for the City be consistent with fair housing laws regarding the definition of family.</p>	<p>Program 12 was implemented in 2014 and included an ordinance that revised the definition of family.</p>

PROGRAM CATEGORY #4: CONSERVE AND IMPROVE THE CONDITION OF THE EXISTING STOCK OF AFFORDABLE HOUSING	
Program	Accomplishment
<p>Program 14: Housing Code Enforcement Program</p> <p>The Property Maintenance Division operates this program. Staff is responsible for responding to complaints or inquiries regarding violations of zoning, sign, land use ordinances, and public nuisances as well as being proactive in identifying and initiating cases. Funding for code enforcement is from the General Fund as well as Community Development Block Grants</p>	<p>Program 14 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.</p>
<p>Program 15: CDBG Residential Rehabilitation Program</p>	<p>Program 15 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.</p>

PROGRAM CATEGORY #4: CONSERVE AND IMPROVE THE CONDITION OF THE EXISTING STOCK OF AFFORDABLE HOUSING	
Program	Accomplishment
CDBG funds provide financial incentives and assistance to rehabilitate single-family dwelling and rental structures up to four (4) units. No interest and low interest loans, grants and rebates are offered.	
Program 16: Housing Improvement Program (HOME) Zero Percent Deferred Loans Grants for Elderly and Disabled.	Program 16 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. Two HOME projects were completed in 2015.

PROGRAM CATEGORY #5 PROMOTE HOUSING OPPORTUNITIES FOR ALL PERSONS	
Program	Accomplishment
Program 17: Fair Housing Services Program Contract with Fair Housing Foundation to establish, maintain and advance fair housing choices to assist with housing discrimination, counseling & investigative services, housing dispute resolution, and provide education and outreach.	Program 17 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. The Fair Housing Foundation and City of Norwalk participated in training regarding the processing of the Reasonable Accommodation application to assist with Fair Housing law compliance.
Program 18: Fair Housing Information Program The City will make fair housing information available at City facilities.	Program 18 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Program 19: Norwalk Housing Authority Fair Housing Program Ensure equal opportunity and affirmatively further fair housing through the Norwalk Housing Authority's program administering Section 8.	Program 19 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Program 20: Assessment of Fair Housing (AFH) Revise scope & content of the fair housing analysis required of CDBG funds recipients to be consistent for a	Program 20 was not implemented in 2015. The proposed rule was not finalized by HUD until after the submission of the City's Consolidated Plan and Analysis of Impediments. According to the final rule, the City is not required to comply with the

PROGRAM CATEGORY #5 PROMOTE HOUSING OPPORTUNITIES FOR ALL PERSONS	
Program	Accomplishment
proposed rule for Affirmatively Furthering Fair Housing (AFFH).	new AFFH rule until the next Consolidated Plan submission, which will be in 2020.

PROGRAM CATEGORY #6: PRESERVE ASSISTED HOUSING AT RISE OF CONVERSION TO MARKET RATE HOUSING	
Program	Accomplishment
Program 21 At-Risk Housing Preservation Program Preserve 48 affordable housing units at risk of conversion to market rate housing.	Program 21 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.

PROGRAM CATEGORY #7: PROMOTE ENERGY CONSERVATION	
Program	Accomplishment
Program 22: Energy Conservation Program Promotion of "Energy Upgrade California" and other home energy efficiency programs to for Norwalk households.	Program 22 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. The City partnered with SCE to promote the program at various City sponsored events.

In October 2015, the City of Norwalk, who serves as the former Redevelopment Agency's Housing Successor completed the Housing Successor Annual Report regarding the Low and Moderate Income Housing Asset Fund (Attachment B) and submitted it to HCD. This report details the Housing Successor's activities in fiscal year 2014/15, pursuant to state law. Based on the report, the Housing Successor has had limited activities but continues to maintain and aid in furthering efforts for low and moderate income housing.

Norwalk Housing Authority

The Norwalk Housing Authority (NHA), a separate legal entity established in 1976, assists lower income families to secure decent, safe, and sanitary housing at affordable prices. The Housing Authority administers an ongoing Housing Voucher Program. During calendar year 2015, the NHA issued approximately eighty-seven (87) vouchers to new applicants from a waiting list and an average of 689 households were assisted with their rent per month.

