



California Department of Housing and Community Development

HHAP Round 6 Regionally Coordinated Homelessness Action Plan

Section 1. Regional Identification and Contracting Information

Steps to complete this section:

1. Select the Continuum of Care (CoC) Region. The definition of "Region" is the geographic area served by a county, including all cities and the CoC or CoCs within it (HSC 50230(v)).
2. Indicate which Eligible Applicants are applying together as a region for HHAP 6 (i.e., which Eligible Applicants will administer the Regionally Coordinated Homelessness Action Plan and be signatory to the Memorandum of Understanding). Eligible Applicants for HHAP 6 are all counties, all Continuums of Care, and Large Cities.
3. For each participating Eligible Applicant, indicate whether and how the Eligible Applicant intends to contract with HCD (i.e., indicate whether the Eligible Applicant will act as their own Administrative Entity, or designate one of the other regional partners to administer their allocation and act as the Administrative Entity on their behalf).

Regional Application Participation

Continuums of Care (CoCs)

- A CoC that serves a single county **must** apply as part of the regional application with the county and any overlapping Large Cities. In this case, the CoC should select: *"Is participating in this regional application as an Eligible Applicant."*
- A CoC that serves multiple counties **must either**: apply as part of a single regional application with multiple counties and any overlapping Large Cities **or** participate in the regional application of each overlapping county and the Large Cities therein. When the CoC is participating in multiple regional applications, the CoC should select: *"Is participating in this regional application as an Eligible Applicant"* for the regional application that will include the CoC's HHAP 6 funding plan, and should select: *"Is participating in this regional application as a collaborator"* for all other regional applications they are participating in. This will help to ensure the CoC's funding plan is only collected on a single regional application.

Large Cities ("City" or "Cities")

Large Cities must apply as part of the regional application with the applicable county and CoC.

Counties

- In a CoC that serves a single County, the County **must** apply as part of a regional application with the CoC and any overlapping Large Cities.
- In a multi-county CoC, counties are **strongly encouraged** to apply in collaboration with other counties that are served by the same CoC. **At a minimum**, each County must apply with the overlapping CoC.

LA Region

All CoCs within the County of Los Angeles shall be considered part of a single region, along with the County and Large Cities within the county and therefore **must** apply together. (HSC § 50230(v)(2).)

Contracting

Each Eligible Applicant has the discretion to administer their base allocation directly or may designate an Eligible Applicant in their region to serve as their Administrative Entity. The selections made in this section will indicate which Eligible Applicant will enter into contract with HCD to administer each Eligible Applicant's HHAP 6 allocation. For reference, [HHAP 6 allocations](#) are available on HCD's HHAP website.

The Administrative Entity is responsible for meeting the terms and conditions of the contract, which include, but is not limited to, contracting (when necessary) with sub-recipients, and fulfilling all monthly, annual, final, and Homeless Management Information System (HMIS) reporting requirements.

- **If you plan to contract with HCD to receive and administer only your (individual) HHAP 6 allocation**, select: *"Will enter into contract with HCD to receive and administer their HHAP 6 allocation"* under the contracting selection.
- **If you do not plan to contract with HCD and instead plan to identify another participating Eligible Applicant in the region to enter into contract with HCD to receive and administer your HHAP 6 allocation**, select: *"Identify another participating Eligible Applicant in their region to enter into contract with HCD to receive and administer their HHAP 6 allocation"* under the contracting selection. Once selected, you will be prompted to designate the Administrative Entity from a list of other Eligible Applicants in the region.
- **If you plan to contract with HCD to receive and administer multiple HHAP 6 allocations within your region**, select: *"Will enter into contract with HCD to receive and administer their HHAP 6 allocation and allocation(s) from other Eligible Applicants in the region"* under the contracting selection.

Please select the Continuum of Care region

San Jose/Santa Clara City & County CoC

San Jose/Santa Clara City & County CoC Region

San Jose/Santa Clara City & County CoC

CA-500 Participation

Is participating in this single collaborative application with the regional partner(s) listed.

CA-500 Contracting

Identify another participating Eligible Applicant in their region to enter into contract with the state to receive and administer their HHAP 6 allocation

CA-500 Designated Administrative Entity

Santa Clara County

Contact Title

Senior Management Analyst

Name

Ben Kong

Email

ben.kong@osh.sccgov.org

Phone

(408) 278-6427

City of San Jose

San Jose Participation

Is participating in this single collaborative application with the regional partner(s) listed.

San Jose Contracting

Will enter into contract with the state to receive and administer their HHAP 6 allocation individually

Contact Title

Development Officer

Name

Alejandra Tlalli-Miles

Email

alejandra.tlalli-miles@sanjoseca.gov

Phone

(408) 975-2650

Santa Clara County

Santa Clara County Participation

Is participating in this single collaborative application with the regional partner(s) listed.

Santa Clara County Contracting

Will enter into contract with the state to receive and administer their HHAP 6 allocation and allocation(s) from other Eligible Applicants in the region

Contact Title

Senior Management Analyst

Name

Ben Kong

Email

ben.kong@osh.sccgov.org

Phone

(408) 278-6427

Number of Contracts

2

Section 2. Documentation and Certification of Stakeholder Engagement

Section 2. Documentation of Stakeholder Engagement

1. Provide the dates for which at least three public meetings were held to support the development of the Regionally Coordinated Homelessness Action Plan (Plan).
2. Describe how each stakeholder group from the list provided was invited and encouraged to engage in the Plan.
3. Describe the specific input from the public meetings that was incorporated into the Plan.
4. Certify that all participating Eligible Applicants met the process requirements for developing the Plan.

Meeting Dates

Meeting Dates	Meeting Name or Identifier (optional)
8/12/2025	County Board of Supervisors
8/13/2025	Youth Action Board (YAB)
8/13/2025	Service Providers Network (SPN)
8/21/2025	Lived Experience Advisory Board (LEAB)
8/26/2025	City of San Jose City Council

Stakeholder engagement

Stakeholders	Description of how stakeholders were invited and encouraged to engage in the public stakeholder process	Describe the specific input from stakeholders that was incorporated into the Plan
People with lived experience of homelessness, including but not limited to survivors of domestic violence.	The City and County jointly presented to the local Lived Experienced Advisory Board (LEABsv) of Silicon Valley on August 21, 2025, during the LEAB's standing meeting. The LEAB consists of members with current or past experience of homelessness. After the presentation, attendees were engaged in a Q & A session and prompted to engage in discussions regarding local uses	The public meeting with LEABsv reaffirmed the City's investments in the Youth Assistance Program and the long-term sustainability of existing Emergency Interim Housing sites, while also strengthening efforts to engage more intentionally with people with lived experience. LEABsv also expressed the need for services that are client-centered and informed by those with lived experience. This priority is reflected in the MyConnectSV Key Action, a tool that was developed with input from and

	for HHAP funding.	tested by people with lived experience of homelessness.
Youth with lived experience of homelessness.	The City and County jointly presented to the Santa Clara County Youth Action Board (YAB) on August 13, 2025, during the YAB's bi-monthly meeting. After the presentation, attendees were engaged in a Q & A session and prompted to engage in discussions regarding local uses for HHAP funding.	During the YAB meeting, YYA participants identified housing, food, and direct cash as high priority. These priorities are reflected in both the City and County's respective HHAP-6 funding plans. Specifically, the County is allocating a portion of it's YSA for supportive services for YYA in supportive housing, to ensure they can retain stable housing.
Local department leaders and staff of qualifying smaller jurisdictions, including child welfare, public welfare, health care, behavioral health, justice, and education system leaders.	The City and County both agendized HHAP-6 at their respective City Council and Board of Supervisors meetings. During the Council and Board memorandum and legislative file process, department leaders could comment on and provide feedback for HHAP-6 priorities. During the public meetings, members of the general public could also provide comment.	During the Council and Board memorandum and legislative file process, local leaders prioritized sustaining operating support for existing interim housing. This priority is reflected in both the City and County's respective HHAP-6 funding plans.
Homeless services and housing providers, including developers of permanent affordable housing operating within the region.	The City and County jointly presented to the Santa Clara County Service Provider Network (SPN) on August 13, 2025, during the SPN's standing monthly meeting. The SPN membership is comprised of community-based organizations, outreach providers, street medicine providers, housing developers, agencies serving Native American tribes, and representatives from the region's managed care plans. The post-presentation discussion was marked by insightful comments regarding local uses for HHAP 6 funding.	A recurring theme of feedback and input from members of the SPN was the lack of affordable housing. We incorporated this feedback by including a Key Action to increase the capacity of the local housing continuum, including interim, temporary, and permanent housing. This also aligns with the 2025-2030 Community Plan (in development), which builds upon goals from the current 2020-2025 Community Plan goals of 7,000 people housed in Permanent Supportive Housing programs that provide long-term support; 10,000 people housed through Rapid Rehousing programs that provide short- and medium-term support; 3,000 people housed through Housing Problem Solving and other short-term or one-time assistance.
Each Medi-Cal Managed Care Plan contracted with the State Department of Health Care Services in the region.	The City and County jointly presented to the Santa Clara County Service Provider Network (SPN) on August 13, 2025, during	Service providers in the SPN noted is challenges unhoused individuals face in gathering and obtaining vital documents, such as employment

the SPN's standing monthly meeting. The SPN membership is comprised of community-based organizations, outreach providers, street medicine providers, housing developers, agencies serving Native American tribes, and representatives from the region's managed care plans. The post-presentation discussion was marked by insightful comments regarding local uses for HHAP 6 funding.

verification, government issued identification documentation, or benefits verification. This impacts housing and employment opportunities as well as public benefits such as Medi-Cal and CalFresh. We incorporated this feedback by including a Key Action to operate the MyConnectSV tool, a client-facing customer portal directly connected to HMIS.

Street medicine providers, victim service providers, and other service providers directly assisting people within the region experiencing homelessness or at risk of homelessness.

The City and County jointly presented to the Santa Clara County Service Provider Network (SPN) on August 13, 2025, during the SPN's standing monthly meeting. The SPN membership is comprised of community-based organizations, outreach providers, street medicine providers, housing developers, agencies serving Native American tribes, and representatives from the region's managed care plans. The post-presentation discussion was marked by insightful comments regarding local uses for HHAP 6 funding.

Service providers in the SPN noted is challenges unhoused individuals face in gathering and obtaining vital documents, such as employment verification, government issued identification documentation, or benefits verification. This impacts housing and employment opportunities as well as public benefits such as Medi-Cal and CalFresh. We incorporated this feedback by including a Key Action to operate the MyConnectSV tool, a client-facing customer portal directly connected to HMIS.

Federally recognized tribal governments pursuant to Section 4103 of Title 25 of the United States Code that are within the region.

The Santa Clara County region does not have any Federally recognized tribal governments. Although the Santa Clara County region does not have any Federally recognized tribal governments, the local SPN membership includes an agency (Washoe Native TANF Program) that supports temporary aid and services to Native American families with children that are at risk of welfare dependency.

Representatives from the Washoe Native TANF Program did not provide any specific input on our region's Regionally Coordinated Homelessness Action Plan.

Describe any other input from public meetings not captured above that was incorporated into the Plan.

Documentation of Stakeholder Engagement Narrative - Stakeholder Input

Optional Upload: Stakeholder Engagement

By checking this box, I certify that all participating Eligible Applicants met the public meeting process requirements in statute (HSC Section 50240(d) and (e)) and in the [HHAP 6 NOFA](#) in developing the Regionally Coordinated Homelessness Action Plan, documented in Section 2 of this regional application.

I certify under penalty of perjury that all of the information in Section 2, above, is true and accurate to the best of my knowledge.

Open

Section 3. Regionally Coordinated Homelessness Action Plan

Section 3. Regionally Coordinated Homelessness Action Plan

Applicants must submit a Regionally Coordinated Homelessness Action Plan (Plan) that fully complies with HSC section 50240(c). This Plan shall lay out a strategic approach to address homelessness within the region, emphasizing collaborative efforts among participating applicants.

In developing the HHAP 6 Regionally Coordinated Homelessness Action Plans, regions should build upon their approved HHAP 5 Regionally Coordinated Homelessness Action Plans. This means regions should leverage and update information from their approved HHAP 5 Regionally Coordinated Homelessness Action Plan in corresponding sections of the proposed HHAP 6 Regionally Coordinated Homelessness Action Plan.

Regional Roles, Responsibilities, and Housing and Homelessness Service Policies

3.a. Regional Partners' Roles and Responsibilities

3.a.1. Outreach and Site Coordination

Eligible Applicant	Describe roles and responsibilities in outreach to individuals experiencing, or at risk of experiencing, homelessness in the region, and in coordination on citing of services, shelters, and interim and permanent housing in the region
City of San Jose	<p>Funds outreach programs, funds community-wide Shelter Hotline, participant in Outreach Coordination Meetings, participant in Shelter Coordination Meetings.</p> <p>Locally, the City is a recipient of Encampment Resolution Funding Program (ERF) funding, administering an ERF-1 award and an ERF-3R award. The City partners with the County to demobilize encampments and connect unsheltered households to interim and permanent housing. This effort and partnership are directly aligned with the Community Plan to End Homelessness to decrease the number of individuals living unsheltered in the region, through a coordinated effort to assess unsheltered individuals to determine their housing intervention, provide the offering of interim housing, and connecting people to pathways to permanent housing. The City continues to seek funding for encampment resolution, and has applied for funding through ERF-2, and most recently through ERF-3R W1 and ERF-3R W2.</p>

Santa Clara County

Operates the community-wide Shelter Hotline, funds outreach programs, funds community-wide Shelter Hotline, participant in Outreach Coordination Meetings, participant in Shelter Coordination Meetings, provides input for Coordinated Entry System policy, coordinates with regional managed care plans to increase street medicine services, convenes outreach coordination meetings during periods of inclement weather and disasters.

A key role the County plays in outreach and coordination is to directly fund community-wide outreach programs. For example, the County submitted a grant and received a \$5.4 million award to support street outreach in HUD's 2022 Special NOFO to address unsheltered homelessness. The County's Client Engagement Team (CET) project provides outreach and engagement services to all unsheltered homeless residents community-wide, targeting households that have been assessed through the region's Coordinated Entry System (CES) and prioritized on the Community Queue for permanent housing. The goal of the CET is two-fold: to engage and build rapport with unsheltered homeless residents, encouraging them to access permanent housing resources, and decrease the time to housing by streamlining the housing enrollment and transition process.

