



# California Interagency Council on Homelessness

## HHAP Round 5 Application

### Part 1: Regional Identification and Contracting Information

Steps to complete this section:

1. Select the CoC Region.
2. Indicate which of the Eligible Applicants are participating in this HHAP-5 application.
3. For each participating Eligible Applicant, you will also be prompted to indicate whether and how the Eligible Applicant intends to contract with the state (i.e., indicate the Administrative Entity for that eligible applicant's HHAP-5 Allocation).

#### **Please select the Continuum of Care region**

Imperial County CoC

#### *Application Participation Guidance:*

*Cal ICH encourages eligible applicants to apply in collaboration with all eligible applicants in their CoC Region and submit a single Regionally Coordinated Homelessness Action Plan. Applicants may apply together and still receive funds separately.*

- *Large Cities **must** apply as part of the regional application with the County and CoC.*
- *Counties **must** apply as part of a regional application with the CoC and any overlapping Large Cities.*
  - *In a multi-county CoC: Counties **are strongly encouraged to** apply in collaboration with other counties that are served by the same CoC.*
- *A CoC that serves a single county **must** apply as part of the regional application with the County and any overlapping Large Cities.*
- *A CoC that serves multiple counties **must either:***

- *Apply as part of a regional application with multiple Counties and any overlapping Large Cities; and/or*
- *Participate in the regional application of **each** overlapping County and the Large Cities therein.*

**Contracting Guidance:**

*Each Eligible Applicant (Large City, County, and CoC) has the discretion to receive their base allocation directly or may designate an Eligible Applicant in their region to serve as their Administrative Entity. This selection will indicate to Cal ICH which Eligible Applicant will enter into contract with the state to receive and administer each Eligible Applicant's HHAP-5 allocation.*

*The Administrative Entity is responsible for HHAP funds and meeting the terms and conditions of the contract. Broadly speaking, this means administering funds, contracting (when necessary) with sub-recipients, and reporting on HHAP-5 dollars and activities to Cal ICH.*

- *If you plan to contract with the state to receive and administer **only** your (single) HHAP-5 allocation, select: "Will enter into contract with the state to receive and administer their HHAP-5 allocation individually" under the contracting selection.*
- *If you **do not plan to contract with the state** and instead plan to identify another participating Eligible Applicant in the region to enter into contract with the state to receive and administer your HHAP-5 allocation, select: "Identify another participating Eligible Applicant in their region to enter into contract with the state to receive and administer their HHAP-5 allocation" under the contracting selection. You will then be prompted to designate the Administrative Entity from a list of eligible applicants in the region.*
- *If you plan to contract with the state to **receive and administer multiple HHAP-5 allocations** within your region, select "Will enter into contract with the state to receive and administer their HHAP-5 allocation and allocation(s) from other Eligible Applicants in the region" under the contracting selection.*

## **Imperial County CoC Region**

### **Imperial County CoC**

#### **CA-613 Participation**

Is participating in this single collaborative application with the regional partner(s) listed.

#### **CA-613 Contracting**

Will enter into contract with the state to receive and administer their HHAP-5 allocation and allocation(s) from other eligible applicants in the region

#### **Contact Title**

Deputy Director of Imperial County Department of Social Services - Housing Services and Continuum of Care

#### **Name**

Stephanie Martinez

**Email**

Stephaniemartinez@co.imperial.ca.us

**Phone**

(760) 337-7450

## Imperial County

**Imperial County Participation**

Is participating in this single collaborative application with the regional partner(s) listed.

**Imperial County Contracting**

Identify another participating eligible applicant in their region to enter into contract with the state to receive and administer their HHAP-5 allocation

**Imperial County Designated Administrative Entity**

Imperial County CoC

**Contact Title**

Director of the Imperial County Department of Social Services

**Name**

Paula Llanas

**Email**

Paulallanas@co.imperial.ca.us

**Phone**

(760) 337-6884

**Number of Contracts**

1

## Part 2. Regionally Coordinated Homelessness Action Plan

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### Participating Jurisdictions' Roles and Responsibilities

Steps to complete this section:

1. Identify and describe the specific roles and responsibilities of **each participating Eligible Applicant** in the region regarding:
  - o Outreach and site coordination;
  - o Siting and use of available land;
  - o Development of interim and permanent housing options; and
  - o Coordination and connection to the delivery of services for individuals experiencing or at risk of experiencing homelessness within the region.
2. Describe and explain how all Participating Jurisdictions are coordinating in each area.

