Reasonable Accommodation Request
HCD MAC 430 (New 06/20)

The Mobilehome Residency Law Protection Program (MRLPP) provides reasonable accommodations to all participants with disabilities. If you choose to not move forward with a reasonable accommodation, you can still have a designee assist you. A reasonable accommodation is a change, exception, or adjustment to a rule, policy, practice or service that may be necessary for a person with a disability to have an equal opportunity to participate in the MRLPP. Submit a Reasonable Accommodation Request as soon as possible to avoid any delay in the complaint process. Your request can be mailed, emailed, or faxed to the California Department of Housing and Community Development (HCD) using the addresses listed on side 2 of this form.

SECTION I. COMPLAINANT CONTACT INFORMATION

Complainant, or Complainant’s Designee, shall complete the following contact information for the Complainant. NOTE: The Complainant is the mobilehome / manufactured homeowner filing the complaint.

Complainant Name: __________________________ Telephone: __________________
Address: ____________________________________________
City: __________________________ State: _______ Zip: ______________
Email (if any): ________________________________________

Translation services are available. You may request translation services by indicating on this form, or contacting HCD at (800) 952-8356 or MHAistance@hcd.ca.gov.

Does the Complainant need a translator when corresponding with MRLPP staff during the complaint process?

☐ Request translation services. Language: __________________________
SECTION II.  ACCOMMODATION REQUEST

Provide a detailed description of your reasonable accommodation request and your preferred method of correspondence.

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Please note: HCD is unable to offer reasonable accommodation services during the 25-day good faith negotiations.

Return the completed form to HCD using one of the following methods:

Email:  MHAAssistance@hcd.ca.gov

Mail:  HCD—Mobilehome Assistance Center  
P.O. Box 278690  
Sacramento, CA  95827

Fax:  (916) 263-3383