San Jose/Santa Clara City & County CoC

Funds outreach programs, funds community-wide Shelter Hotline, develops and maintains Quality Assurance Standards for outreach and temporary housing sites, leads and convenes Outreach Coordination Meetings, leads and convenes Shelter Coordination Meetings.

As regional HHAP applicants conduct outreach, the County, City, and CoC coordinate efforts with organizations that own or manage land near rivers/waterways and road/railways where unsheltered residents live. The City coordinates with entities such as the Santa Clara Valley Water District (Valley Water) and Caltrans to minimize restoration, construction, and maintenance activities in targeted areas where outreach is occurring. For example, Caltrans will only take action at an encampment outreach area in collaboration with outreach providers, and with at least one month's notice.

The County, City, and CoC also partner closely to coordinate outreach efforts during inclement weather episodes. The County monitors National Weather Service forecasts and activates Inclement Weather Events when forecasted weather conditions are within a range of thresholds, such as Cold Watch or Cold/Heat Advisory conditions that endanger the lives of those living outside. During declared Inclement Weather Events, regional partners activate additional capacity at warming and cooling centers, expand shelter services, and increase outreach to encampments to share information about available warming and cooling centers with vulnerable populations. During inclement weather periods County expands the hours of the Shelter Hotline and coordinates referrals to inclement weather beds at emergency shelters countywide. The City operates two Overnight Warming Locations throughout the winter season from November 15 through April 30, and coordinates with the County

during declared Inclement Weather Events to expand capacity.

3.a.2. Siting and Use of Available Land

Eligible Applicant	Describe how the Eligible Applicant will coordinate efforts to identify and promote use of available land for the production of interim or permanent housing in the region
City of San Jose	<p data-bbox="586 436 1430 535">Identifies potential development sites for new interim and permanent housing, advances policies to encourage the development of interim and affordable housing.</p> <p data-bbox="586 569 1430 1014">As the largest jurisdiction in the region by geography and population, the City of San José plays a key role in identifying and making available potential sites for new interim and permanent housing development. To accelerate the production and development of affordable and supportive housing, the City has a dedicated position in its Planning Department focused on facilitating and expediting reviews of affordable and supportive housing projects. The City found that projects that went through this facilitated process from beginning to end secured approval within nine months on average, compared to 11 months for projects that went through the normal process, effectively shaving two months off the production timeline. In addition to facilitating reviews, the designated planner reviews city maps to identify suitable sites for programming such as Emergency Interim Housing (EIH) and safe parking.</p>
Santa Clara County	<p data-bbox="586 1045 1430 1144">Identifies potential development sites for new interim and permanent housing, advances policies that encourage the development of affordable housing.</p> <p data-bbox="586 1178 1430 1843">In 2016, voters in Santa Clara County passed the Measure A – Affordable Housing Bond, a \$950 million housing bond to increase affordable housing for the community’s most vulnerable and poorest residents. The Measure A – Housing Bond builds on key policy shifts and communitywide partnerships to develop available land to end homelessness, including County efforts to collaborate with cities and other public agencies to fund and acquire land with the intent of building supportive, affordable, and workforce housing. Since late 2020, the County and the Santa Clara County Housing Authority (SCCHA) have collaborated on an innovative approach to increase affordable housing development county-wide, leveraging County Measure A funding and SCCHA-owned land to develop affordable housing. To formalize the partnership, the County and the SCCHA entered a MOU to accelerate the funding and production of SCCHA’s new affordable housing developments. The MOU allows both agencies to better align programs, and streamline collaboration, underwriting, and funding approvals. The MOU identifies three SCCHA-owned target project sites for collaboration and allows for future collaboration efforts. This initial effort will generate up to 309 affordable housing units across three SCCHA-owned sites, including 79 set aside as permanent supportive housing units.</p>

Although the County works to identify potential development sites, it only has land use authority on its County unincorporated areas. Guided by the Community Plan, the County's key role given its limited land use authority is to advocate for and partner with local jurisdictions within Santa Clara County to identify city-owned land for affordable and supportive housing development. The County partners with local jurisdictions to identify city-owned land for new affordable housing communities, takes steps to streamline the development process, aligns resources (such as Measure A), and advocates for implementing policies that support the stability of the lowest-income residents who are most at risk of experiencing homelessness. Through the Measure A bond implementation, the County has negotiated five Memoranda of Understanding with local cities (Los Altos, Gilroy, Mountain View) and other non-governmental entities (SCCHA, Valley Transportation Authority) to accelerate the development of housing. The County has also collaborated with the City of Morgan Hill to develop a local Measure A housing plan to identify opportunities for affordable housing, an effort that has so far resulted in three new affordable housing developments. Similarly, the City of Cupertino is home to a Measure A bond-funded affordable housing development and is developing a citywide strategic plan to define further action to develop more affordable housing.

The Office of Supportive Housing has led the development of deeply affordable and supportive housing throughout Santa Clara County, including implementation of the 2016 Measure A Affordable Housing Bond and other projects leveraging many different funding sources and unique partnerships. These innovative models include developments on County-owned and County-controlled properties, transit-oriented developments in collaboration with the Valley Transportation Authority, educator workforce housing, affordable housing for adults with intellectual and developmental disabilities, and affordable and supportive housing for transition-age youth who are current or former foster youth.

The County has worked closely with Valley Transportation Authority to leverage opportunities for affordable and supportive housing development near transit stations. Through a Memorandum of Understanding approved in 2020, the County and the VTA agreed to share costs for predevelopment activities at four VTA-owned sites. All four sites have developers, and the projects together will add more than 480 units and 45 for-sale homes to the county's affordable housing inventory.

San Jose/Santa Clara City & County CoC

Advocates for policies that encourage the development of affordable housing.

The City and the County, with support from the CoC, also partner with outside entities that have rights of way in their jurisdictions, such as the Santa Clara Valley Water District, Caltrans, and the Valley Transportation Authority (VTA), to identify available sites for development. For example, the City is negotiating with Valley Water to develop a potential EIH site on Valley Water property to facilitate

the safe relocation of encampments of unsheltered individuals living along the Guadalupe River. Similarly, the County has partnered with the VTA to utilize VTA-owned land for safe parking programs.

3.a.3. Development of Shelter, Interim and Permanent Housing Options

Eligible Applicant	Describe your engagement with housing developers, including developers of permanent supportive housing, to coordinate the financing of interim and permanent housing
City of San Jose	<p>Develops affordable, interim, and supportive housing, funds housing development, coordinates with Santa Clara County Housing Authority on Project-Based Vouchers and Local Non-Traditional Funding.</p> <p>The City of San José operates six interim housing communities, known as Bridge Housing Communities (BHC) and Emergency Interim Housing (EIH) with approximately 500 beds. City Council approved its first two BHC sites in December 2018, in coordination and partnership with Valley Transportation Authority (VTA) and Caltrans, which own the respective parcels of land where the BHCs operate. The City also operates four EIH communities, the first of which opened in January 2020 to provide temporary housing for unsheltered individuals. The purpose of interim housing is to give participants an opportunity to stabilize their lives and work toward self-sufficiency in private units. The City does not charge people rent while they live at interim housing sites. Beyond the seven existing EIHs (684 units) and converted hotels, including HomeKey sites (305 units), the City is expanding capacity by more than doubling one EIH community and developing two new sites. Together, these efforts will add 378 new units of non-congregate interim housing this fiscal year.</p>
Santa Clara County	<p>Develops affordable, interim, and supportive housing, funds housing development, coordinates with Santa Clara County Housing Authority on Project-Based Vouchers.</p> <p>On November 8, 2016, Santa Clara County voters approved Measure A, a proposition authorizing the County to issue up to \$950 million in general obligation bonds to acquire or improve real property for the purpose of providing affordable housing for vulnerable populations throughout the County. Measure A funds are targeted to help construct 5,200 units of affordable housing, in addition to assisting about 235 families to secure loans to finance their first homes. As of September 31, 2024, the Program has committed \$865.48 million, of which \$698.11 million is committed to 59 Multifamily Rental Affordable and Supportive Housing projects, \$90.47 million to 17 property acquisitions, \$800,000 to 4 partnership projects, \$26 million to 2 Mixed Income Housing projects, \$18 million to 3 Homeownership Production projects, \$21 million to the first-time homebuyer loan program, and \$11.9 million to the Supportive Housing Fund for predevelopment loans. The Multifamily Rental Affordable and Supportive Housing projects are in the process of adding 4,784 units of Multifamily Rental Affordable and Supportive Housing units</p>

included in the County’s housing goals.

To increase the production of low-barrier shelter and interim housing, the County partners with jurisdictions across the region through coordinated efforts that pool and align a broad array of funding sources. In September 2021, the County of Santa Clara Board of Supervisors approved a “Challenge Grant” of up to \$40 million to jump start housing sites and projects for homeless households across the county. In February 2022, the County Board of Supervisors approved a \$10 million set-aside from County General Fund dollars towards the Challenge Grant to provide low-interest, forgivable loans and support to nonprofit organizations to develop new emergency shelters utilizing modular construction. The funding can be leveraged by non-profits to catalyze the development of modular, supportive interim housing sites in Santa Clara County. In October 2022, the County Board of Supervisors approved funding to support two interim housing projects in the City of San José and City of Palo Alto. Both projects leverage State funding through Project Homekey, and together the two projects would add more than 300 units of emergency shelter housing. These units contribute towards the overall strategy and goal contained in the 2020 Community Plan to double temporary housing and shelter capacity by 2025.

The first “Challenge Grant” site to break ground was Homekey Branham Lane located in San José at Branham Lane and Monterey Road. The interim shelter co-developed by LifeMoves and the City of San José will have 204 units, with a focus on chronically homeless single adults. In October 2023, partners from the County and the City of Palo Alto broke ground on Homekey Palo Alto, the second site to leverage Challenge Grant program funding. Homekey Palo Alto will have 88 units (including 24 units for families) with private showers and restrooms and is expected to serve more than 200 people each year. The modular village is being built on a one-acre lot located near the Palo Alto Baylands, and will have on-site laundry, kitchen, and outdoor spaces, including a dog run and children’s play area. There will also be space for on-site counseling, vocational training, and other supportive services for residents.

To streamline and accelerate the affordable housing development process, the County and City also collaborated on a Request for Qualifications (RFQ) to create a pool of pre-qualified housing developers who could quickly respond to solicitations to develop affordable housing on County- or City-owned land. The City “piggybacked” on the County’s RFQ, which created a Developer Qualified Pool (DQP) consisting of 16 experienced housing developers that are aligned with the County and City’s goals of increasing affordable housing for the region’s most vulnerable and poorest residents. As County- and City-controlled properties become available, the County issues a Request for Offers to accept development proposals from the DQP.

3.a.4. Coordination of and Connection to Service Delivery

Eligible Applicant

Describe how the Eligible Applicant is coordinating, connecting,

and delivering services - including Mental Health Services Act or Behavioral Health Services Act within the region - to individuals experiencing homelessness, or at risk of experiencing homelessness

City of San Jose

Member of CoC Board and workgroups, develops local system performance benchmarks, provides input for Coordinated Entry System policy, funds Homelessness Prevention System operations, participates in Homelessness Prevention System Coordination meetings, funds rental assistance and supportive services, participates in Permanent Housing coordination meetings.

In recent years, the region's local HHAP applicants have bolstered regional coordination in two significant ways. First, the regional applicants have coordinated HHAP resources to jointly fund the regional Homelessness Prevention System (HPS). The HPS originally launched as a pilot program in 2017 but coordinated efforts to pool resources have allowed the region to significantly expand the HPS system. As a result, the HPS system has served over 6,000 households who are imminent risk of homelessness, representing a significant step in meeting goals identified in the 2020 Community Plan to expand prevention services. In January 2024, the County of Santa Clara partnered with the City of San Jose to jointly release a Request for Proposal (RFP) to select a Homelessness Prevention System - Network Coordinator. Second, regional applicants coordinated HHAP resources to jointly fund the Here4You shelter hotline, a call center designed to centralize referrals for clients needing shelter in Santa Clara County. The community wide Here4You hotline matches people to emergency shelter, including transportation, and makes referrals and linkages to community resources based on a client's needs. Like the HPS system, the shelter hotline was borne from a pilot program during the COVID pandemic and subsequently expanded through coordinated efforts into a permanent shelter resource in the community. By centralizing and coordinating shelter resources through the hotline, the community has seen improved access to shelter and maximized utilization. In other words, there are fewer empty shelter beds, and more people can readily access shelter.

The Santa Clara County region's success in addressing the local homelessness crisis is largely due to the willingness of regional partners to engage in a collective impact model, wherein county and city governments, non-profit service providers, and the private sector set community-wide goals and secure investments to support them. Led by three local HHAP-eligible jurisdictions – the County, the CoC, and the City – the community has codified the strategy, mission, and goals to ending homelessness through the creation and adoption of its shared Community Plan to End Homelessness. The current iteration is the 2020-2025 Community Plan to End Homelessness (2020 Community Plan), which was built upon input from more than 8,000 community members, people with lived experience of homelessness, service providers, and advocates. This collective impact model and strategic plan guides the region's efforts for outreach and site coordination, siting and use of available land, the

development of interim and permanent housing, and the coordination and connection to the delivery of services. In other words, each regional partner brings different resources and capacities to implement one coordinated plan to end homelessness.

Currently, regional partners are in the process of developing the next iteration of the 2025-2030 Community Plan, focusing on lessons learned from the 2020 Community Plan and identifying what can be improved for the 2025 Community Plan. Regional partners have identified four focus areas for the 2025-2030 plan and are in the process of developing and drafting the plan and gathering community input. By Fall 2025, partners aim to finalize the plan, vote on adoption by December 2025, and receive endorsements from participating jurisdictions in Spring 2026.

Santa Clara County

Member of CoC Board and workgroups, develops local system performance benchmarks, provides input for Coordinated Entry System policy, funds Homelessness Prevention System operations, provides system coordination and oversight of Homelessness Prevention System, participates in Homelessness Prevention System Coordination meetings, funds rental assistance and supportive services, participates in Permanent Housing coordination meetings.