Optional: You may also include roles and responsibilities of small jurisdictions in the region that elect to

engage and collaborate on the plan.

*Guidance:*

*Each Eligible Applicant must identify and describe their role in the region for **each** table.*

*To add additional jurisdictions, click "Add a Participating Jurisdiction" near the bottom of each table.*

## Outreach & Site Coordination

Participating Jurisdictions	Roles & Responsibilities
CoC	The CoC develops and promotes opportunities for regional coordination and inter-agency collaboration at the CoC Executive Board meetings, and General Membership meetings. The CoC develops plans for street outreach standards to align with the CoC's Homeless Strategic Plan and also provides training and assistance to communities in the region to aid with coordination efforts, and promoting effective engagement strategies for street outreach. The CoC also collects and analyzes HMIS data to evaluate street outreach performance outcomes.
County of Imperial	The County partners with street outreach homeless services providers, cities in the region, county agencies, and non-governmental agencies. Outreach efforts include linking persons to the Coordinated Entry System through the Homeless Resources Assistance Line, administered by the County Department of Social Services. Street outreach teams connect participants to the Coordinated Entry System to be assessed, prioritized, and matched to interim and permanent housing programs, mainstream programs and supportive services to include referrals to behavioral health, public health, domestic violence services providers, community services providers, and managed care providers. Also provided during street outreach efforts are hygiene kits and transportation.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to ensure comprehensive outreach and site coordination to individuals experiencing and at-risk of experiencing homelessness in the region.

### **Regional Coordination Narrative - Outreach & Site Coordination**

The CoC, through its General Membership and partnerships with organizations, conduct street outreach, to identify various local encampments and areas where people experiencing homelessness congregate.

The County, through its various Departments, many of whom are General Members of the CoC, actively work to share information, and refer clients to appropriate services through active case management meant to ensure that individuals experiencing homelessness or at risk of homelessness are connected to the mainstream benefits such as Medi-Cal, CalWORKs, CalFresh, health services, behavioral health or substance use disorders programs, in order to provide the necessary wraparound services to help bring an end to or prevent homelessness.

Further, the Administrative Entity for the CoC is the Department of Social Services. This partnership has led to active and increased cooperation between the CoC and County of Imperial.

Also, through the joint funding received under HHAP Rounds 1&2, the CoC and County have been able to allocate funding to Street Outreach projects, with the express intent and purpose to identify and engage with those experiencing homelessness.

Through the active coordination and street outreach noted above, the CoC and County are actively seeking to ensure that the region provides comprehensive street outreach and coordination to individuals experiencing and at risk of experiencing homelessness.

## Land Use & Development

Participating Jurisdictions	Roles & Responsibilities
CoC	Land use and development decision making is at City and County level planning departments. The CoC will reach out to form a collaboration with the Imperial County Department of Planning and Development to strategize on potential sites for funding investments in unincorporated areas.
County of Imperial	Imperial County Department of Planning and Development provides all services and decision making related to land use and development in the County’s unincorporated area.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to use and develop available land to address and end homelessness in the region.

### Regional Coordination Narrative - Land Use & Development

The CoC, administered by the Imperial County Department of Social Services, with input from General Members, is well situated to provide input from the community at large as to potential sites and to recommended uses of land in the region at large. Such members include the Imperial Valley Housing Authority, Imperial County Housing Coalition, organizations that are actively involved in identifying sites and available land to address and end homelessness in the region. The CoC, through its Administrative Entity, the Department of Social Services, will work on building partnerships to relay this information to agencies with a direct role in land use and development such as the Imperial County Department of Planning and Development and City level planning departments.