Community Development Block Grant

The federally funded Community Development Block Grant (CDBG) Program, administered by the Community Development CDBG Division, has the responsibility of administering a wide range of programs whose objective is to provide housing in a sound environment, principally for low and moderate-income households. The focus of CDBG activities are to provide financial assistance in the form of low cost home improvement programs, provide essential public services, stimulate the revitalization of older declining neighborhoods and monitor the modernization of essential infrastructure in neighborhoods with a high concentration of low/moderate income residents.

For the 2015 calendar year, CDBG funds have rehabilitated forty-three (43) properties as of December 31, 2015 to benefit low and moderate-income households in order to prevent or eliminate slums or blight within the community. In addition, CDBG funds have been previously allocated to support housing services to several non-profit organizations that provide shelter for abused, homeless or disadvantaged women and children.

Home Investment Partnership

The Home Investment Partnership (HOME), administered by the Community Development CDBG Division, also provides a variety of resources to assist elderly, low-income residents, in addition to the City's special needs population. For the 2015 calendar year, the HOME funds were used to partner with a non-profit corporation to acquire two (2) homes to provide independent living for six (6) very-low income, developmentally disabled adults. This project was completed in August of 2015.

Conservation Element

The Conservation Element of the Norwalk General Plan is intended to provide for the conservation, development and utilization of natural resources (e.g., water, minerals, energy sources etc.). Since the City of Norwalk is a completely urbanized community, there are limited natural resources that can be conserved and/or developed. However, conservation of existing resources from contamination and providing adequate mitigation measures to ensure that new development does not adversely impact the existing environment is being routinely achieved. The following is a discussion of different City conservation efforts as they relate to water conservancy and recycling programs:

Water

In the on-going effort to improve water quality and eliminate pollutant discharges into municipal storm drains and underground aquifers, the Engineering Division is currently responsible for City compliance with the federally mandated National Pollutant Discharge Elimination System (NPDES). As part of this program, the Engineering Division submits the annual NPDES report to the Regional Water Quality Control Board as required by this permit.

The City has also led efforts to initiate an inter-agency Committee to look at the Coyote Creek and Lower San Gabriel River Total Maximum Daily Loads (TMDL) with assistance from the Gateway Authority. This group is now well established and

includes cities that drain into the in the lower San Gabriel River area. The Lower San Gabriel River Group prepared a Watershed Management Program, which includes monitoring activities that are part of the new permit requirements.

In response to the ongoing drought conditions and the requirement by the State Water Board's mandatory conservation regulations, the City activated Phase II of its Water Shortage Contingency Plan in June 2015. Those restrictions will continue to be in effect until the State Board lifts those restrictions. Further, in July and December of 2015, the City Council adopted new landscape ordinances addressing drought tolerant/alternative landscaping to help water conservation.

The City continues to work in collaboration with water purveyors that service Norwalk residents, such as Park Water and Golden State Water companies to promote water conservation. In 2015, both water purveyors set up information booths and distributed conservation literature such as low-flow showerheads, shut-off nozzles, and faucet aerators, at the City's Summer Concert Series and participated in other public outreach efforts, such as conservation workshops held at the Social Services Center and the Senior Center during the summer.

Recycling

The City of Norwalk is committed to "going green," promoting public awareness on the importance of recycling/conservation and offering programs for its residents. All of the City's recycling programs are funded either by grants, partnerships, and/or forfeiture funds. Below is a summary of the various recycling programs and outreach efforts that took place in the 2015 calendar year within the City.