The County's partnership with its local Santa Clara County Housing Authority (SCCHA) to pair supportive services with housing vouchers is one of the most significant examples of this collective impact model. Since 2016, the County and SCCHA have formalized a MOU with an objective to provide affordable, permanent housing for chronically homeless individuals and families by providing SCCHA-administered permanent rental subsidies and pairing them with appropriate supportive services. In this collaboration, the County's role is two-fold. First, the County assesses and refers eligible households for a housing voucher, and second ensures that eligible households are provided comprehensive, wrap-around supportive services. In turn, the SCCHA commits to allocating housing vouchers to eligible households. Upon receipt of a referral from the County, SCCHA certifies eligibility, conducts HQS housing inspections, and issues the appropriate housing voucher. This partnership also allows the County to leverage voucher resources as grant match, maximizing the funding that can be allocated to supportive services. For example, the County has leveraged SCCHA vouchers as match for supportive services grant funding through the HUD CoC program. The County and CoC has used this model to provide housing vouchers and supportive services at new supportive housing developments that are financed and built through Measure A.

San Jose/Santa Clara City & County CoC

Coordinates and convenes CoC Board and workgroups, leads Coordinated Entry System policy and implementation, leads development of local system performance benchmarks, funds Homelessness Prevention System operations, develops and maintains Quality Assurance Standards for Homelessness Prevention System, leads and convenes Homelessness Prevention System Coordination meetings, funds rental assistance and supportive

services, leads and convenes Permanent Housing coordination meetings.

To ensure that homeless residents and those who are at-risk of homelessness have access to the full array of services, the local Continuum of Care (CoC) developed and maintains the Santa Clara Countywide Quality Assurance Standards for Homeless Housing & Service Programs (QAS). The CoC developed the QAS with the expectation of providing quality, standardized services to persons who have become homeless, and ensuring a full array of services that facilitate successful entry to stable housing and self-sufficiency. All member agencies within the CoC who provide services to homeless residents utilize the QAS as a benchmark and model for agency- and program-level policies and procedures. For example, the QAS codifies the level and type of services for permanent supportive housing (PSH) programs, such as intensive case management services throughout a participant’s stay in PSH and assisting participants to apply for and retain mainstream resources such as SSI, CalWORKs, and MediCal. In addition to maintaining the QAS, the CoC also convenes an array of community-wide work groups to ensure service coordination, set and evaluate system-wide outcome benchmarks, and ensure that CES is operating effectively and equitably.

3.a.5. Policies for Addressing Encampments

Encampment	Estimated Population	What are the region’s specific plans to address this encampment?	What are the Key Milestone Dates to carry out the described plan?	ERF Status (site funded by ERF)	ERF Contract #	Are there current plans to submit an ERF application to address this site?	Lead Entity for addressing this encampment
See Encampments Excel	35	See Encampments Excel	See Encampments Excel	Yes	See Encampments Excel		City of San Jose
See Encampments Excel	311	See Encampments Excel	See Encampments Excel	Yes	See Encampments Excel		City of San Jose

Optional Upload: Encampments Excel
 HHAP 6 Encampment Sheet 23OCT25.xlsx

Optional Upload: Map of Encampments

Eligible Applicants with a current and formal policy to address encampments that fully or partially complies with the Cal ICH Guidance on Addressing Encampments must complete the following:

Formal Encampment Policy - Fully or Partially Compliant

Eligible Applicant	Applicant confirms the plan complies with the Cal ICH Guidance on Addressing Encampments?	If you selected “Yes, in part,” describe what elements of the policy do comply with the Cal ICH Guidance on Addressing Encampments, and specifically how they comply.	Provide a link to the policy or upload a copy below
City of San Jose	Yes, in part	<p>The City of San Jose's Code of Conduct policy for encampment management complies with Cal ICH Guidance in the following ways:</p> <p>Ensure services are strategically coordinated and deployed prior to any enforcement effort: The Code of Conduct for Encampments leverages existing outreach and shelter services to ensure that those subject to abatement who have been outreached to have ample opportunity to accept available shelter opportunities. In addition, it combines efforts and resources of the Housing Department, the Parks, Recreation and Neighborhood Services Department, and the Police Department to facilitate unsheltered residents' transition into shelter prior to enforcement. Be aware of interim housing capacity, including congregate and non-congregate shelter (i.e.</p>	<p>https://www.sanjoseca.gov/your-government/departments-offices/parks-recreation-neighborhood-services/beautifysj/encampment-management-program</p>

motel vouchers), that is immediately available to serve persons in the encampment in question: Though the City of San Jose's shelter system consists of over 1000 units of shelter and safe parking and will grow to over 1700 by the end of FY25-26, and even though it has an occupancy rate of over 90% across the portfolio on any given night, is not sufficient to meet the demand of unsheltered homelessness in the city. Therefore it is vital to align limited shelter opportunities with city priorities to ensure successful resolution of large scale and high-profile encampments. Through its outreach teams the Housing Department quickly facilitates the filling of vacant units through a direct referral system which allows for maximum flexibility and efficiency.

City of San Jose

Yes, in part

In addition, the City has other policies that align with Cal ICH Guidelines but have not yet been integrated into the Code of Conduct to create a uniform policy: Have a clear policy for the handling and storage of unattended personal belongings of persons in encampments: The Parks, Recreation, and Neighborhood Services Department's Beautify San Jose division manages all abatement activities within the City's

<https://www.sanjoseca.gov/your-government/departments-offices/parks-recreation-neighborhood-services/beautifysj/encampment-management-program>

jurisdiction. BeautifySJ has established protocols for storing personal property for 90 days after an abatement. Residents who were not able to take their belongings with them at the time of the abatement are able to retrieve them at BeautifySJ's storage facility. Provide as much advance notice of a removal action as possible. Cal ICH recommends a minimum of 48 hours notice, unless imminent threats to life, health, safety, or infrastructure require a shorter notice period, to persons living in the encampment and to any service provider actively serving and/or engaging with the encampment in question: Beautify SJ also has established protocols for noticing encampments that are subject to abatement no less than two weeks in advance of abatement activities (often significantly more). Abatement notices are posted in three languages (English, Spanish, and Vietnamese) and clearly outline the boundaries of the encampment, the date of the abatement, and the process for recovering items that have been stored after the abatement. In addition, outreach staff from both Beautify San Jose and the Housing Department offer supportive services and

referrals to shelter when available. However, re-encampments in areas that have previously been cleared and declared "No Return Zones" are subject to immediate abatement through the City's "Preserving Our Progress" initiative."

City of San Jose	Yes, in part	<p>Are actively aware of and engaging with current local projects and/or efforts (i.e. Encampment Resolution Funds) serving the Encampment in question and encampments in general. The City of San Jose received Encampment Resolution Fund grants in rounds one and three, and have used those Funds to increase outreach and support operations of shelter and other services. The City also works closely with local and state partners such as Caltrans and Valley water to manage encampments on those agencies property located within City boundaries. Make every effort to identify and offer shelter to persons living in an encampment in advance of taking action to remove an encampment: While it is not always possible to make legitimate offers of shelter to every person who is displaced by an enforcement activity - for example, those re-encamped in established No Return Zones - the City has leveraged the majority of its interim</p>	<p>https://www.sanjoseca.gov/your-government/departments-offices/parks-recreation-neighborhood-services/beautifysj/encampment-management-program</p>
------------------	--------------	---	--

housing and safe parking portfolio to the goal of compassionately resolving homelessness through a combination of outreach, street level case management, and direct referrals into shelter.

Upload: Copy of Formal Policy to Address Encampments

Good Neighbor Guidelines Flyer.pdf

Property Storage FAQ Flyer.pdf

NEZ Factsheet Design.pdf

BSJ Encampment Management Program One Pager.pdf

CSJ Abatement Flyer Blank.pdf

Eligible Applicants without a current and formal policy to address encampments that fully or partially complies with the Cal ICH Guidance on Addressing Encampments must complete the following:

Formal Encampment Policy - Nonexistent

Eligible Applicant	Describe existing efforts to address encampments	Does the Eligible Applicant actively commit to adopting a policy that complies with the Cal ICH Guidance on Addressing Encampment?	Provide a specific timeline, including dates, for future adoption of formal policies that comply with the Cal ICH Guidance on Addressing Encampments
Santa Clara County	The County and CoC coordinate efforts with organizations that own or manage land near rivers/waterways and road/railways where unsheltered residents live. The County and CoC collaborate with the City to coordinate with entities such as the Santa Clara Valley Water District (Valley Water) and Caltrans to minimize restoration, construction, and maintenance activities in targeted areas where outreach is occurring. For example,	Yes	The County of Santa Clara’s current policies and procedures for encampments meets or exceeds Cal ICH Guidance. Notwithstanding, the County will begin developing a formal encampment policy that complies with the Cal ICH Guidance, with a goal to have the policy finalized by June 30, 2026.

Caltrans will only take action at an encampment outreach area in collaboration with outreach providers, and with at least one month's notice.

Yes

3.a.6. Housing Element Compliance

Large City or county Eligible Applicant	Is this Eligible Applicant's Housing Element Compliant?	If not compliant, provide a timeline for all relevant milestones to achieve compliance (refer to Guidance and Example timeline and milestones for required level of detail)
City of San Jose	Yes	
Santa Clara County	Yes	

3.a.7. Housing Element Implementation

Large City or county Eligible Applicant	Has this Eligible Applicant implemented all programs in their adopted Housing Element on the timelines identified therein?	If not, provide a specific timeline and plan with dates to implement the past due programs.
City of San Jose	No	<p>Potentially Delayed Program # 1: P-11: Allow "SB-9 style" type housing on additional properties. Scheduled: 2024 The City is in the process of updating the Zoning Code to allow SB 9 type projects on properties zoned R-2 and properties listed on the City's Historic Resources Inventory. This could potentially make approximately 10,500 properties eligible for SB 9 type small infill development. As part of this work, staff is also updating the City's existing SB 9 standards to further facilitate SB 9 developments. In 2024, the City engaged a consultant who assisted with outreach and provided policy recommendations. Two focus groups and two community meetings were held in summer and early fall 2024 to receive input from the public as well as from historic preservation advocates and design professionals. Based on feedback, staff drafted final</p>

recommendations which were shared during an additional round of community outreach in spring 2025 to validate the amended approach. Staff plans to present final zoning amendments for consideration to the Airport Land Use Committee in November 2025. If no major changes are needed per ALUC, the action would be heard by the City Council in December 2025 (but no later than March 24, 2026, if further amendments per ALUC are needed). The ordinance will take effect 30 days after its second reading, no later than May 7, 2026.

Potentially Delayed Program # 2: P-42 (p. 21): Update the zoning code to be consistent with state and federal laws and Affirmatively Furthering Fair Housing (AFFH) by ensuring that group homes serving seven or more persons are subject only to the generally applicable, nondiscriminatory health, safety, and zoning laws that apply to all single-family residences. Scheduled: 2024 In 2024, staff started working on drafting Zoning Ordinance updates. In spring 2025, the Planning Division requested technical assistance from HCD. Staff is waiting for a response from HCD for guidance on how to draft the ordinance changes. This work has a target Council approval date of early 2026.

Potentially Delayed Program # 3: P-43 (p. 21) – Review and if necessary, update the City’s Density Bonus Ordinance to be consistent with current state Density Bonus Law. Scheduled: 2024 In October 2024, staff reviewed the new state density bonus law and is working on updating Chapter 20.190 – Affordable Housing Density Bonuses and Incentives. The city’s density bonus code amendment is scheduled be heard at Council by December 16, 2025. The ordinance will take effect 30 days after its second reading, no later than February 19, 2026.

Santa Clara County

Yes

3.a.8. Prohousing Designation

Large City or county Eligible Applicant

Current Prohousing Designation Status

For Eligible Applicants that have not yet applied or do not plan to apply, list the Prohousing Policies (as described in the Prohousing application) that they have adopted or plan to adopt in the future.

City of San Jose

Has applied for Prohousing Designation.

Santa Clara County

Plans to apply for Prohousing Designation.

As detailed in the County's 2023-2031 Housing Element Update, by December 2025, the County will review all existing policies in relation to the Prohousing Designation criteria. By December 2026, the County will consider changes to existing polices and ordinances to better align with the program and submit an application for Prohousing Designation. In the meantime, the County has adopted prohousing policies including leveraging local housing trust funds, utilizing publicly owned land for affordable housing, and targeting local housing trust funds to acquisition or rehabilitation of existing affordable units, or to affordable units at risk of converting to market rate uses.

3.a.9. Housing Law Violations

Large City or county Eligible Applicant	Does this Eligible Applicant have any potential or actual housing law violations with HCD's Housing Accountability Unit or the Attorney General's Housing Justice Team?	If yes, provide a specific timeline and plan with dates to resolve the issue.
City of San Jose	No	
Santa Clara County	No	

3.a.10. Surplus Land

Large City or county Eligible Applicant	Has this Eligible Applicant made a central inventory of all	If not, the Eligible Applicant must provide a specific
---	---	--

surplus land and all lands in excess of their foreseeable needs as required by Government Code section 54230?

timeline and plan with dates to create such an inventory.

City of San Jose	Has a central inventory.
Santa Clara County	Has a central inventory.

3.a.11. Annual Progress Report

Large City or county Eligible Applicant	Has this Eligible Applicant submitted a timely and complete annual progress report for at a minimum, the past two years?
City of San Jose	Yes
Santa Clara County	Yes

Section 3.b. System Performance Measures Improvement Plan

3.b System Performance Measures Improvement Plan

The System Performance Measures Improvement plan documents all the Key Actions the regional partners are taking to improve their homelessness CA System Performance Measures (SPMs) listed in [Section IV.A.3.b.i. of the HHAP 6 NOFA](#). The plan may also include the Key Actions of small jurisdictions and/or tribal governments in the region that elect to engage and collaborate in the Regionally Coordinated Homelessness Action Plan.

All items currently being funded through HHAP Rounds 1 through 5, as well as all activities proposed to be funded through HHAP 6, must be included as Key Actions in the System Performance Measures Improvement Plan. Each regional partner must also include the Key Actions they are taking beyond HHAP 6 funding to address homelessness. These Key Actions must include how each regional partner is improving the region’s CA SPMs through use of local, state, and federal funds.

The System Performance Measures Improvement Plan must include:

- At least one Key Action related to reducing CA SPM: “The number of people experiencing unsheltered homelessness”
- At least one Key Action related to increasing CA SPM “the number of people exiting homelessness into Permanent Housing,” and
- At least one Key Action with a specific focus on reducing first time instances of homelessness for those exiting institutional settings, including, but not limited to jails, prisons, and hospitals.