## Development of Interim and Permanent Housing Options

Participating Jurisdictions	Roles & Responsibilities
CoC	The CoC provides guidance and solicits feedback of potential interim and permanent housing options from the executive board, general membership, and stakeholders.
County of Imperial	The County, as the Administrative Entity, is responsible for applying for funding, releasing Request for Proposals, and working with property development companies and services providers for development of interim and permanent housing options.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to develop adequate interim and permanent housing options to address and end homelessness in the region.

**Regional Coordination Narrative - Shelter, Interim, and PH Options**

The CoC, administered by the Imperial County Department of Social Services, with input from General Members, is well situated to provide input from the community at large on the development of interim and permanent housing options. Such members include the housing authorities, education departments at the K-12 and community college level, domestic violence service providers, religious organizations, medical service providers, veteran service providers, as well as local County Departments such as Imperial County Behavioral Health, Imperial County Public Administrator, Imperial County Public Health, Imperial County Sheriff’s Office and Imperial County Probation Department.

Through active cooperation between the CoC and County, the applicants intend to identify potential projects that address the need for interim housing and permanent housing options in the region. This includes working with CoC members to identify innovative housing solutions such as Tiny Homes, and to ensure that such innovative housing solutions are given the County support necessary to come to fruition, such as through cooperation between the CoC and Department of Planning and Development to ensure that such plans are feasible per current policies and procedures.

**Coordination of & Connection to Service Delivery**

Participating Jurisdictions	Roles & Responsibilities
CoC	The CoC will ensure that partner organizations are made aware of the access to mainstream benefits, as well as those services provided by partner organizations such as housing programs and supportive services. CoC members and community service providers present at Executive Board meetings and General Membership meetings to share services provided by their organizations.
County of Imperial	The County’s coordinated entry staff, the Homeless Resources Assistance Line, assess, prioritize, and match persons to appropriate housing programs and supportive services to provide a comprehensive whole person care approach.

Given the individual roles and responsibilities identified above, describe how all participating jurisdictions are or will begin to coordinate to provide the full array of services, shelter, and permanent housing solutions to people experiencing and at-risk of experiencing homelessness in the region.

**Regional Coordination Narrative - Coordination & Connection to Service Delivery**

The Imperial Valley Continuum of Care Council and the County of Imperial plans to continue to work collectively with partnering agencies such as various public agencies, homeless service providers, county agencies, domestic violence service providers, public housing authorities, educational systems, law enforcement, behavioral health, medical professionals, and local government agencies to make homelessness a rare and brief non-reoccurrence for individuals and families in our community.

The CoC and County continue to work on developing new partnerships in the community to expand services through our homeless response network not only for local interim and permanent housing solutions but also to offer an array of wraparound services to stabilize housing. Through the coordinated entry system, administered by the Imperial County Department of Social Services, the CoC and County ensure individuals identified as experiencing homelessness or at-risk of homelessness are screened and

matched to appropriate housing programs and supportive services utilizing an assessment tool to ensure a fair and equitable process. Further, the CoC and County work collectively with community street outreach teams and medicine street outreach teams to provide effective street outreach and engagement strategies with the unsheltered population to link them to housing and supportive services.

In addition, the CoC has monthly presentations by local organizations on their services provided, at both its Executive and General Membership Meetings. This is done to raise awareness of services provided not just by the County, but also local non-governmental organizations. For example, such presentations include: The local community college and their Lotus Living Project, a tiny homes housing program; the local rebates offered by the local power company Reduced Energy Assistance Program; the services offered by the local domestic service provider; as well as myriad of services provided by the Department of Social Services. The CoC and County intend to continue to strengthen partnerships in efforts to expand services provided as part of our homeless response network.

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## System Performance Measures & Improvement Plan

Steps to complete this section:

1. Identify the most recent system performance measures for the region.
2. Describe the key action(s) the region intends to take to improve each system performance measure.