Used Oil Block Grants/Oil Payment Program – This program is funded by a State Block Grant. In the 2015 calendar year, the funds were used to fund year-round residential curbside pickup as well as used oil filter exchange events, in which residents take their used motor oil and filters to a certified collection center to exchange for a brand new, free filter. Promotional items such as oil containers, funnels, cardboard "creepers," and cleaning rags were also distributed during these events. In 2015, approximately 195 used oil filters were exchanged and 600 gallons of used oil brought in at the exchange events. The City provided recycling education by setting up an informational booth at City hosted Summer Concert series. In addition, the City partnered with the school districts to provide students with storm water prevention, household hazardous waste, and used oil recycling assemblies and presentations. Norwalk's annual Used Oil Recycling Artwork Contest called for original creations from fifth grade students throughout the City that reflected the theme: "Norwalk Recycles Used Motor Oil & Filters." Ten winning entries were selected and used as a Public Service Announcement that aired on the City's cable channel, and the artwork was published in the City's monthly newsletter, the "One Person's Trash" quarterly recycling newsletter, City website and Facebook page to encourage proper used oil and filter recycling.

Energy Efficiency Conservation – During the 2015 calendar year, the City also partnered with Southern California Edison to promote the "Energy Upgrade California"

program by providing information to residents on the value of energy efficiency projects during the City's Summer Concerts.

Beverage Container Grants – This program is also funded by a State Block Grant. The funds were used to partially subsidize the City's quarterly recycling publication called "One Person's Trash" and to produce flyers and information material for public distribution.

City E-waste and Shredding Events – The City organized electronic waste collection and document shredding events three (3) times last year in January, May and October. Each event was held on a Saturday from 9 a.m. - 2 p.m. in the City Hall parking lot. These events were extremely successful with an approximately 1,138 vehicles participating. Through these events, nearly thirteen (13) tons of electronic waste were diverted from the waste stream along with twenty-five (25) tons of paper that were securely shredded and reused. These events are funded with e-waste collection funds provided by the e-waste contractor, who receives this funding from the State of California SB 20 funds.

Construction and Demolition (C&D) Recycling – In response to AB 939 (codified in Public Resources Code § 41780), the mandatory recycling requirement to divert at least 50% of discarded materials from landfills, the City requires property owners/contractors to submit a Waste Management Plan (WMP) along with a fully refundable deposit for construction and demolition projects. Those that fail to comply with submitting disposal and recycling receipts will have their deposits forfeited. The forfeiture funds are then used to fund City recycling efforts.

Public Education – The City contracts with Eco Partners to prepare and print "One Person's Trash," a quarterly publication exclusively devoted to recycling and conservation topics. The publication is funded by three sources: Used Oil Block Grant funding, Beverage Container Block Grant funding, and subsidies from our two (2) franchised haulers.

Mandatory Commercial Recycling – Given the passage of AB 341 in 2012 (codified as Public Resources Code §41780.02), the City has partnered with the City's authorized haulers to disseminate information about the mandatory commercial recycling requirement for businesses and apartment complexes with five or more units. Information was disseminated through direct mailings as well as in City publications. The City is already in compliance with the law, since waste collected from businesses and apartment complexes in Norwalk go through a sorting process where recyclables are removed from the waste stream. However, the City encourages businesses and apartment complexes to look into additional recycling options when feasible.

City Hall School Tours - The City accommodates elementary schools that request City Hall tours, which incorporate a recycling/conservation education component into the tour. The students were educated on the importance of recycling through an interactive presentation provided by one of our local waste haulers and were given educational

material to show how items can be re-used. An approximate 272 elementary students toured City Hall in 2015.

Battery Recycling Program – The City offers the convenience for residents to properly dispose of household batteries. Containers are placed throughout our public facilities (City Hall, Norwalk Arts and Sports Complex, Senior Center, and Social Services Center) and are accessible to residents during regular operating hours. Disposal fees are paid for by the City's C&D forfeiture fund. During 2015, the City collected over 1,000 pounds of batteries for recycling.

SHARPS Disposal Program –The City partnered with Los Angeles County to distribute free sharps disposal containers to residents at the Social Services Center and Senior Center. Once these sharps containers are full, residents can take them, along with expired pharmaceuticals, to participating drop off locations, such as the Norwalk Sheriff's Station, or to an LA County Household Hazardous Waste Round Up event free of charge.

Open Space Element

The City's Open Space Element is primarily dedicated to the preservation and enhancement of the City's remaining open space. These areas are generally located within public parks, schools, and developed greenbelts. Currently, the City's Recreation and Park Services Department is responsible for the maintenance and repair of 129 acres of park grounds, sixteen (16) baseball diamonds, the Aquatic Pavilion and the Norwalk Arts and Sports Complex.