Each Key Action must be described in clear, specific terms and must do the following:

1. Identify the CA SPM(s) that the Key Action will improve (you may choose more than one SPM).
2. Describe how the Key Action will improve the CA SPM(s).
3. Identify the lead entity and collaborating entities partnering to achieve the Key Action. Collaborating entity/ies may include a group, organization, or jurisdiction within your region working to address or improve the system performance measure. This can be another participating Eligible Applicant, a system partner, or any organization actively participating in the Key Action.

4. Provide the target date for milestones and completion of the Key Action.
5. Provide a clear metric for how success of the Key Action will be measured.
6. Identify the funding source(s) for the Key Action.
 - o Note: At a minimum, all funding sources listed in Section IV.A.3.b.ii. of the HHAP 6 NOFA, excluding any that are unavailable to the region within the grant term (FY24/25-FY28/29), must be identified as funding sources for at least one Key Action within the System Performance Measures Improvement Plan.
7. Describe how the funding source(s) will contribute to the achievement of the Key Action.
 - o Note: For HHAP 6-funded Key Actions, include the eligible use category or categories as applicable.
8. Describe how the Key Action will address system performance disparities and ensure racial and gender equity in at least one of the following areas: Service Delivery, Housing Placements, Housing Retention, Changes to procurement, or other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.

Available Funding Sources in the Region

If applicable, list any funding sources mentioned in [Section IV.A.3.b.ii. of the HHAP 6 NOFA](#) that are not available in the region within the grant term (FY24/25-FY28/29).

Available Funding Sources NOT within the Region Narrative

Key Actions to Improve the Region's CA SPMs

Guidance:

Please note that all Key Actions are numbered to ensure Key Actions may be easily referenced in later parts of the regional application. Applicants can refer to the # provided. E.g., Key Action 1, Key Action 2, etc.

Key Actions

Key Action 1

Description

Increase the capacity of the housing continuum including interim, temporary, and permanent housing to meet the need, aligning with the 2025-2030 Community Plan to End Homelessness focus area.

Identify which CA SPM(s) will be improved by Key Action 1 and how.

SPM Improvement Plan for Key Action 1

CA SPM	Specific description of how Key Action 1 will improve this CA SPM
CA SPM 1a	Increase the capacity of the housing continuum including interim, temporary, and permanent housing to meet the need, aligning with the 2025-2030 Community Plan to End Homelessness focus area. The new 2025-2030 Community Plan to End Homelessness, currently under development, builds upon the goals, progress, and

lessons learned from the 2020-2025 Community Plan.

CA SPM 3 Increase the capacity of the housing continuum including permanent housing to meet the need, aligning with the 2025-2030 Community Plan to End Homelessness focus area. The new 2025-2030 Community Plan to End Homelessness, currently under development, builds upon the goals, progress, and lessons learned from the 2020-2025 Community Plan.

Clear metric for how success of Key Action 1 will be measured

Increase the supportive housing system's housing capacity, as measured by the local Housing Inventory Count. The regional HHAP applicants will measure also success against goals identified in the new 2025-2030 Community Plan. Currently under development, the new Community Plan is community-wide plan endorsed by County, CoC, City, local jurisdictions, and other stakeholders. The new Community Plan will cover goals and strategies for 2025-2030, which local partners are collaborating to develop, building upon outcomes and lessons learned from the previous 2020-2025 Community Plan, whose goals included: 7,000 people housed in Permanent Supportive Housing programs that provide long-term support; 10,000 people housed through Rapid Rehousing programs that provide short- and medium-term support; 3,000 people housed through Housing Problem Solving and other short-term or one-time assistance.

Lead Entity for Key Action 1

San Jose/Santa Clara City & County CoC

Collaborating entity/ies for Key Action 1

County of Santa Clara, City of San Jose, Destination: Home, LifeMoves, City of Santa Clara

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 1

Milestones for Key Action 1	Target dates for Key Action 1 milestones
CoC Board approval of the 2025-2030 Community Plan.	6/30/2026
Formal endorsement of the 2025-2030 Community Plan, including the County, City, local jurisdictions, and other stakeholders.	12/31/2026
Continued implementation of Homekey awards, including awards from Homekey Round 3.	12/31/2026

Target date for completing Key Action 1

12/31/2030

Funding Sources for Key Action 1

Funding Sources for Key Action 1

Funding source	Description of how the funding will contribute to the achievement of Key Action 1	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
The Homekey Program	Homekey funds will support the	

development of permanent and interim housing in the Santa Clara County region.

County of Santa Clara - Measure A

Approved by Santa Clara County voters in November 2016, Measure A is a \$950 million housing bond affordable housing for vulnerable populations including veterans, seniors, the disabled, low and moderate-income individuals or families, foster youth, victims of abuse, the homeless and individuals suffering from mental health or substance abuse illnesses. The bond proceeds would contribute to the creation and preservation of approximately 4,800 affordable housing units.

HHAP 6

HHAP-6 funding (including administrative costs) supports the region's efforts to increase the capacity of the housing continuum including interim, temporary, and permanent housing.

Administrative Costs

The No Place Like Home Program

NPLH funding supports the development of permanent supportive housing for persons who are in need of mental health services and are experiencing homelessness, chronic homelessness, or who are at risk of chronic homelessness.

The Multifamily Housing Program

The County leverages Multifamily Housing Program awards for loans to support new construction, rehabilitation, and preservation of permanent and transitional rental housing for lower-income households.

The Housing for a Healthy California Program

The County leverages program funding to provide supportive housing for individuals who are recipients of or eligible for health care provided through the California Department of Health Care Services, Medi-Cal

program.

Building Homes and Jobs Act	The County utilizes PLHA funding to increase the supply of housing for households at or below 60% of the area median income.
The National Housing Trust Fund	The City of San Jose has utilized Housing Trust Funds to support housing and homeless projects, including safe parking programs and other homeless services.
HHAP 2	The City of San Jose has budgeted \$5.1M of its HHAP-2 allocation for operating subsidies to sustain navigation centers/Emergency interim shelters.
HOME Investment Partnerships Act	In the local Santa Clara County region, the City of Milpitas is an eligible applicant to apply for HOME funds to create and retain affordable housing.
In-home supportive services	The region's supportive housing programs leverage the County's In-Home Supportive Services (IHSS) program provides in-home assistance to people who are blind, live with a disability, or are 65 and older. The goal is to help clients maintain independence and long-term housing stability.

Identify which of the following equity improvement areas will be addressed by Key Action 1.

Equity Areas for Key Action 1

Equity area	Description of how Key Action 1 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Housing Placements	Aligns with the 2020 Community Plan Strategy 2.3.D – Increase access to supportive housing programs for people of color by addressing racial bias in our system.

Key Action 2

Description

Sustain the supportive housing system's existing interim housing capacity.

Identify which CA SPM(s) will be improved by Key Action 2 and how.

SPM Improvement Plan for Key Action 2

CA SPM	Specific description of how Key Action 2 will improve this CA SPM
CA SPM 1a	In alignment with the 2025-2030 Community Plan focus area - Increase the capacity of the housing continuum including interim, temporary, and permanent housing to meet the need. Budget \$11.8M of the County's HHAP-6 allocation for operating subsidies to sustain existing emergency shelter, temporary & interim housing.

Clear metric for how success of Key Action 2 will be measured

Sustain the supportive housing system's interim housing capacity, as measured by the local Housing Inventory Count.

Lead Entity for Key Action 2

Santa Clara County

Collaborating entity/ies for Key Action 2

San Jose/Santa Clara City & County CoC

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 2

Milestones for Key Action 2	Target dates for Key Action 2 milestones
Sustain the supportive housing system's interim housing capacity, as measured by the local Housing Inventory Count.	6/13/2026

Target date for completing Key Action 2

12/31/2030

Funding Sources for Key Action 2

Funding Sources for Key Action 2

Funding source	Description of how the funding will contribute to the achievement of Key Action 2	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 6	Budget \$11.8M of the County's HHAP-6 allocation for operating subsidies to sustain existing emergency shelter, temporary & interim housing.	Operating Expenses – Interim Housing
HHAP 5	Budget approx. \$15M of the County's HHAP-5 allocation for operating subsidies to sustain existing emergency shelter, temporary & interim housing.	

HHAP 6	Budget \$571k of the County's HHAP-6 YSA to sustain existing interim housing for homeless youth.	YSA: Operating Expenses – Interim Housing
County General Fund	The County has budgeted funds from its General Fund to support existing emergency shelter, temporary & interim housing.	
American Rescue Plan Act	The County has budgeted ARPA funds to support interim housing programs.	
Behavioral Health Bridge Housing	The County has allocated BHBH funds sustain existing emergency shelter, temporary & interim housing.	
Community Development Block Grant	The County is utilizing federal CDBG funds to support existing emergency shelter for families.	
City of Mountain View	The City of Mountain View has dedicated city funds to support an interim housing site within its jurisdiction.	
Santa Clara County Housing Authority	Funding from the Santa Clara County Housing Authority (SCCHA) sustains operating subsidies for existing interim housing programs.	
Housing and Disability Advocacy Program	HDAP funding sustains operating subsidies for existing interim housing programs.	
Tenant rent	Tenant rent from existing interim housing sustains operating subsidies for existing interim housing programs.	
Private foundations & grants	The County utilizes donations and funding from private foundations and grants to sustain operating subsidies for existing interim housing programs.	

Identify which of the following equity improvement areas will be addressed by Key Action 2.

Equity Areas for Key Action 2

Equity area **Description of how Key Action 2 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)**

Service Delivery Aligns with the 2020 Community Plan Strategy 2.3.D – Increase access to supportive housing programs for people of color by addressing racial bias in our system.

Key Action 3

Description

Here4You Hotline

Identify which CA SPM(s) will be improved by Key Action 3 and how.

SPM Improvement Plan for Key Action 3

CA SPM	Specific description of how Key Action 3 will improve this CA SPM
CA SPM 1b	The community-wide Here4You shelter hotline is a call center designed to centralize referrals for clients needing shelter in Santa Clara County. The community-wide Here4You hotline matches people to interim housing, including transportation, and makes referrals and linkages to community resources based on a client's needs.

Clear metric for how success of Key Action 3 will be measured

Meet or exceed local HUD System Performance Measure 7.1 for Exits to permanent housing from emergency shelter. The community's Performance Management Work Group's HUD System Performance Measure benchmark targets 42% placement rate.

Lead Entity for Key Action 3

Santa Clara County

Collaborating entity/ies for Key Action 3

City of San Jose, Bill Wilson Center

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 3

Milestones for Key Action 3	Target dates for Key Action 3 milestones
Meet or exceed local HUD System Performance Measure 7.1 for Exits to permanent housing from emergency shelter. The community's Performance Management Work Group's HUD System Performance Measure benchmark targets 42% placement rate. The PMWG analyzes data and actual system performance on a regular basis, and sets new annual benchmarks for each calendar year.	12/31/2025

Target date for completing Key Action 3

12/31/2030

Funding Sources for Key Action 3

Funding Sources for Key Action 3

Funding source	Description of how the funding will contribute to the achievement of Key Action 3	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 6	The Here4You Hotline aims to reduce unsheltered homelessness by centralizing referrals and matching people to interim housing, including transportation, and makes referrals and linkages to community resources based on a client's needs.	Interim Housing Services and Services Coordination
HHAP 5	The Here4You Hotline aims to reduce unsheltered homelessness by centralizing referrals and matching people to interim housing, including transportation, and makes referrals and linkages to community resources based on a client's needs.	

Identify which of the following equity improvement areas will be addressed by Key Action 3.

Equity Areas for Key Action 3

Equity area	Description of how Key Action 3 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.	Aligns with the 2020 Community Plan Strategy 2.3.D – Increase access to supportive housing programs for people of color by addressing racial bias in our system.

Key Action 4

Description

Sustain the supportive housing system's existing interim housing capacity.

Identify which CA SPM(s) will be improved by Key Action 4 and how.

SPM Improvement Plan for Key Action 4

CA SPM	Specific description of how Key Action 4 will improve this CA SPM
CA SPM 1b	The City of San Jose will budget \$18M of the HHAP-6 allocation to sustain operating expenses at the existing emergency interim housing sites throughout the city.

Clear metric for how success of Key Action 4 will be measured

The City's emergency interim housing will provide 684 units of interim sheltering throughout the City of San Jose.

Lead Entity for Key Action 4

City of San Jose

Collaborating entity/ies for Key Action 4

CoC, HomeFirst, PATH, Abode, LifeMoves

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 4

Milestones for Key Action 4	Target dates for Key Action 4 milestones
Continue to support operation and services at existing emergency interim sites to maintain high occupancy.	6/30/2029

Target date for completing Key Action 4

6/30/2029

Funding Sources for Key Action 4

Funding Sources for Key Action 4

Funding source	Description of how the funding will contribute to the achievement of Key Action 4	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 6	Budget \$18M of the City's HHAP-6 allocation for operating subsidies to sustain existing emergency interim shelters.	Operating Expenses – Interim Housing
HHAP 5	Budget \$15M of the City's HHAP-5 allocation for operating subsidies to sustain existing emergency interim shelters.	
HHAP 3	The City of San Jose has budgeted \$23M its HHAP-3 allocation for operating subsidies to sustain existing emergency Interim shelters.	

City of San Jose - Measure E Revenues generated by Measure

E provide funding for general City services, including affordable housing for seniors, veterans, disabled, and low-income families; and helping families who are homeless move in to shelters or permanent housing.

City of San Jose - General Fund	The City has budgeted funds from its General Fund to support existing emergency shelter, temporary & interim housing.
City of San Jose - Permanent Housing Local Allocation	The City has allocated PLHA funds to support existing emergency shelter, temporary & interim housing.
City of San Jose - Other	The City has allocated funds from other miscellaneous sources for operating subsidies to sustain existing emergency shelter, temporary & interim housing.

Identify which of the following equity improvement areas will be addressed by Key Action 4.

Equity Areas for Key Action 4

Equity area	Description of how Key Action 4 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Service Delivery	Aligns with the 2020 Community Plan Strategy 2.3.D – Increase access to supportive housing programs for people of color by addressing racial bias in our system.

Key Action 5

Description

Youth Financial Assistance Program

Identify which CA SPM(s) will be improved by Key Action 5 and how.