*Guidance:*

*Cal ICH shall provide each region with system performance measures by CoC, with the exception of the LA region, which will receive data from all four CoCs within LA County. Applicants must enter that data in the corresponding measures fields in the application. Applicants should not adjust the data provided even if the geographic region of the data does not perfectly align with the participating applicant geography of this application.*

*The application must include **at least one** key action for **each** system performance measure. All columns must be filled out for each action.*

*For "Funding Type" select one of the options. If you select the blank field, you may type in a unique funding source type.*

*To add additional actions or racial equity measures, click the appropriate "Add" buttons near the bottom of each table.*

*Note: While Cal ICH expects most of the disparities listed to be based on race or ethnicity, applicants may identify other populations that are also overrepresented among people experiencing homelessness in the region.*

*Definitions:*

- **Key Actions** may include a brief description of a strategic initiative or step identified to address or improve the specific system performance measure. This can be a policy, program, partnership,

target measure, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.

- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the system performance measure. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.
- **Timeframe** should include a target date for completion of the key action.
- **Success Measurement Methods** may include a systematic approach or tool used to assess the effectiveness and impact of the key action on the system performance measure. This can be quantitative measures, qualitative feedback, or any combination that provides insight into the progress and outcomes pertaining to the key action. Provide a clear description of how you plan to track and report on the success of your key action.

## SPM 1a: Number of people accessing services who are experiencing homelessness.

SPM 1a  
1,961

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
While permanent housing includes Rapid Rehousing and Permanent Housing solutions, the Coc is placing greater emphasis on increasing overall affordable housing stock, by funding permanent housing solutions at a	HHAP 3-5,	State	CoC	County of Imperial / Contracted Subrecipients	6/30/2028	Analyze HMIS data and PIT data to identify the number of persons experiencing homelessness, people accessing services, and program exits. The CoC anticipates increases to affordable permanent housing stock will assist with increasing



higher percentage.

An already existing permanent housing development has been allocated funding to add additional units. These additional units are projected to be completed in 2025. The existing permanent housing development will be added as an HMIS trust network provider within the year and once the units are completed, HMIS will be updated with the updated unit inventory. Additional funded Rapid Rehousing projects will be added to HMIS. Although greater emphasis has been placed on permanent solutions that increase regional affordable housing stock, there are several funding sources with increased funding allocated to

program exits to permanent housing thereby decreasing the amounts of persons experiencing homelessness. Additionally, the CoC will review the HIC data to determine the utilization rate of permanent housing inventory.

Rapid Rehousing programs. By prioritizing funding in both activities, the amount of people experiencing homelessness is expected to decrease over time.

### SPM 7.1a: Racial and ethnic disparities among those accessing services who are experiencing homelessness.

Racial/Ethnic Group	Measure
Non-Hispanic/Non-Latino	270
Multiple Races	21
Native Hawaiian or Other Pacific Islander	0

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Based on the data, the region has a goal to increase the number of Non-Hispanic and Non-Latino individuals accessing services by increasing outreach to ensure any barriers to access services are communicated and heard.	HHAP 1-5	State	CoC	County of Imperial	6/30/2028	Every year, the CoC will review HMIS records to determine race and ethnic background of those accessing homelessness response services including Street Outreach, to determine disparities within access, service delivery and exits to permanent housing.

To accomplish this goal, the CoC will continue analyzing quarterly data and conduct regular meetings with service providers to further evaluate their specific programs and ascertain that equitable services are being rendered to target populations.

In addition, the CoC and County will work together to enhance outreach to these populations. The region also intends to implement a survey in line with its CA REAL goals designed to better capture data meant to understand the barriers experienced by these populations in order to better serve and address their needs.

Success will be measured by anticipated decreases in disparities in persons experiencing homelessness with increased exits to permanent housing.

## **SPM 1b: Number of people experiencing unsheltered homelessness on a single night (unsheltered PIT count)**

**SPM 1b**

## Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
<p>The region's efforts to decrease the number of people experiencing unsheltered homelessness are two pronged.</p> <p>First, the region will take action to reduce the number of persons experiencing homelessness. As part of this approach, the CoC/County of Imperial will continue to advertise already existing homelessness prevention programs and mainstream services such as CalWORKs and CalFresh in order to ensure that individuals struggling to keep up with rising rents and day to day costs are aware of the existence of these programs. Additionally, the</p>	HHAP 1-5	State	CoC	County of Imperial / Contracted Subrecipients	6/30/2028	<p>1) With the increased emphasis on Homelessness Prevention programs, it is anticipated that clients will be stabilized prior to experiencing homelessness. This will lead to less persons becoming literally homeless, and it is anticipated that the numbers of persons experiencing unsheltered homelessness on a single night (unsheltered PIT count) should decrease.</p> <p>2) The CoC will monitor, through HMIS, the amount of people accessing services each calendar year with special emphasis placed on those entering from a</p>