The Recreation and Park Services Department provides the residents of Norwalk an opportunity to create, play, and educate themselves through a variety of programs, activities, and events. Service programs include community services, youth and adult services, center and park activities, and citywide special events. Community services include extensive special interest classes and workshops, recreation for the physically challenged, and a vast array of community information and resource assistance. The youth and adult services are provided through excursions, sports and aquatics programs, athletic leagues, day camps, holiday events, and a variety of special activities.

The City has continued to maintain and enhance its parks and community facilities. The design or construction was completed for the following Capital Improvements Projects in 2015:

- Rehabilitated park facility restrooms at Gerdes Park, Glazier Park, Ramona Park and Zimmerman Park;
- Painted exterior of Lakeside Park;
- Refurbished entrance planters and landscaping at Glazier Park, Lakeside Park and Zimmerman Park;
- Upgraded exterior building lighting to LED at Zimmerman Park;
- Installed playground equipment at Gerdes Park;
- Installed ADA accessible door at New River Park;

- Re-graded baseball outfields at City parks using laser level technology;
- Planted trees at various City parks through Tree City USA grant.

In late 2014, the President signed legislation that would transfer a portion of the U.S. Air Force Norwalk Defense Fuel Supply Point, locally known as the Norwalk Tank Farm, to the City. This action authorized the transfer of 15 acres of federal land to the City, free of cost, to be designated for public use. Since the location of the site is next to Holifield Park, the park will be expanded. Efforts to remediate the site for water and soil contamination occurred in 2015 and will continue. It is anticipated that the Air Force will complete the transfer of the property to the City in 2016.

Noise Element

The Noise Element of the General Plan is dedicated to protecting the community from excessive noise. The City recognizes that there are two (2) major categories of noise sources, mobile and stationary. Because the City is located along several major transportation corridors (e.g., three freeways, three railroad lines, and several major arterial streets serving regional traffic), the City has constructed screen walls along Imperial Highway between Hoxie Avenue and west of Studebaker Road. Additional screen walls have been constructed along the western and southern property lines of the Norwalk Transportation Center to mitigate the impact of any excessive noise created by mobile noise sources (i.e., cars, trucks and motorcycles etc.).

With respect to stationary noise sources, they are generally associated with industrial and commercial activities, construction work, and human activity. Mitigation of these noise sources typically involve limiting business hours, restricting commercial and industrial business operations to enclosed buildings, and/or considering land use compatibility when determining an acceptable limit for noise exposure for various land uses. A variety of these options continue to be implemented for all new developments in the City as a means of mitigating adverse noise impacts.

Safety Element

The Safety Element addresses both natural and man-made hazards that may result in the loss of life and/or damage of property. The City strives to ensure the safety of Norwalk residents through emergency preparedness efforts and programs administered through the Public Safety Department.

Emergency Preparedness

In an effort to minimize such loss/damage due to seismic activity, flood, fire, and man-made hazards, the City has created an Emergency Preparedness Section in the Safety Element to prepare and develop emergency plans, drills, training and communication/coordination with intergovernmental agencies.

In 2004, the City of Norwalk adopted a National Hazard Mitigation Plan (NHMP). This disaster plan integrates community resources into municipal disaster management, including a list of local resources such as personnel, equipment, material, specialized medical and other training and auxiliary communications/L.A. County Disaster

Communications Services. The City is currently updating the NHMP in order to meet Federal Emergency Management Agency (FEMA) requirements.

In conformance with the NHMP, the City of Norwalk has continued to perform annual mock disaster drills and conduct bi-monthly training regarding emergency response that will help establish and maintain an on-going state of readiness within the City organization.

The City participates in the Community Emergency Response Team (CERT) Program which is a national program that educates citizens in emergency preparedness at the local level through cities, fire departments, police departments, hospitals and other community facilities. Norwalk is a member of the Area E Regional CERT program which consists of twenty-five (25) member cities. This program is the only known regional pool of volunteer mutual aid emergency assistance in which volunteers provide disaster response for jurisdictions affected by a major emergency or disaster.