SPM Improvement Plan for Key Action 5

CA SPM	Specific description of how Key Action 5 will improve this CA SPM
CA SPM 1a	The City of San Jose will budget \$3M of the HHAP 6 allocation to support financial assistance for San José households at risk of becoming homeless and youth experiencing homeless
CA SPM 3	The City of San Jose will budget \$3M of the HHAP 6 allocation to support financial assistance for San José households at risk of becoming homeless and youth experiencing homeless

Clear metric for how success of Key Action 5 will be measured

The HHAP 6 funded prevention and diversion program will serve 100 youth.

Lead Entity for Key Action 5

City of San Jose

Collaborating entity/ies for Key Action 5

CoC and a non-profit agency (which is yet to be determined)

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 5

Milestones for Key Action 5	Target dates for Key Action 5 milestones
Enroll 100 youth in Youth Financial Assistance programs.	6/30/2028

Target date for completing Key Action 5

6/30/2029

Funding Sources for Key Action 5

Funding Sources for Key Action 5

Funding source	Description of how the funding will contribute to the achievement of Key Action 5	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 6	Budget \$3M of the City's HHAP-6 allocation for a prevention and diversion program designed to served youth at-risk of homelessness or currently experiencing homelessness.	YSA: Prevention and Diversion

Identify which of the following equity improvement areas will be addressed by Key Action 5.

Equity Areas for Key Action 5

Equity area	Description of how Key Action 5 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Housing Retention	Aligns with the 2020 Community Plan Strategy 2.1.B - Develop programs tailored to the needs of specific populations of people experiencing homelessness, including: Youth and young adults

Key Action 6

Description

Improvements to existing interim housing sites which will include renovating existing interim housing

facilities throughout the city to improve the quality of life for people experiencing homelessness who are residing in the City's interim housing communities.

Identify which CA SPM(s) will be improved by Key Action 6 and how.

SPM Improvement Plan for Key Action 6

CA SPM	Specific description of how Key Action 6 will improve this CA SPM
CA SPM 1b	The City of San Jose will budget \$2,556,867 of the HHAP-6 allocation to sustain operating expenses at the existing emergency interim housing sites throughout the city.

Clear metric for how success of Key Action 6 will be measured

The City's emergency interim housing will provide 684 units of interim sheltering throughout the City of San Jose.

Lead Entity for Key Action 6

City of San Jose

Collaborating entity/ies for Key Action 6

CoC, HomeFirst, PATH, Abode, LifeMoves

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 6

Milestones for Key Action 6	Target dates for Key Action 6 milestones
Continue to support operations and services at existing emergency interim sites to maintain high occupancy.	6/30/2029

Target date for completing Key Action 6

6/30/2029

Funding Sources for Key Action 6

Funding Sources for Key Action 6

Funding source	Description of how the funding will contribute to the achievement of Key Action 6	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 6	Budget \$2,556,867 of the City's HHAP-6 allocation to provide renovations which will consist of maintenance of facilities, minor/major rehabilitation or renovation of facilities and minor/major conversions, additions, updates and/or enhancements that lower barriers	Improvements to Existing Interim Housing

and/or increase privacy.

Identify which of the following equity improvement areas will be addressed by Key Action 6.

Equity Areas for Key Action 6

Equity area	Description of how Key Action 6 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Service Delivery	Aligns with the 2020 Community Plan Strategy 2.3.D – Increase access to supportive housing programs for people of color by addressing racial bias in our system.

Key Action 7

Description

Citywide Outreach Team

Identify which CA SPM(s) will be improved by Key Action 7 and how.

SPM Improvement Plan for Key Action 7

CA SPM	Specific description of how Key Action 7 will improve this CA SPM
CA SPM 1a	The Citywide Outreach Team responds to stakeholders' requests for outreach to encampments throughout the city -- not limited to targeted encampments -- thereby increasing the number of individuals and geographies served by outreach.

Clear metric for how success of Key Action 7 will be measured

Outreach team will respond to at least 500 unique requests for outreach to connect unsheltered residents to services

Lead Entity for Key Action 7

City of San Jose

Collaborating entity/ies for Key Action 7

HomeFirst

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 7

Milestones for Key Action 7	Target dates for Key Action 7 milestones
Increase the number engagements of individuals and households experiencing first time homelessness.	12/30/2030

Target date for completing Key Action 7

12/31/2030

Funding Sources for Key Action 7

Funding Sources for Key Action 7

Funding source	Description of how the funding will contribute to the achievement of Key Action 7	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
Emergency Solutions Grant (HUD)	The Citywide Outreach Team responds to stakeholders' requests for outreach to encampments throughout the city -- not limited to targeted encampments -- thereby increasing the number of individuals and geographies served by outreach.	

Identify which of the following equity improvement areas will be addressed by Key Action 7.

Equity Areas for Key Action 7

Equity area	Description of how Key Action 7 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Service Delivery	Aligns with the 2020 Community Plan Strategy 3.2.C - Increase the number of street outreach staff and case managers working in encampments.

Key Action 8

Description

Motel Program

Identify which CA SPM(s) will be improved by Key Action 8 and how.

SPM Improvement Plan for Key Action 8

CA SPM	Specific description of how Key Action 8 will improve this CA SPM
CA SPM 1b	The city of San Jose will invest \$7.3M towards the Motel Program. The Motel Program will operate approximately 251 units with a total of approximately 331 beds and up to 20 safe parking spaces of interim shelter at five motels across the City.

Clear metric for how success of Key Action 8 will be measured

The Motel Program will operate approximately 251 units with a total of approximately 331 beds and up to 20 safe parking spaces of interim shelter at five motels across the City.

Lead Entity for Key Action 8

City of San Jose

Collaborating entity/ies for Key Action 8

Coc

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 8

Milestones for Key Action 8

Target dates for Key Action 8 milestones

Initiate operations and services at new motel sites throughout the city of San Jose.	6/30/2030
--	-----------

Target date for completing Key Action 8

6/30/2029

Funding Sources for Key Action 8

Funding Sources for Key Action 8

Funding source	Description of how the funding will contribute to the achievement of Key Action 8	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
----------------	---	--

Measure E	The city of San Jose will invest \$7.3M towards the Motel Program.	
-----------	--	--

City of San Jose - General Fund	The city of San Jose will invest \$7.3M towards the Motel Program.	
---------------------------------	--	--

Identify which of the following equity improvement areas will be addressed by Key Action 8.

Equity Areas for Key Action 8

Equity area	Description of how Key Action 8 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
-------------	---

Service Delivery	Aligns with the 2020 Community Plan Strategy 3.1.A - Build new partnerships to host emergency shelter, safe places to park and access services, and sanctioned encampments that are not swept and include hygiene and supportive services
------------------	---

Key Action 9

Description

Pacific Motor Inn

Identify which CA SPM(s) will be improved by Key Action 9 and how.

SPM Improvement Plan for Key Action 9

CA SPM	Specific description of how Key Action 9 will improve this CA SPM
--------	---

- CA SPM 1b The Pacific Motor Inn (a 72 room hotel located downtown San Jose) will provide 72 units of interim housing to individuals experiencing homelessness
- CA SPM 3 The Pacific Motor Inn (a 72 room hotel located downtown San Jose) will provide 72 units of interim housing to individuals experiencing homelessness

Clear metric for how success of Key Action 9 will be measured

The Pacific Motor Inn (a 72 room hotel located downtown San Jose) will provide 72 units of interim housing to individuals experiencing homelessness. Possession of or eligibility for a Project Based Voucher is a requirement for all clients, leading to increased exits to permanent supportive housing. The funding for this project is a combination of the Homekey Program and the City of San Jose's Measure E funds.

Lead Entity for Key Action 9

City of San Jose

Collaborating entity/ies for Key Action 9

Coc, PMI Partners, LLC.

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 9

Milestones for Key Action 9	Target dates for Key Action 9 milestones
-----------------------------	--

Continue to support operations and services at Pacific Motor Inn to maintain high occupancy and successful exits to PSH	6/30/2029
---	-----------

Target date for completing Key Action 9

6/30/2029

Funding Sources for Key Action 9

Funding Sources for Key Action 9

Funding source	Description of how the funding will contribute to the achievement of Key Action 9	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
----------------	---	--

The Homekey Program	Investment of \$2,592,000 for operations	
---------------------	--	--

City of San Jose Measure E	Investment of \$1,943,322 for operations	
----------------------------	--	--

Identify which of the following equity improvement areas will be addressed by Key Action 9.

Equity Areas for Key Action 9

Equity area	Description of how Key Action 9 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
-------------	---

Service Delivery

Aligns with the 2020 Community Plan Strategy 3.1.A - Build new partnerships to host emergency shelter, safe places to park and access services, and sanctioned encampments that are not swept and include hygiene and supportive services

Key Action 10

Description

Emergency Interim Housing - Expansion

Identify which CA SPM(s) will be improved by Key Action 10 and how.

SPM Improvement Plan for Key Action 10

CA SPM	Specific description of how Key Action 10 will improve this CA SPM
CA SPM 1a	The City of San José is expanding its Emergency Interim Housing inventory by adding 398 new units through the expansion of one existing site and the development of two new sites, all scheduled to be operational by December 31, 2025.

Clear metric for how success of Key Action 10 will be measured

The City of San José is expanding its Emergency Interim Housing inventory by adding 398 new units through the expansion of one existing site and the development of two new sites, all scheduled to be operational by December 31, 2025.

Lead Entity for Key Action 10

City of San Jose

Collaborating entity/ies for Key Action 10

HomeFirst

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 10

Milestones for Key Action 10	Target dates for Key Action 10 milestones
Complete at least 250 units of non-congregate shelter.	12/31/2025

Target date for completing Key Action 10

12/31/2025

Funding Sources for Key Action 10

Funding Sources for Key Action 10

Funding source	Description of how the funding will contribute to the achievement of Key Action 10	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 5	Funding will support operating expenses at sites.	

Identify which of the following equity improvement areas will be addressed by Key Action 10.

Equity Areas for Key Action 10

Equity area	Description of how Key Action 10 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
-------------	--

Service Delivery	Aligns with the 2020 Community Plan Strategy 2.3.D – Increase access to supportive housing programs for people of color by addressing racial bias in our system.
------------------	--

Key Action 11

Description

Homelessness Prevention System

Identify which CA SPM(s) will be improved by Key Action 11 and how.

SPM Improvement Plan for Key Action 11

CA SPM	Specific description of how Key Action 11 will improve this CA SPM
CA SPM 2	The City committed \$5.5M of funding in FY25-26 to expand the Homelessness Prevention System program. This funding will enhance the City and County efforts to prevent homelessness by expanding HPS's program capacity to assist San Jose households at risk of homelessness.

Clear metric for how success of Key Action 11 will be measured

This funding will enhance the City and County efforts to prevent homelessness by expanding HPS's program capacity to assist San Jose households at risk of homelessness. In FY 24-25, 900+ San Jose households were served by the program.

Lead Entity for Key Action 11

Santa Clara County

Collaborating entity/ies for Key Action 11

City of San Jose, Coc

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 11

Milestones for Key Action 11	Target dates for Key Action 11 milestones
------------------------------	---

Maintain current HPS services for San Jose households.	12/31/2030
--	------------

Target date for completing Key Action 11

12/31/2030

Funding Sources for Key Action 11

Funding Sources for Key Action 11

Funding source	Description of how the funding will contribute to the achievement of Key Action 11	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
City of San Jose- Measure E	The City committed \$5.5M of funding in FY25-26 to expand the Homelessness Prevention System program.	

Identify which of the following equity improvement areas will be addressed by Key Action 11.

Equity Areas for Key Action 11

Equity area	Description of how Key Action 11 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Service Delivery	Aligns with the 2020 Community Plan Strategy 2.2.A - Expand the Homelessness Prevention System to prevent homelessness for an additional 7,000 households who are at risk by providing targeted financial assistance and supportive services.

Key Action 12

Description

City of San Jose Outreach Team

Identify which CA SPM(s) will be improved by Key Action 12 and how.

SPM Improvement Plan for Key Action 12

CA SPM	Specific description of how Key Action 12 will improve this CA SPM
CA SPM 4	The City of San Jose has committed funding to established an internal outreach team to work in encampments and expand client engagement throughout the city of San Jose. Currently there are 10 full-time Community Coordinators. In FY 25-26, we will increase staff to total 13-17 FTE.

Clear metric for how success of Key Action 12 will be measured

The City of San Jose has committed funding to established an internal outreach team to work in encampments and expand client engagement throughout the city of San Jose. Currently there are 10 full-time Community Coordinators. In FY 25-26, we will increase staff to total 13-17 FTE.

Lead Entity for Key Action 12

City of San Jose

Collaborating entity/ies for Key Action 12

COC, HomeFirst, PATH, multiple city departments and various entities throughout San Jose

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 12

Milestones for Key Action 12

Target dates for Key Action 12 milestones

Maintain current staffing and on-board additional staff to increase outreach presence in the city

12/31/2030

Target date for completing Key Action 12
12/31/2030

Funding Sources for Key Action 12

Funding Sources for Key Action 12

Funding source	Description of how the funding will contribute to the achievement of Key Action 12	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
----------------	--	--

City of San Jose Measure E	The City of San Jose has committed funding to established an internal outreach team to work in encampments and expand client engagement throughout the city of San Jose. Currently there are 10 full-time Community Coordinators. In FY 25-26, we will increase staff to total 13-17 FTE.	
----------------------------	---	--

Identify which of the following equity improvement areas will be addressed by Key Action 12.

Equity Areas for Key Action 12

Equity area	Description of how Key Action 12 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
-------------	--

Service Delivery	Aligns with the 2020 Community Plan Strategy 3.2.C - Increase the number of street outreach staff and case managers working in encampments.
------------------	---

Key Action 13

Description

Permanent housing subsidy program

Identify which CA SPM(s) will be improved by Key Action 13 and how.

SPM Improvement Plan for Key Action 13

CA SPM	Specific description of how Key Action 13 will improve this CA SPM
--------	--

CA SPM 5	The City of San Jose has committed \$10.9M in HomeARP funding for a permanent housing subsidy program in collaboration with the County of Santa Clara. This 5 year
----------	--

program ending on June 30, 2030.

Clear metric for how success of Key Action 13 will be measured

This program will serve 140+ households each fiscal year for a 5 year term, ending June 30, 2030.