CoC intends to work with and coordinate with local law enforcement agencies such as the Sheriff's Department and the County Probation Department to create housing alternatives for those exiting institutions, so they are able to be stabilized as they exit from the institution. Additionally, services will be offered to clients at the encampment site to meet clients' needs.

Second, through increased coordination and targeted street outreach at those areas where unsheltered homelessness is noted, the region will continue conducting coordinated outreach efforts. The collaborating agencies will be based on individual person's needs in the encampment. This will reduce encampments

prior living situation of a jail, prison or juvenile detention facility. As the years progress, the CoC will review to determine if the number of persons accessing services decreases.

size and number of encampments by helping those experiencing homelessness stabilize in permanent housing.

Through coordination and collaboration with multiple county agencies and non-profits, the CoC/County of Imperial intends to both prevent homelessness before it occurs and targeting effects of homelessness.

## SPM 7.1b: Racial and ethnic disparities among those experiencing unsheltered homelessness on a single night

Racial/Ethnic Group	Measure
Non-Hispanic / Non-Latino	611
Native Hawaiian	14

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The CoC intends to improve access to services for affected populations through	HHAP 1-5	State	CoC	County of Imperial / Contracted Subrecipients	6/30/2028	Every calendar year, the CoC will review HMIS and PIT data to determine race and ethnic

increased coordination and targeted street outreach at those areas where unsheltered homelessness is noted.

Within the Coordinated Entry System (CES), the CoC will continue to account for housing barriers due to housing discrimination, in order to respond to homelessness in a more equitable manner.

Additionally, the CoC will continue analyzing the data, and implement a study based on CA REAL principles to better understand the barriers faced by the affected populations which prevent people from accessing services and leading them to remain or return to unsheltered homelessness.

After the survey, a review will be completed to

background of those accessing homelessness response services in comparison with the race and ethnic characteristics of all people with the CoC region to determine if there are disparities within access, service delivery and exits to permanent housing. Success will be measured by anticipated decreases in disparities in persons experiencing homelessness during PIT in comparison to the racial and ethnic characteristics of the CoC as a whole.

identify the barriers reported. The CoC will bring the results of the survey to the CoC's vulnerable populations committee so they may provide recommendations to the CoC Executive Board to address barriers causing disparities in homelessness response so that change may be discussed and enacted within written standards.

## **SPM 2: Number of people accessing services who are experiencing homelessness for the first time.**

**SPM 2**  
1,132

### **Key Actions PM 1**

<b>Key Action</b>	<b>Funding Source(s) the region intends to use to achieve the action</b>	<b>Funding Type</b>	<b>Lead Entity</b>	<b>Collaborating Entity/ies</b>	<b>Target Date for Completion</b>	<b>Success Measurement Method</b>
The CoC and County are taking action to limit the increase in people accessing services who are experiencing	HHAP 1-5	State	County	CoC / Contracted Subrecipients	6/30/2028	The CoC will monitor HMIS to determine if those persons experiencing literal homelessness decrease and those enrolled in



homelessness for the first time through the implementation of a robust system centered around prevention and diversion.

This system includes increased outreach and preventive programs meant to limit the number of individuals who experience homelessness for the first time, through increased outreach about access to CalWORKs, CalFresh, Medi-Cal, etc.

Further, the Homeless Resources Assistance Line which is operated by the Imperial County Department of Social Services (DSS) and staffed with experienced social workers will continue to provide referrals to local organizations with Homelessness Prevention and other basic needs

Homelessness Prevention increase. In order to measure success of programs such as Homelessness Prevention programs, the CoC will review data to determine if first time homelessness numbers decrease, reflecting the success of Homelessness Prevention programs.

assistance funding, as well as supportive services to address person needs in a whole person care centered approach.