Through the CERT program, both Norwalk personnel and volunteer community members are educated about disaster preparedness for hazards that may impact Norwalk and the surrounding areas. Free monthly and quarterly training is provided to assist members in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations. To be a CERT member, individuals must attend twenty (20) hours of training annually. Advanced CERT members participate in fifty (50) additional hours of training annually.

During the last calendar year, the City continued to take a lead role in organizing training opportunities for CERT members through both volunteer and paid instructors and by supplying equipment needed for training sessions and as part of the certification process. Cross training is also available to CERT members to enable them to learn about emergency response in different settings, such as responding to disasters in both urban and wilderness environments.

Also in 2015, the City convened its third year of the pilot preparedness program focused on K-5 public schools. The School Preparedness Inter-community Readiness Inter-agency Training Project (S.P.I.R.I.T) provides a whole community approach to emergency preparedness. The pilot project is a multiagency program and concludes in June 2015.

Public Safety Department Programs

During the 2015 calendar year, the Public Safety Department has also continued to assist the Los Angeles County Sheriff's Department to enhance community safety through crime prevention. Some of the existing law enforcement programs that have promoted public safety in Norwalk include:

- Norwalk Enforcement Team (NET);
- Junior Park Ranger Program;
- Community Safety Partnership Team;

- Business Watch and Neighborhood Watch Programs;
- Public Safety Cadets;
- Nuisance Abatement;
- Norwalk Apartment Partnership Association;
- Graffiti Abatement Program;
- Norwalk Park Patrol and Security;
- Entertainment Center/Civic Center and Transportation Center Security;
- Curfew Enforcement Program;
- Safe Housing and Property Enhancement Program (S.H.A.P.E.);
- Public Safety Volunteer Program;
- Parental Responsibility Ordinance;
- Latent Fingerprint Services; and
- Probation Department, Prevention and Intervention Program.

Recommendations are often made by the Public Safety Commission concerning various Public Safety Department programs, such as the Business Watch and Neighborhood Watch Programs. The Commission also reviews and makes recommendations regarding parking and traffic-related matters. In addition, the City continues to participate in a multi-agency crime task force that maintains collaborative partnerships between various law enforcement agencies, courts, parole officers, the District Attorney's office and local school districts.

Community Design Element

Although the Community Design Element does not prescribe a set of particular design standards, it does offer guiding principles that promote quality design. The following is a discussion how the goals and objectives of the Community Design Element are achieved in new developments and through the Arts in Public Places Program:

Development Review and Approval

Prior to the construction of any new or remodeled development in the City, proposed projects must go through a development review process in which the Community Development Department works with developers and property owners to ensure compliance with the City's zoning requirements as well as aesthetic considerations such as architectural style, scale, massing and building orientation. These are important design features associated with any new or remodeled development, particularly, when a project design may impact the surrounding physical environment.

The Planning Commission is the approving body for all projects that require discretionary approval and are responsible for ensuring that projects are:

- Compatible with other developments in the area and will have a positive effect on the appearance of the surrounding neighborhood;
- Consistent with the General Plan;
- Will not be detrimental to the public health, safety, and welfare or adversely affect property values or the present or future development of surrounding areas; and
- Compliant with the regulations contained within the Norwalk Municipal Code.

The City takes into account all design considerations during the development review process and promote and obtain aesthetically attractive, quality developments throughout the City. In 2015, the Planning Commission continued to hold developers and builders to high architectural standards that enhanced the aesthetics of newly constructed and remodeled buildings. Moreover, the City strives to maintain that level of high architectural standards through its own projects.

Arts in Public Places Program

The City's Art in Public Places Program seeks to enhance the community through a growing collection of nationally recognized, permanent outdoor art installations. Through the program, a fee is assessed for commercial development over \$500,000 or residential developments of more than four (4) units within the City. Developers can either pay an in-lieu contribution to the City's Art in Public Places Program or incorporate artwork into their development, which must be reviewed and approved by the City Council.