Lead Entity for Key Action 13

Santa Clara County

Collaborating entity/ies for Key Action 13

Coc, City of San Jose, Santa Clara County

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 13

Milestones for Key Action 13	Target dates for Key Action 13 milestones
Provide case management and housing subsidy services to San Jose households each year to support permanent housing exits.	6/30/2030

Target date for completing Key Action 13
6/30/2030

Funding Sources for Key Action 13

Funding Sources for Key Action 13

Funding source	Description of how the funding will contribute to the achievement of Key Action 13	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HomeARP	The City of San Jose has committed \$10.9M in HomeARP funding for a permanent housing subsidy program in collaboration with the County of Santa Clara. This 5 year program ending on June 30, 2030.	

Identify which of the following equity improvement areas will be addressed by Key Action 13.

Equity Areas for Key Action 13

Equity area	Description of how Key Action 13 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Housing Placements	Aligns with the 2020 Community Plan Strategy 2.2.B -Provide targeted financial resources to prevent homelessness and eviction for severely rent burdened residents living in existing affordable units.
Housing Placements	Aligns with the 2020 Community Plan Strategy 2.3.D - Increase access to supportive housing programs for people of color by addressing racial bias

in our system

Key Action 14

Description

Navigation Hub

Identify which CA SPM(s) will be improved by Key Action 14 and how.

SPM Improvement Plan for Key Action 14

CA SPM	Specific description of how Key Action 14 will improve this CA SPM
CA SPM 6	In FY 25-26, the City of San Jose invested \$2.4M to initiated a Navigation Hub program. The Navigation Hub program is a low-barrier, non-congregate, tent-based shelter site that will function as a triage location for people contacted via outreach. Once engaged by the outreach team, clients will be relocated from designated encampments (in the Direct Discharge Plan Area) to the Navigation Hub before their referral to other locations in the shelter system.

Clear metric for how success of Key Action 14 will be measured

Once engaged by the outreach team, clients will be relocated from designated encampments (in the Direct Discharge Plan Area) to the Navigation Hub before their referral to other locations in the shelter system. The site will provide 48 tents and 8 ADA-accessible tents for a total of 56. The program is projected to serve over 200 people annually.

Lead Entity for Key Action 14

City of San Jose

Collaborating entity/ies for Key Action 14

HomeFirst

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 14

Milestones for Key Action 14	Target dates for Key Action 14 milestones
Successfully launch the Navigation Hub program and transition program participants into interim shelter placement to prepare them for permanent housing.	6/30/2029

Target date for completing Key Action 14

6/30/2029

Funding Sources for Key Action 14

Funding Sources for Key Action 14

Funding source	Description of how the funding will contribute to the achievement of Key Action 14	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.

City of San Jose Measure E

Once engaged by the outreach team, clients will be relocated from designated encampments (in the Direct Discharge Plan Area) to the Navigation Hub before their referral to other locations in the shelter system. The site will provide 48 tents and 8 ADA-accessible tents for a total of 56. The program is projected to serve over 200 people annually.

Identify which of the following equity improvement areas will be addressed by Key Action 14.

Equity Areas for Key Action 14

Equity area	Description of how Key Action 14 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Service Delivery	Aligns with the 2020 Community Plan Strategy 3.1.A - Build new partnerships to host emergency shelter, safe places to park and access services, and sanctioned encampments that are not swept and include hygiene and supportive services

Key Action 15

Description

Targeted Outreach and Encampment Program (TOEP)

Identify which CA SPM(s) will be improved by Key Action 15 and how.

SPM Improvement Plan for Key Action 15

CA SPM	Specific description of how Key Action 15 will improve this CA SPM
CA SPM 6	<p>Targeted Outreach and Engagement Program (TOEP) is the City of San Jose's encampment resolution outreach model, wherein teams of outreach workers are assigned to highly visible and impactful encampments, with the goal of sheltering encampment residents and returning land to its intended use. Outreach workers refer eligible and interested encampment residents into interim housing or shelter as available.</p> <p>TOEP provides targeted street outreach services to individuals experiencing unsheltered homelessness at high-impact encampments. The program focuses on engaging individuals, assessing needs, and facilitating connections to housing and supportive services through coordinated, data-driven outreach strategies.</p>

Clear metric for how success of Key Action 15 will be measured

Outreach workers refer eligible and interested encampment residents into interim housing or shelter as available. The City partners with two nonprofit service providers under formal agreements that define clear scopes of work, including street outreach, completion of VI-SPDAT assessments, ongoing case

management, and housing referrals. Program performance is tracked through measurable outputs and outcomes and reviewed on a quarterly basis.

Lead Entity for Key Action 15

City of San Jose

Collaborating entity/ies for Key Action 15

HomeFirst, PATH

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 15

Milestones for Key Action 15	Target dates for Key Action 15 milestones
<p>Increase number of engagements with individuals and households experiencing homelessness for the first time. During the reporting period, TOEP agreements will achieve the following results:</p> <ul style="list-style-type: none"> • 895 unduplicated individuals served • 4,197 outreach engagements conducted • 333 VI-SPDAT assessments completed • 4,944 case management sessions provided • 1,883 housing referrals generated 	6/30/2028

Target date for completing Key Action 15

6/30/2028

Funding Sources for Key Action 15

Funding Sources for Key Action 15

Funding source	Description of how the funding will contribute to the achievement of Key Action 15	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 5	<p>Targeted Outreach and Engagement Program is the City of San Jose's encampment resolution outreach model, wherein teams of outreach workers are assigned to highly visible and impactful encampments, with the goal of sheltering encampment residents and returning land to its intended use. Outreach workers refer eligible and interested encampment residents into interim housing or shelter as available.</p>	
	As a key outcome measure, 42	

percent of program participants exited to positive destinations during the reporting period, including emergency shelters, safe havens, transitional housing, or permanent housing. These results demonstrate TOEP's effectiveness in moving individuals from unsheltered settings into safer, more stable housing options.

Service providers are contractually required to meet established performance benchmarks and submit quarterly reports documenting progress toward program goals. This accountability framework ensures that grant funding supports measurable service delivery, successful housing outcomes, and sustained progress toward reducing unsheltered homelessness.

Identify which of the following equity improvement areas will be addressed by Key Action 15.

Equity Areas for Key Action 15

Equity area	Description of how Key Action 15 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Service Delivery	Aligns with the 2020 Community Plan Strategy 3.2.C - Increase the number of street outreach staff and case managers working in encampments.

Key Action 16

Description

Homelessness Prevention System

Identify which CA SPM(s) will be improved by Key Action 16 and how.

SPM Improvement Plan for Key Action 16

CA SPM	Specific description of how Key Action 16 will improve this CA SPM
CA SPM 2	Aligning with the 2025-2030 Community Plan focus area - Reduce the number of people who become homeless. Budget \$5M of the County's allocation to expand homelessness prevention services to vulnerable households, including eviction prevention services. The County is jointly contributing to expanded homelessness prevention services in coordination with the City

Clear metric for how success of Key Action 16 will be measured

Homelessness Prevention System and other early interventions have capacity to serve 1,770 new and rollover people per year.

Lead Entity for Key Action 16

Santa Clara County

Collaborating entity/ies for Key Action 16

City of San Jose, Sacred Heart Community Service

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 16

Milestones for Key Action 16	Target dates for Key Action 16 milestones
Homelessness Prevention System and other early interventions have capacity to serve 2,500 people per year.	12/31/2025

Target date for completing Key Action 16

12/31/2030

Funding Sources for Key Action 16

Funding Sources for Key Action 16

Funding source	Description of how the funding will contribute to the achievement of Key Action 16	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 6	HHAP funding supports the region's Homelessness Prevention System (HPS). The HPS program provides assistance to low-income families or individuals who are at risk of losing their housing, including temporary financial assistance, legal support, case management, and other services.	Prevention and Diversion
HHAP 5	HHAP funding supports the region's Homelessness Prevention System (HPS). The HPS program provides assistance to low-income families or individuals who are at risk of losing their housing, including temporary financial assistance, legal support, case management, and other services.	

HHAP 4

HHAP funding supports the region's Homelessness Prevention System (HPS). The HPS program provides assistance to low-income families or individuals who are at risk of losing their housing, including temporary financial assistance, legal support, case management, and other services.

Mental Health Services Act and Behavioral Health Services Act

Funding from the Wellness Housing Stabilization Program (WHSP) provides emergency rental assistance, interim housing, and intensive case management to prevent homelessness for clients in outpatient mental health or substance use programs.

County General Fund (CGF)

CGF funding supports the Emergency Assistance Network (EAN). EAN agencies in Santa Clara County provide a variety of services to prevent homelessness, utility disconnections, and hunger.

Adult protective services

The region's HPS provides referrals to the County's Adult Protective Services, leveraging services to support participants who are at risk of losing their housing due to elder and dependent adult abuse, neglect, and financial exploitation.

Identify which of the following equity improvement areas will be addressed by Key Action 16.

Equity Areas for Key Action 16

Equity area

Description of how Key Action 16 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)

Other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to

Local VI-SPDAT data from CY2024 show that Hispanic/Latina/e/o families with children are overrepresented compared to the total unhoused population. This key action intends to reduce the number of families entering homelessness, and aligns with the region's Heading Home, a community-wide campaign to end family homelessness by 2025.

housing and services.

Key Action 17

Description

Foster Youth to Independence (FYI) Program

Identify which CA SPM(s) will be improved by Key Action 17 and how.

SPM Improvement Plan for Key Action 17

CA SPM	Specific description of how Key Action 17 will improve this CA SPM
CA SPM 3	<p>Aligning with the currently in development 2025-2030 Community Plan focus area - Create pathways to wellness, housing stability, and high quality of life by strengthening access to care and services.</p> <p>Collaborate on the Foster Youth to Independence program, providing services and housing vouchers to ensure that families and youth in the child welfare system do not exit to homelessness.</p>

Clear metric for how success of Key Action 17 will be measured

Provide services for 130 homeless youth and young adult households.

Lead Entity for Key Action 17

Santa Clara County

Collaborating entity/ies for Key Action 17

County of Santa Clara Social Services Agency, Santa Clara County Housing Authority

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 17

Milestones for Key Action 17	Target dates for Key Action 17 milestones
Meet or exceed local HUD System Performance Measure Metric 7b.1 – The community's Performance Management Work Group's HUD System Performance Measure benchmark for CY 2025 targets 73% or more of households will exit to a permanent housing destination. The PMWG analyzes data and actual system performance on a regular basis, and sets new annual benchmarks for each calendar year.	12/31/2025

Target date for completing Key Action 17

12/31/2030

Funding Sources for Key Action 17

Funding Sources for Key Action 17

Funding source	Description of how the funding will contribute to the achievement of Key Action 17	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key
----------------	--	--

		Action.
HHAP 6	Funding supports wrap around supportive services for homeless foster youth in the FYI program, ensuring that foster youth do not exit to homelessness, but instead exit to permanent housing.	YSA: Permanent Housing Services and Services Coordination
Child welfare	The region leverages Transitioned Age Youth (TAY) services and programs for youth ages 16 to 24 to opportunities, experiences, and supports to propel them to self-sufficiency. TAY services focus on key areas that have the greatest impact on youth's transition into adulthood including housing, employment, education, and independent living skills.	

Identify which of the following equity improvement areas will be addressed by Key Action 17.

Equity Areas for Key Action 17

Equity area	Description of how Key Action 17 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.	Local VI-SPDAT data from CY2024 show that Black, African American, or African youth 18-24 are overrepresented compared to the total unhoused population. This key action intends to address that disparity.

Key Action 18

Description
Rapid Rehousing Programs

Identify which CA SPM(s) will be improved by Key Action 18 and how.

SPM Improvement Plan for Key Action 18

CA SPM	Specific description of how Key Action 18 will improve this CA SPM
CA SPM 2	Operate Rapid Rehousing Programs, providing time-limited rental subsidies, case management, and other supportive services to help clients move into sustainable housing as quickly as possible and achieve independence and long-term housing stability.

Clear metric for how success of Key Action 18 will be measured

Meet or exceed locally established System Performance Measure for Returns to Homelessness within 2 years across from RRH, targeting 5% as CY2025 benchmark established by local Performance Management Work Group. Returns are defined as a return to the homelessness response system (e.g., emergency shelter (ES), safe haven (SH), transitional housing (TH), rapid rehousing (RRH) or permanent supportive housing (PSH) projects).

Lead Entity for Key Action 18

Santa Clara County

Collaborating entity/ies for Key Action 18

County Office of Reentry Services, HomeFirst Services of Santa Clara County

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 18

Milestones for Key Action 18

Target dates for Key Action 18 milestones

Meet or exceed locally established System Performance Measure (SPM) benchmark for Returns to Homelessness within 2 years across from RRH, targeting 5% as CY2025 benchmark established by local Performance Management Work Group (PMWG). The PMWG analyzes data and actual system performance on a regular basis, and sets new annual benchmarks for each calendar year. 12/31/2025

The region's local benchmarks follow HUD SPMs. Specifically, HUD SPM Measure 2 measures: the Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6, 12, and 24 months. The HHAP-6 milestone target date reflects the current CY2025 benchmark. The PMWG has not set CY2026 benchmarks yet.

Target date for completing Key Action 18

12/31/2030

Funding Sources for Key Action 18

Funding Sources for Key Action 18

Funding source	Description of how the funding will contribute to the achievement of Key Action 18	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 6	Funding for the Rapid Rehousing Program serving single individuals, provides time-limited rental subsidies, case management, and other supportive services. The goal is to rapidly rehouse individuals so that they do not enter or re-enter	Rapid Rehousing/ Rental Subsidies

	the homelessness system of care.
Parolee or probation programs that are intended to prevent homelessness upon release.	Administer the Reentry Rapid Rehousing Program, providing housing and case management for persons experiencing homelessness who are reentering after involvement with the criminal justice system.
The California Emergency Solutions Grants Program	Funding for the Rapid Rehousing Program serving single individuals, provides time-limited rental subsidies, case management, and other supportive services. The goal is to rapidly rehouse individuals so that they do not enter or re-enter the homelessness system of care.
CalWORKs	Funding from the CalWORKs HSP program supports wraparound supportive services for rapid rehousing program participants.
CalFresh	Rapid rehousing programs connect program participants to public benefits such as CalFresh to help clients move into sustainable housing as quickly as possible and achieve independence and long-term housing stability.
Childcare and development	Rapid rehousing programs connect eligible households with children to childcare and development resources to help families achieve independence and long-term housing stability.
Disability benefits advocacy	The County's rapid rehousing programs leverage funding from the Housing and Disability Advocacy Program (HDAP) program to support advocacy for disability benefits as well as housing supports.

Identify which of the following equity improvement areas will be addressed by Key Action 18.