Both actions will assist in reducing the numbers of those experiencing homelessness for the first time, by ensuring individuals and families are connected with the resources necessary to avoid experiencing homelessness.

## **SPM 7.2: Racial and ethnic disparities in the number of people accessing services who are experiencing homelessness for the first time**

<b>Racial/Ethnic Group</b>	<b>Measure</b>
White	989
Hispanic / Latino	952
White and Hispanic / Latino	890

### **Key Actions PM 1**

<b>Key Action</b>	<b>Funding Source(s) the region intends to use to achieve the action</b>	<b>Funding Type</b>	<b>Lead Entity</b>	<b>Collaborating Entity/ies</b>	<b>Target Date for Completion</b>	<b>Success Measurement Method</b>
To improve the metrics involving racial disparities, the	HHAP 1-5	State	County	CoC / Contracted Subrecipien	6/30/2028	Every year, the CoC will review HMIS records to determine race

region intends to increase to ensure that these populations are well informed of the various services offered by both County and CoC partner agencies.

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and ethnic background of those experiencing homelessness for the first time in comparison with the race and ethnic background of all people with the CoC region to determine disparities of those experiencing homelessness for the first time. Success will be measured by seeing an overall decrease in those experiencing homelessness for the first time and a decrease in racial and ethnic disparities within those experiencing homelessness for the first time.

Included in the outreach will be an introduction to mainstream benefits offered by the Imperial County Department of Social Services, as well as the various organizations providing prevention, emergency shelter, and rapid rehousing services.

### SPM 3: Number of people exiting homelessness into permanent housing.

SPM 3  
865

#### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
To ensure that the CoC and	HHAP 1-5	State	County	CoC and Contracted	6/30/2028	As part of the Coordinated

County continue to improve on this metric, an increased emphasis will be placed on the usage of the coordinated entry system (CES) by all partnering agencies. This is meant to ensure that those most in need as determined by the CES's Place Value Assessment are served in an equitable manner. Currently, not all organizations which provide homelessness services are obligated by contract or otherwise to utilize the local CES. However, as homelessness response funding continues to expand in the region, and more organizations accept referrals from the system, the region will be able to further streamline the process to ensure that individuals experiencing homelessness,

Subrecipients

Entry Process Evaluation, an Effectiveness Evaluation focuses on how effective the CE process is in connecting people experiencing homelessness to appropriate referrals (permanent housing). The information ascertained from this internal evaluation will assist with developing future policies to increase the number of people exiting homelessness into permanent housing. Additionally, the rate of permanent housing exits will be tracked by the CoC in HMIS.

with the highest needs and barriers are able to obtain targeted referrals to those organizations and mainstream benefits which best suit their needs. The region also intends to expand on housing first policies throughout Imperial County, working with both local organizations and landlords to ensure that barriers to placement are eliminated.

### **SPM 7.3: Racial and ethnic disparities in the number of people exiting homelessness into permanent housing.**

<b>Racial/Ethnic Group</b>	<b>Measure</b>
Non-Hispanic / Non-Latino	90
Unknown Ethnicity	18
Asian	0
Native Hawaiian or Other Pacific Islander	0
Unknown Race	43
White and Non-Hispanic / Non-Latino	55

### **Key Actions PM 1**

<b>Key Action</b>	<b>Funding Source(s) the region intends to use to achieve the action</b>	<b>Funding Type</b>	<b>Lead Entity</b>	<b>Collaborating Entity/ies</b>	<b>Target Date for Completion</b>	<b>Success Measurement Method</b>
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In addition to increased placement based on coordinated entry system usage, the region intends to work with local organizations to better understand the barriers to exiting into permanent housing. This includes understanding the case management needs of clients, and the current issues faced by these specific populations which are leading to decreased exits.

HHAP 1-5

State

CoC

County of Imperial / Contracted Subrecipients

6/30/2028

Every year, the CoC will review HMIS records to determine race and ethnic background of those accessing homelessness response services in comparison with the race and ethnic background of all people with the CoC region to determine disparities within access, and service delivery and exits to permanent housing.