Continuing the City's Utility Box Artwork Project, the City's Art in Public Places Committee commissioned another project in 2015 at Studebaker Road and Leffingwell Road. Four students from Norwalk High School collaborated to choose a common theme and create separate art designs to be painted on the panels of the utility box. This project, completed in August, showcased several of Norwalk's historic areas with artist and whimsical elements. Staff is planning the third project in the near future.

The City Council approved artwork for the City Hall's Freedom Square. The monument will consist of five' monoliths, 12' in height, representing each branch of the military. The memorial will covered with separate upright etched granite panels, each depicting a pictorial story of the branches of the military. This art project is being designed as part of the City's parking lot restructuring, to include replacement of the ramp entryway to City Hall.

Educational and Cultural Resources Element

The purpose of the Educational and Cultural Resources element is to maintain and enhance the quality of education within the community and provide a sense of community identity through the preservation and expansion of the City's cultural facilities, programs, and services.

Educational Resources

At present, Norwalk's educational resources include a Community College, an adult school, and four (4) public school districts that serve twenty-nine (29) schools ranging from elementary through high school level. The City's cultural resources include two (2) public libraries (the Norwalk Regional Library and the Alondra Library), and the Cultural Arts Center, which is located at the Arts and Sports Complex. In addition, there are eleven (11) parks throughout the City, which are sources of educational and cultural activities for Norwalk residents.

The City has continued to enhance and develop the City's educational and cultural resources through diligent maintenance of City facilities and continued community programs at local parks and community centers, which are organized and managed by the City's Recreation and Park Services Department.

In 2015, the City of Norwalk helped form the Norwalk Education Alliance to promote higher education, job training, and entrepreneurship. Through partnering with the area school districts, the local community college, and business and workforce development organizations, the City hopes to promote and coordinate the delivery of education and training within the community.

Historic Resources

There are also several historic resources within the community such as the Sproul Museum, the Paddison Ranch Buildings, the Darius David Johnston House, and the Front Street Buildings that celebrate the City's historic past during the beginning of the 20th Century. Norwalk has continued to promote and support its educational and cultural resources through continued community involvement and public awareness activities.

Utility Infrastructure Element

The City's Utility Infrastructure Element is intended to ensure that adequate utility levels (e.g., water, sewer, storm drains, natural gas, electricity, etc.) are provided within the City to meet Norwalk's current and future needs. During the past year, the City has continued to maintain all existing utility infrastructure and enhance its functional longevity to maximum performance.

The City has also taken measures to ensure that the utility infrastructure is working efficiently and effectively. In 2011, a special study was conducted analyze the City's sewer system to determine whether it is working efficiently and whether future repairs are necessary.

In the 2015 calendar year, the City worked on several Capital Improvement Projects that will improve the community's infrastructure, including:

- Completed the design of repairs at priority location on the sewer system as highlighted by the 2011 study and ongoing inspections of the system; and
- Commenced the design of a transmission water pipeline to connect the Central Service Area with both the West Service Area and South Service Areas of the City's Municipal Water System.

These improvements are necessary to ensure that current and future Norwalk residents are provided with adequate utility services.

CONCLUSION

The 2015 General Plan and Housing Element Annual Progress Report is the sixteenth annual report on the implementation status of the Norwalk General Plan. To date, staff believes the City has continued to faithfully implement the City's 1996 General Plan as the actions, plans, programs and projects documented in this report represent the City's commitment to achieve the goals and objectives set forth in the ten (10) elements of the Norwalk General Plan.

ATTACHMENTS

- A. Housing Element Implementation Tables
- B. City of Norwalk Housing Successor Annual Report

ANNUAL ELEMENT PROGRESS REPORT Housing Element Implementation (CCR Title 25 §6202)

Jurisdiction City of Norwalk
Reporting Period 1/1/2015 - 12/31/2015

**Table A2
Annual Building Activity Report Summary - Units Rehabilitated, Preserved and Acquired pursuant**

Please note: Units may only be credited to the table below when a jurisdiction has included a program in its housing element to rehabilitate, preserve or acquire units to accommodate a portion of its RHNA, which meet the specific criteria as outlined in GC Section 65583.1(G)(1)