Equity Areas for Key Action 18

Equity area	Description of how Key Action 18 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Housing Retention	Local VI-SPDAT data from CY2024 show that clients with jail background are overrepresented compared to the total unhoused population. This key action intends to address that disparity.

Other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services. Data from a CY2023 rapid rehousing case study showed that clients who identified as Black, African American, or African experienced the highest rate of return to homelessness. This key action intends to address that disparity.

Key Action 19

Description

Client Engagement Team

Identify which CA SPM(s) will be improved by Key Action 19 and how.

SPM Improvement Plan for Key Action 19

CA SPM	Specific description of how Key Action 19 will improve this CA SPM
CA SPM 4	Administer the Client Engagement Team (CET) project. CET provides outreach services to all unsheltered homeless residents countywide, targeting households that have been assessed through the CoC's Coordinated Assessment System (CAS) and prioritized on the Community Queue for permanent housing. The goal of the CET is two-fold: to engage and build rapport with unsheltered homeless residents, encouraging them to access permanent housing resources, and decrease the time to housing by streamlining the housing enrollment and transition process.

Clear metric for how success of Key Action 19 will be measured

In accordance with the community's Performance Management Work Group's HUD System Performance Measure 1.1 benchmarks, reduce average days from 119 days (2024 actual) to 109 days (2025 local benchmark).

Lead Entity for Key Action 19

Santa Clara County

Collaborating entity/ies for Key Action 19

San Jose/Santa Clara City & County CoC

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 19

Milestones for Key Action 19	Target dates for Key
------------------------------	----------------------

Action 19 milestones

In accordance with the community's Performance Management Work Group's (PMWG) HUD System Performance Measure 1.1 benchmarks, reduce average days from 119 days (2024 actual) to 109 days (2025 local benchmark). The PMWG analyzes data and actual system performance on a regular basis, and sets new annual benchmarks for each calendar year.

12/31/2025

Target date for completing Key Action 19
12/31/2030

Funding Sources for Key Action 19

Funding Sources for Key Action 19

Funding source	Description of how the funding will contribute to the achievement of Key Action 19	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
U.S Department of Housing and Urban Development	The CET team is supported by funding from HUD's Special NOFO funding, a special supplemental funding opportunity targeting unsheltered homelessness.	
Supplemental Security Income/State Supplemental Program	Outreach teams support homeless clients to obtain public benefits such as SSI/SSDI to help clients move into sustainable housing as quickly as possible and achieve independence and long-term housing stability. Outreach staff support by helping clients gather the necessary documentation to become document-ready for public benefits.	
Medi-Cal program	Outreach teams support homeless clients to obtain public benefits such as Medi-Cal to help clients move into sustainable housing as quickly as possible and achieve independence and long-term housing stability. Outreach staff support by helping clients gather the necessary documentation to become document-ready for public benefits.	

Identify which of the following equity improvement areas will be addressed by Key Action 19.

Equity Areas for Key Action 19

Equity area	Description of how Key Action 19 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.	The CY 2024 California System Performance Measure (CA SPM) data for our CoC showed that participants who identified as Hispanic/Latino had the longest average length of time (days) that people experienced homelessness while accessing services at 212 days. This key action intends to address that disparity.

Key Action 20

Description

Pedro Street Interim Housing

Identify which CA SPM(s) will be improved by Key Action 20 and how.

SPM Improvement Plan for Key Action 20

CA SPM	Specific description of how Key Action 20 will improve this CA SPM
CA SPM 4	Pedro Street is an interim housing program with the capacity to serve approximately 80 homeless men and women on any given night. Interim housing programs like Pedro Street assist homeless men and women enrolled in supportive housing programs, but who are still in the process of finding an apartment to rent or who are waiting for a new supportive housing unit to finish construction.

Clear metric for how success of Key Action 20 will be measured

In accordance with the community's Performance Management Work Group's HUD System Performance Measure 1.1 benchmarks, reduce average days from 119 days (2024 actual) to 109 days (2025 local benchmark).

Lead Entity for Key Action 20

Santa Clara County

Collaborating entity/ies for Key Action 20

San Jose/Santa Clara City & County CoC, Santa Clara County Housing Authority, Abode Services

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 20

Milestones for Key Action 20	Target dates for Key Action 20 milestones
In accordance with the community's Performance Management Work Group's (PMWG) HUD System Performance Measure 1.1 benchmarks,	12/31/2025

reduce average days from 119 days (2024 actual) to 109 days (2025 local benchmark). The PMWG analyzes data and actual system performance on a regular basis, and sets new annual benchmarks for each calendar year.

Target date for completing Key Action 20

12/31/2030

Funding Sources for Key Action 20

Funding Sources for Key Action 20

Funding source	Description of how the funding will contribute to the achievement of Key Action 20	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
HHAP 4	Pedro Street assists homeless men and women enrolled in supportive housing programs, but who are still in the process of finding an apartment to rent or who are waiting for a new supportive housing unit to finish construction, reducing the amount of time they spend homeless while accessing services.	

Identify which of the following equity improvement areas will be addressed by Key Action 20.

Equity Areas for Key Action 20

Equity area	Description of how Key Action 20 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
Other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.	The CY 2024 California System Performance Measure (CA SPM) data for our CoC showed that participants who identified as Hispanic/Latino had the longest average length of time (days) that people experienced homelessness while accessing services at 212 days. This key action intends to address that disparity.

Key Action 21

Description

Supportive services to homeless Youth and Young Adults (YYA)

Identify which CA SPM(s) will be improved by Key Action 21 and how.

SPM Improvement Plan for Key Action 21

CA SPM	Specific description of how Key Action 21 will improve this CA SPM
--------	--

CA SPM 5	In alignment with the 2025-2030 Community Plan focus area - Increase the capacity of the housing continuum including interim, temporary, and permanent housing to meet the need.
----------	--

Clear metric for how success of Key Action 21 will be measured

Meet or exceed locally established System Performance Measure for Returns to Homelessness within 12 months from PSH, targeting 1% as CY2025 benchmark established by local Performance Management Work Group (PMWG).

Lead Entity for Key Action 21

Santa Clara County

Collaborating entity/ies for Key Action 21

Community Solutions, HomeFirst Services of Santa Clara County, Santa Clara County Housing Authority

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 21

Milestones for Key Action 21	Target dates for Key Action 21 milestones
------------------------------	---

Meet or exceed locally established System Performance Measure for Returns to Homelessness within 12 months from PSH, targeting 1% as CY2025 benchmark established by local Performance Management Work Group (PMWG). The PMWG analyzes data and actual system performance on a regular basis, and sets new annual benchmarks for each calendar year.	12/31/2025
--	------------

Target date for completing Key Action 21

12/31/2030

Funding Sources for Key Action 21

Funding Sources for Key Action 21

Funding source	Description of how the funding will contribute to the achievement of Key Action 21	For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.
----------------	--	--

HHAP 6	Budget \$1.8M of the County's youth set-aside allocation for operating subsidies, providing supportive services to YYA participants living at supportive housing sites in the community.	YSA: Permanent Housing Services and Services Coordination
--------	--	---

HHAP 6	Budget ~\$571k of the County's youth set-aside allocation to support operating expenses for interim housing for YYA	YSA: Interim Housing Services and Services Coordination
--------	---	---

participants.

HHAP 5

Allocate a portion of the County's YSA for operating subsidies, providing supportive services to YYA participants living at supportive housing sites in the community.

HHAP 3

Allocate a portion of the County's YSA for operating subsidies, providing supportive services to YYA participants living at supportive housing sites in the community.

Identify which of the following equity improvement areas will be addressed by Key Action 21.

Equity Areas for Key Action 21

Equity area	Description of how Key Action 21 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
-------------	--

Other means of affirming racial and ethnic groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.	Local VI-SPDAT data from CY2024 show that Black, African American, or African youth 18-24 are overrepresented compared to the total unhoused population. This key action intends to address that disparity.
---	---

Key Action 22

Description

MyConnectSV

Identify which CA SPM(s) will be improved by Key Action 22 and how.

SPM Improvement Plan for Key Action 22

CA SPM	Specific description of how Key Action 22 will improve this CA SPM
CA SPM 6	<p>Operate the MyConnectSV tool, a client-facing customer portal connected to HMIS. MyConnectSV provides people experiencing homelessness or receiving services or housing with access to components of their HMIS records, tools to communicate with providers, and information and resources to empower them in their journey to permanent housing.</p> <p>Increase the number of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations. Aligning with the (draft) 2025-2030 Community Plan focus area - Create pathways to wellness, housing stability, and high quality of life by strengthening</p>

access to care and services.

Clear metric for how success of Key Action 22 will be measured

Meet or exceed local HUD System Performance Measure 7.1 for Street Outreach successful housing placements into or retention of permanent housing. The community's CY2025 Performance Management Work Group's HUD System Performance Measure benchmark targets 45% placement rate.

Lead Entity for Key Action 22

San Jose/Santa Clara City & County CoC

Collaborating entity/ies for Key Action 22

County of Santa Clara, Bitfocus, Destination: Home, Lived Experience Advisory Board

Key Actions to Improve the Region's CA SPMs - Milestone Dates for Key Action 22

Milestones for Key Action 22

Target dates for Key Action 22 milestones

Meet or exceed local HUD System Performance Measure 7.1 for Street Outreach successful housing placements. The community's Performance Management Work Group's HUD System Performance Measure benchmark targets 45% placement rate for CY2025. The PMWG analyzes data and actual system performance on a regular basis, and sets new annual benchmarks for each calendar year.

12/31/2025

The region's local benchmarks follow HUD SPMs. Specifically, HUD SPM Measure 7 measures: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing. The HHAP-6 milestone target date reflects the current CY2025 benchmark. The PMWG has not set CY2026 benchmarks yet.

Target date for completing Key Action 22

12/31/2030

Funding Sources for Key Action 22

Funding Sources for Key Action 22

Funding source

Description of how the funding will contribute to the achievement of Key Action 22

For HHAP 6-funded Key Actions only: Eligible use category to fund this Key Action.

Private foundations

Destination: Home launched the TECHquity Fund in 2022 to meet the technology-related needs of service providers and people seeking assistance throughout the homelessness service sector in Santa Clara County. Cisco is a key partner and donor for the TECHquity fund, and was

instrumental in launching MyConnectSV, a digital portal to help people access housing assistance.

Identify which of the following equity improvement areas will be addressed by Key Action 22.

Equity Areas for Key Action 22

Equity area	Description of how Key Action 22 will address system performance disparities and ensure racial and gender equity in this area (choose one at a minimum, or more)
-------------	--

Service Delivery	The MyConnectSV tool was developed with input from and tested by people with lived experience of homelessness. This aligns with the 2025-2030 Community Plan focus area to share power with people with lived experience to lead and improve the housing continuum. Specifically, people with lived experience informed how the design of the MyConnectSV tool could make it easier for homeless residents to communicate with a care team, such as case managers and service providers.
------------------	--

Section 4. HHAP 6 Funding Plan

4. HHAP-6 Funding Plan

State Priorities for HHAP 6 Funding: HHAP 6 is intended to reflect the state's priorities to prevent and expeditiously reduce unsheltered homelessness through homelessness prevention activities and sustain existing Interim Housing Solutions, and Permanent Housing Solutions, including long-term sustainability of interim housing and permanent affordable housing.

To complete the HHAP 6 Funding Plan:

1. Identify the Administrative Entity submitting the budget.
 - Provide the Tax ID/TIN, primary contact for the contract, contact email, contact phone, and address for where the HHAP 6 check will be mailed.
 - Provide the total dollar amount of the HHAP 6 allocation(s) being administered under the Funding Plan.
 - **Reminder: This must account for 100 percent of the HHAP 6 Allocation(s) the Administrative Entity will be responsible for administering.**
2. Describe all activities proposed to be funded by HHAP 6 in clear, specific terms, and:
 - Identify the HHAP 6 eligible use category under which each proposed activity is budgeted. Activities must be specific and may only be categorized under one eligible use category. Activities may not be categorized under multiple eligible use categories (including activities under the Youth Set Aside).
 - Provide the total dollar amount of HHAP 6 funding proposed for the activity.
 - **Reminder: Administrative costs may not exceed 7% of all monies received.**
 - **Reminder: The Youth Set Aside (YSA) amounts, when combined, must total at least 10% of all monies received.**
 - Identify which System Performance Measure Improvement Plan Key Action(s) the activity supports.
 - **The total HHAP 6 funding proposed for the activity** should account for all dollars budgeted toward that activity. These amounts, when added, must account for 100 percent

of the HHAP 6 Allocation(s) the Administrative Entity will be responsible for administering.

3. Indicate whether the budget proposes to support ANY:

- New Interim Housing (aside from those designated in the Youth Set Aside) and/or
- Non-Housing Solutions.

Note: If the HHAP 6 budget proposes spending on New Interim Housing and/or Non-Housing Solutions, the region must document the sustainability of its permanent housing portfolio, as outlined in NOFA section IV.A.4.c, in the next section of this application.

Funding Plans from Administrative Entity/ies in San Jose/Santa Clara City & County CoC Participating in this Application

Administrative Entity 1

Which Administrative Entity is submitting the below budget?

City of San Jose

Tax ID

94-6000419

TIN

Payee Data Record_STD 204_CSJ.pdf

Primary contact for the contract

Alejandra Tlalli-Miles

Title

Development Officer

Email

alejandra.tlalli-miles@sanjoseca.gov

Phone

(408) 975-2650

Address where HHAP 6 check will be mailed

200 E. Santa Clara Street, San Jose, California 95113

Funding Plan - City of San Jose

\$ Total HHAP-6 Allocation(s) Administering

\$25,329,964.46

4.a. Proposed Funding Activities

Activity 1

Describe Activity 1 in clear, specific terms.

Funding Plan Description - Activity 1

Funding in this category will sustain existing investments towards long-term sustainability of housing and supportive services. HHAP 6 investments are informed by funding needs and guided by the 2020 Community Plan to End Homelessness (Strategy 3.1.A) Build new partnerships to host emergency shelter, safe places to park and access services, and sanctioned encampments that are not swept and include hygiene and supportive services. Additionally, with strategy 3.4.D we support creating a referral system where unhoused residents can access information and services, such as available temporary

housing and homeless services.

Identify the HHAP 6 eligible use under which Activity 1 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 1

Operating Expenses – Interim Housing

Identify the total HHAP 6 funding proposed for Activity 1.