Activity Type	Affordability by Household Incomes			TOTAL UNITS	(4) The Description should adequately document how each unit complies with subsection (c) (7) of Government Code Section 65583.1
	Extremely Low-Income*	Very Low-Income	Low-Income		
(1) Rehabilitation Activity					
(2) Preservation of Units At-Risk				0	
(3) Acquisition of Units				0	
(5) Total Units by Income	0	0	0	0	

* Note: This field is voluntary

**Table A3
Annual building Activity Report Summary for Above Moderate-Income Units**

	1.	2.	3.	4.	5.	6.	7.
No. of Units Permitted for						0	
No. of Units Permitted for	2	2				4	

* Note: This field is voluntary

ANNUAL ELEMENT PROGRESS REPORT Housing Element Implementation (CCR Title 25 §6202)

Jurisdiction City of Norwalk City of Norwalk 1/1/2015 - 12/31/2015
 Reporting Period

Table B

Regional Housing Needs Allocation Progress

Permitted Units Issued by Affordability

Enter Calendar Year starting with the first year of the RHNA allocation period. See Example.	RHNA Allocation by	Year	Total Units to Date (all years)	Total Remaining RHNA by Income Level								
		1	2	3	4	5	6	7	8	9		
Very Low	Deed											
	Restricted Non-deed restricted	75										75
Low	Deed											
	Restricted Non-deed restricted	46	1								1	45
Moderate	Deed											
	Restricted Non-deed restricted	50										50
Above Moderate	Deed											
Restricted Non-deed restricted	126	1									3	123
TOTAL RHNA by COG.		297	2									
Enter allocation number.		297	2									
Total Units												
Remaining Need for RHNA Period												

Note: units serving extremely low-income households are included in the very low-income permitted units totals.

ANNUAL ELEMENT PROGRESS REPORT Housing Element Implementation (CCR Title 25 §6202)

Jurisdiction City of Norwalk
Reporting Period 1/1/2015 - 12/31/2015

Table C

Program Implementation Status

Program Description Name of Program	Objective	Timeframe	Status of Program Implementation
Category #1, Program 1: Land Use Element/Zoning Map/Project Implementation	Implementation of the Land Use Element will ensure that development of the vacant and underutilized sites will contribute to meeting the City's share of the regional housing need. The Land Use Element will be continuously implemented.	2013-2021	Program 1 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #1, Program 2: Lot Consolidation Incentives Program	The city will create a incentive program to consolidate lots to increase housing capacity and create quality developments. This Program is designed to ensure that sites identified in the Element continue to accommodate the City's share of regional housing need.	2013-2021	Program 2 has not yet been implemented, but will be carried forward within the 2013-2021 planning period.
Category #1, Program 3: No Net Loss Program		July-15	Program 3 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #1, Program 4: 1-4.5. Zoning Ordinance Amendments to Encourage a Variety of Housing Types	Complete Zoning Ordinance amendments to encourage a variety of housing types.	Jan-15	Program 4 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. The City will continue to work on ordinances that encourage a variety of housing types.
Category #2, Program 5: Section 8 Housing Choice Voucher Program (Rental Assistance)	The Norwalk Housing Authority (NHA) will continue to administer 705 Section 8 Housing Choice Vouchers.	Jan-15	Program 5 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. The NHA continues to administer Section 8 within the City. During 2015, the NHA opened the waiting list for the Section 8 rental assistance program, where 3,000 applications were given out and 2,605 applications were returned during the acceptance period.
Category #2, Program 6 Affordable Housing Density Bonus Program	Creation of a housing density bonus program.	Jul-15	Program 6 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #2, Program 7: Affordable Housing Developer Partnership Program	Promotion of housing for low and moderate income households.	Jan-15	Program 7 was implemented in 2015 and included an RFP sent to qualified developers seeking projects related to the creation of permanent affordable housing. Two HOME-funded projects were completed in 2015.
Category #2, Program 8: Developmentally Disabled Outreach Program	Conduct outreach to inform residents with developmental disabilities of options available for housing.	Jan-16	Program 8 was implemented in 2015 and included partnership with a non-profit organization to acquire and rehabilitate housing for very low income developmentally disabled adults.
Category #2, Program 9: 1 & 9.2: Homeless & Extremely Low Income (ELI) Program	Address homelessness problems through Social Services Department outreach and participation in Gateway Connections program with the local COG.	2013-2021	Program 9.1 & 9.2 were continuously implemented in 2015 to help homeless individuals through the Social Services Department and a 3rd party outreach program.