Funding Plan Amount - Activity 1

\$18,000,000.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 1 supports.

Funding plan activity 1 Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 1 will improve

Key Action #4

Activity 2

Describe Activity 2 in clear, specific terms.

Funding Plan Description - Activity 2

Funding in this category will sustain and expand existing investments for prevention and diversion. Preventing people from becoming homeless in the first place is critical to long-term housing stability. HHAP 6 investments are informed by funding needs and guided by the 2020 Community Plan to End Homelessness (Strategy 2.1.B) to Develop programs tailored to the needs of specific populations of people experiencing homelessness, including: Youth and young adults, and (Strategy 2.3.A) Centering the voices of people who have lived experience of homelessness, especially people of color, in the policy and program design decisions of the supportive housing system.

Identify the HHAP 6 eligible use under which Activity 2 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 2

YSA: Prevention and Diversion

Identify the total HHAP 6 funding proposed for Activity 2.

Funding Plan Amount - Activity 2

\$3,000,000.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 2 supports.

Funding plan activity 2 Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 1 will improve

Key Action #5

Activity 3

Describe Activity 3 in clear, specific terms.

Funding Plan Description - Activity 3

Funding in this category will sustain existing investments towards long-term sustainability of housing and supportive services. HHAP 6 investments are informed by funding needs and guided by the 2020 Community Plan to End Homelessness (Strategy 3.1.A) Build new partnerships to host emergency shelter, safe places to park and access services, and sanctioned encampments that are not swept and include hygiene and supportive services. Additionally, with strategy 3.1.B we will strive to reduce barriers to shelter such as allowing for pets, greater privacy, longer stays, and provide higher levels of safety for residents.

Identify the HHAP 6 eligible use under which Activity 3 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 3

Improvements to Existing Interim Housing

Identify the total HHAP 6 funding proposed for Activity 3.

Funding Plan Amount - Activity 3

\$2,556,867.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 3 supports.

Funding plan activity 3Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 1 will improve

Key Action #6

Activity 4

Describe Activity 4 in clear, specific terms.

Funding Plan Description - Activity 4

Administration funds enable the City of San Jose to provide monitoring of HHAP funded programs leading to further support and better outcomes, ensure timely reporting, as well as efficient tracking of funding and leveraging of funds to serve the highest number of individuals in need.

Identify the HHAP 6 eligible use under which Activity 4 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 4

Administrative Costs

Identify the total HHAP 6 funding proposed for Activity 4.

Funding Plan Amount - Activity 4

\$1,773,097.46

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 4

supports.

Funding plan activity 4Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 1 will improve

Key Action #1

Does this budget propose to fund any New Interim Housing Solutions, aside from those designated in the Youth Set Aside?

No

Does this budget propose to fund any Non-housing Solutions?

No

Administrative Entity 2

Which Administrative Entity is submitting the below budget?

Santa Clara County

Tax ID

94-6000533

TIN

gov_taxpayer_id_form_County of Santa Clara_HHAP-6.pdf

Primary contact for the contract

Ben Kong

Title

Senior Management Analyst

Email

ben.kong@osh.sccgov.org

Phone

(408) 278-6427

Address where HHAP 6 check will be mailed

150 W. Tasman Dr., San Jose, California 95134

Funding Plan - Santa Clara County

\$ Total HHAP-6 Allocation(s) Administering

\$24,527,699.32

4.a. Proposed Funding Activities

Activity 1

Describe Activity 1 in clear, specific terms.

Funding Plan Description - Activity 1

Funding for this activity will sustain existing investments for prevention and diversion. Preventing people from becoming homeless in the first place is critical to long-term housing stability. HHAP-6 investments are informed by funding needs and guided by the 2025 Community Plan focus area to reduce the number of people who become homeless. Specifically, this activity will support the Homelessness

Prevention System for households who are at risk of homelessness by providing targeted financial assistance and supportive services, along with housing problem solving to prevent homelessness.

Identify the HHAP 6 eligible use under which Activity 1 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 1

Prevention and Diversion

Identify the total HHAP 6 funding proposed for Activity 1.

Funding Plan Amount - Activity 1

\$6,133,536.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 1 supports.

Funding plan activity 1Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 2 will improve

Key Action #16

Activity 2

Describe Activity 2 in clear, specific terms.

Funding Plan Description - Activity 2

Funding in this activity supports operating expenses for interim housing. Funding in this category aligns with the State's priority to sustain existing interim housing solutions. HHAP-6 investments were informed by funding needs in the local landscape and guided by the 2020-2025 Community Plan (Strategy 3) to double the number of year-round temporary housing beds and offer a variety of welcoming temporary housing options throughout the county. These activities are also informed by the (under development) 2025-2030 Community Plan focus area to increase the capacity of the housing continuum including interim, temporary, and permanent housing to meet the need. Specifically, this activity will sustain over 630 interim housing beds at across several programs in Santa Clara County.

Identify the HHAP 6 eligible use under which Activity 2 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 2

Operating Expenses – Interim Housing

Identify the total HHAP 6 funding proposed for Activity 2.

Funding Plan Amount - Activity 2

\$11,319,313.37

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 2 supports.

Funding plan activity 2Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 2 will improve

Key Action #2

Activity 3

Describe Activity 3 in clear, specific terms.

Funding Plan Description - Activity 3

Funding in this activity supports operating expenses for interim housing. Funding in this category aligns with the State's priority to sustain existing interim housing solutions. HHAP-6 investments were informed by funding needs in the local landscape and guided by the 2020 Community Plan (Strategy 3) to double the number of year-round temporary housing beds and offer a variety of welcoming temporary housing options throughout the county. These activities are also informed by the draft 2025-2030 Community Plan focus area - Increase the capacity of the housing continuum including interim, temporary, and permanent housing to meet the need. Specifically, this activity will sustain over interim housing beds at a program that serves homeless youth.

Identify the HHAP 6 eligible use under which Activity 3 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 3

YSA: Interim Housing Services and Services Coordination

Identify the total HHAP 6 funding proposed for Activity 3.

Funding Plan Amount - Activity 3

\$571,409.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 3 supports.

Funding plan activity 3Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 2 will improve

Key Action #21

Activity 4

Describe Activity 4 in clear, specific terms.

Funding Plan Description - Activity 4

Funding in this activity supports permanent housing services and services coordination at permanent housing projects, providing supportive services to participants living at supportive housing sites in the community. These activities support the 2020 Community Plan to expand the supportive housing system to provide housing and services to help unhoused people secure stable, permanent housing. Specifically, funding in this category will sustain supportive services to homeless youth participants living at TAY supportive housing sites in the community.

Identify the HHAP 6 eligible use under which Activity 4 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 4

YSA: Permanent Housing Services and Services Coordination

Identify the total HHAP 6 funding proposed for Activity 4.

Funding Plan Amount - Activity 4

\$1,881,361.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 4 supports.

Funding plan activity 4Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 2 will improve

Key Action #17

Key Action #21

Activity 5

Describe Activity 5 in clear, specific terms.

Funding Plan Description - Activity 5

Funding in this activity will support a Rapid Rehousing Program serving single individuals, providing time-limited rental subsidies, case management, and other supportive services to help clients move into sustainable housing as quickly as possible and achieve independence and long-term housing stability. These activities support the 2020 Community Plan to expand the supportive housing system to provide housing and services to help unhoused people secure stable, permanent housing. These activities are also informed by the draft 2025-2030 Community Plan focus area - Increase the capacity of the housing continuum including interim, temporary, and permanent housing to meet the need.

Identify the HHAP 6 eligible use under which Activity 5 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 5

Rapid Rehousing/ Rental Subsidies

Identify the total HHAP 6 funding proposed for Activity 5.

Funding Plan Amount - Activity 5

\$593,433.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 5 supports.

Funding plan activity 5Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 2 will improve

Key Action #18

Activity 6

Describe Activity 6 in clear, specific terms.

Funding Plan Description - Activity 6

Funding for this activity supports the community-wide Here4You hotline, a call center designed to centralize referrals or clients needing interim housing in Santa Clara County. The community-wide Here4You hotline matches people to interim housing, including transportation, and makes referrals and links to community resources based on a client’s needs, providing a clear pathway to connect people to permanent housing.

Identify the HHAP 6 eligible use under which Activity 6 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 6

Interim Housing Services and Services Coordination

Identify the total HHAP 6 funding proposed for Activity 6.

Funding Plan Amount - Activity 6

\$2,311,708.00

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 6 supports.

Funding plan activity 6Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 2 will improve

Key Action #3

Activity 7

Describe Activity 7 in clear, specific terms.

Funding Plan Description - Activity 7

Funding in this activity supports costs incurred by the County of Santa Clara to administer its HHAP-6 program allocation.

Identify the HHAP 6 eligible use under which Activity 7 is budgeted.

Funding Plan Selection - Eligible Use Category for Activity 7

Administrative Costs

Identify the total HHAP 6 funding proposed for Activity 7.

Funding Plan Amount - Activity 7

\$1,716,938.95

Identify which System Performance Measure Improvement Plan Key Action(s) Activity 7 supports.

Funding plan activity 7Key Action Link

Key Action(s) (from the System Performance Measure Improvement Plan, Section 3.b. of the regional application) Activity 2 will improve

Key Action #1

Does this budget propose to fund any New Interim Housing Solutions, aside from those designated in the Youth Set Aside?

No

Does this budget propose to fund any Non-housing Solutions?

No

Section 4.b-d. Housing Portfolio

Housing Portfolio

Funding Priority Considerations: Documenting Sustainability of the Region's Interim and Permanent Housing Portfolios

Steps to complete this section:

To complete 4.b. Sustainability of the Region's Interim Housing Portfolio:

1. Identify the total existing Interim Housing shelters and beds (beds) in the region.
2. If proposing to use HHAP 6 to fund New Interim Housing solutions, aside from those designated for the Youth Set Aside, Eligible Applicants must identify the total beds proposed to be added during the grant term (FY24/25-28/29) in the region and are required to complete 4c, the Sustainability of the Region's Permanent Housing Portfolio.
3. Identify the total estimated capital and operating costs for the beds (existing and, if applicable, proposed to be added) during the grant term.
4. Identify the funding sources (including amounts) that will realize and sustain the estimated capital and operating costs for the beds in the region for the grant term.

To complete 4.c. Sustainability of the Region's Permanent Housing Portfolio:

Required if any regional partner is proposing to spend HHAP 6 funding on New Interim Housing solutions (aside from those designated for the Youth Set Aside) and/or Non-Housing Solutions.

For the region's existing, at-risk, and proposed permanent affordable housing identify all the following:

1. The total (existing, at-risk, and proposed) permanent affordable housing developments and units (developments) in the region. Data for existing and at-risk developments can be provided by HCD upon request.

Note: Developments proposed includes those currently seeking permanent housing funding or operations support in the region which still have a financing or supportive services and operations funding gap.

2. The total estimated capital and operating costs for (existing, at-risk, and proposed) developments during the grant term.

3. The funding sources (including amounts) that will realize and sustain the estimated capital and operating costs for (existing, at-risk, and proposed) developments in the region for the grant term.

To complete 4.d. Documentation of Youth Set Aside Requirement:

1. Certify that the region has budgeted at least 10 percent of each HHAP 6 allocation to be spent on services for homeless youth (as defined in HSC 50216(l)).

4.b. Sustainability of the Region's Interim Housing Portfolio

Region's Interim Housing Portfolio

Number of Existing Interim Beds (beds) within the Region

3,176

(If Applicable) Number of Interim Beds Proposed to be added within the grant term (FY24/25-28/29)

0

Total Estimated Capital and Operating Cost for the Existing and Proposed Beds during the grant term

\$367,313,491.00

Funding Sources Realizing and Sustaining the Estimated Capital and Operating Costs for Beds in the Region within the Grant Term (FY24/25-FY28/29)

Funding Source	Amount Dedicated
HHAP	\$79,836,775.00
County General Fund	\$77,021,635.00
American Rescue Plan Act (ARPA)	\$5,800,000.00
Behavioral Health Bridge Housing (BHBH)	\$28,916,665.00
Community Development Block Grant (CDBG)	\$77,349.00
City of Mountain View	\$6,000,000.00
U.S. Department of Housing and Urban Development (HUD)	\$2,500,000.00
Santa Clara County Housing Authority	\$10,887,600.00
Housing and Disability Advocacy Program (HDAP)	\$10,500,000.00
Tenant rent	\$1,350,000.00
Private foundations & grants	\$5,113,112.00

City of San Jose - Measure E	\$47,836,900.00
City of San Jose - General Fund	\$42,072,425.00
Permanent Local Housing Allocation Program (PLHA)	\$42,764,445.00
Homekey	\$3,386,585.00
Other	\$3,250,000.00

Total Amount Dedicated Interim
\$367,313,491.00

Optional: Narrative Response of the Region's Plan to Sustain Interim Housing

4.d. Documentation of Youth Set Aside Requirement

By checking the box below, I certify that at least 10 percent of each HHAP 6 allocation is set-aside for youth (defined in HSC 50216(l)), as required by HSC 50241(e).

I certify under penalty of perjury that all of the information in the above section is true and accurate to the best of my knowledge.

Yes

Section 5. Regional Memorandum of Understanding (MOU) and Application Certification

5. MOU and Certification

Steps to complete this section:

1. **Upload** the Memorandum of Understanding (MOU) as specified below.
2. **Complete** the certification to indicate all information included in this regional application is true and accurate.

Memorandum of Understanding (MOU)

Memorandum of Understanding (MOU)

Santa Clara County and City of San Jose HHAP 6 MOU_20251222.pdf

DocuSign_Certificate_HHAP-6_MOU_final.pdf

Supporting Documentation (Optional)

soh-2024-report-web.pdf

2024-year-end-progress-report.pdf

Certification

Participating Eligible Applicant 1

Participating Eligible Applicant

City of San Jose

Certification [ParticipatingEligibleApplicant]

On behalf of the above participating Eligible Applicant, I certify that all information included in this application is true and accurate to the best of my knowledge.

Name

Erik Soliván

Phone

(669) 314-3611

Email

erik.solivan@sanjoseca.gov

Participating Eligible Applicant 2

Participating Eligible Applicant

Santa Clara County

Certification [ParticipatingEligibleApplicant]

On behalf of the above participating Eligible Applicant, I certify that all information included in this application is true and accurate to the best of my knowledge.

Name

Kathryn (KJ) Kaminski

Phone

(408) 278-6425

Email

kj.kaminski@osh.sccgov.org