ANNUAL ELEMENT PROGRESS REPORT Housing Element Implementation (CCR Title 25 §6202)

Jurisdiction	Reporting Period	12/31/2015 - 1/7/2015	City of Norwalk
Category #3, Program 10: Parking and Development Cost Study	2013-2021	Evaluate the Affordable Housing Cost Study and determine if development studies or policies require changes to reduce cost of housing while maintaining quality developments.	Program 10 has not yet been implemented, but will be carried forward within the 2013-2021 planning period.
Category #3, Program 11: Parking Space Reduction for Affordable and Special Needs Housing	2013-2021	Allow affordable and special needs and other housing developers to request a reduction in parking.	Program 11 has not yet been implemented, but will be carried forward within the 2013-2021 planning period.
Category #3, Program 12: Revise Zoning Ordinance Family Definition	Jan-15	Allow for the City be consistent with fair housing laws regarding the definition of family.	Program 12 was implemented in 2015 and includes an ordinance revising the definition of family. (Ordinance No. 14-1662).
Category #3, Program 13: Adopt Zoning Ordinance Reasonable Accommodation Procedure	Jan-15	Allow for the City make accommodations for disabled persons by allowing equal opportunity in housing choice and be The Property Maintenance Division operates this program and is responsible for responding to complaints or inquiries regarding Municipal Code violations, as well as being proactive in identifying and initiating cases.	Program 13 was implemented in 2014 and included an ordinance that revised the definition of family.
Category #4, Program 14: Housing Code Enforcement Program	2013-2021	CDBG funds provide financial incentives and assistance to rehabilitate single-family dwelling and rental structures up to four (4) units. No interest and low interest loans, grants and rebates are offered.	Program 14 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #4, Program 15: CDBG Residential Rehabilitation Program	2013-2021	Zero Percent Deferred Loans/Grants for Elderly and Disabled.	Program 15 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. Two HOME projects were completed in 2015.
Category #4, Program 16.1 & 16.2: Housing Improvement Program (HOME)	2013-2021	Contact with Fair Housing Foundation to establish, maintain and advance fair housing choices to assist with housing discrimination, counseling & investigative services, housing dispute resolution, and provide education and outreach.	Program 16.1 & 16.2 were continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. The Fair Housing Foundation and City of Norwalk participated in training regarding the processing of the Reasonable Accommodation application to assist with fair housing law compliance.
Category #5, Program 17: Fair Housing Services Program	2013-2021	The City will make fair housing information available at City Facilities.	Program 17 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #5, Program 18: Fair Housing Information Program	2013-2021	Further fair housing through the Norwalk Housing Authority's program administering Section 8.	Program 18 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #5, Program 19: Norwalk Housing Authority Fair Housing Program	2013-2021	Reverse scope & content of the fair housing analysis required of CDBG funds recipients to be consistent for a proposed rule for Affirmatively Furthering Fair Housing (AFFH).	Program 19 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #5, Program 20: Assessment of Fair Housing (AFH)	Oct-15	Preserve 48 affordable housing units at risk of conversion to market rate housing.	Program 20 was not implemented in 2015. The proposed rule was not finalized by HUD until after the submission of the City's Consolidated Plan and Analysis of Impediments. According to the final rule, the City is not required to comply with the new AFFH rule until the next Consolidated Plan submission, which will be in 2020.
Category #6, Program 21 At-Risk Housing Preservation Program	2013-2021	Promotion of "Energy Upgrade California" and other home energy efficiency programs for Norwalk residents	Program 21 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period.
Category #7, Program 22: Energy Efficiency Conservation Outreach Program	2013-2021		Program 22 was continuously implemented during 2015 and will be continued throughout the 2013-2021 planning period. The City partnered with SCE to promote the program at various City sponsored events