Further, with the assistance of the survey plan developed as a part of CA REAL trainings, the survey will identify barriers at all stages of the homeless services system. Identifying barriers will help guide future CoC policy.

CoC will support outreach and engagement of

HHAP 5

State

CoC

County and Contracted Subrecipients

6/30/2028

Every year, the CoC will review HMIS data to determine race,

persons with lived experience to participate in CoC committees and Executive Board and General Membership meetings. The CoC will continue to strengthen regional coordination to improve accessibility to services and outcomes through HMIS administration.

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ethnic and gender background of those persons exiting homelessness into permanent housing in comparison with the race, ethnic and gender background of all people with the CoC region to determine disparities within access, and service delivery and exits to permanent housing and history of experiencing homelessness. Success of system support will be measured by decreases in disparities of those exiting homelessness into permanent housing.

## SPM 4: Average length of time that people experienced homelessness while accessing services

SPM 4  
193

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The CoC will continue to	HHAP 1-5	State	CoC	County of Imperial /	6/30/2028	Every calendar year, the CoC

prioritize permanent housing solutions, including Rapid Rehousing and Permanent Housing projects, as funding allows. The CoC will continue to emphasize the local Coordinated Entry System (CES) by contractually obligating the usage of the CES by subrecipients. Additionally, the CoC will require emphasis on expanded case management to include flexible assistance with gathering documentation, providing supportive services to personal barriers and landlord engagement. These requirements will expedite the placement process.

Contracted Subrecipients

will review HMIS records to determine if there is a decrease or increase in the length of time a person is experiencing homelessness. With the increase in funding/ bed inventory for Rapid Rehousing, it is anticipated that the average length of time a person will experience homelessness will decrease. The activation of additional Rapid Rehousing programs leveraging longer rental assistance and landlord incentives should increase opportunities for housing and decrease length of time persons will experience homelessness.

**SPM 7.4: Racial and ethnic disparities in the average length of time that people experienced homelessness while accessing services.**

Racial/Ethnic Group	Measure
Asian	386



Black

234

Non-Hispanic / Non-Latino

253

## Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Work with stakeholders to assess barriers to program access encountered which may be preventing successful placement to include utilizing a client-based survey to provide insights.	HHAP, HHIP	State	CoC	County of Imperial / Non-profits, Service Provider	6/30/2028	Analyze HMIS data to track outcomes.
Engage and solicit feedback from individuals with lived experience to share their expertise to reduce barriers while accessing services.	HHAP, HHIP	State	CoC	County of Imperial / Non-Profit Service Providers, Persons with Lived Experience	6/30/2028	1. Every year, the CoC will review HMIS data to determine race, ethnic and gender background of those persons in relation to the average length of time of homelessness prior to permanent housing move-in disparities within access, and stabilization. Success of system support will be measured by decreases in

disparities in terms of length of time that person experience homelessness. 2. Every year, the CoC will review HMIS access. It is anticipated that there should be an overall decrease in the average length of time persons are experiencing homelessness prior to permanent housing.

## SPM 5: Percent of people who return to homelessness within 6 months of exiting homelessness response system to permanent housing.

SPM 5  
12.00%

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Create and implement a client-based survey to provide further insights to assess factors which led to a return to homelessness.	HHAP, HHIP	State	CoC	County of Imperial / Non-Profit Service Providers	6/30/2028	Analyze HMIS data to track outcomes.
Develop	HHAP, HHIP	State	CoC	County of	6/30/2028	Analyze HMIS

prevention and diversion-based interventions to target persons most likely to return to homelessness.

Imperial / Nonprofits Service Providers

data to track outcomes of those who exited. With the increased emphasis on Homelessness Prevention programs, it is anticipated that clients will be stabilized prior to experiencing homelessness. This will lead to less persons becoming literally homeless.

Build upon previous round of HHAP to encourage additional services coordination project creation

HHAP

State

CoC

County, nonprofit services providers

6/30/2028

Services Coordination success will be measured by SPM 5. Exits to permanent housing will be tracked in relation to all exits to determine success of connecting services coordination clients into permanent housing, as well as returns to homelessness. To measure success of the services coordination activities, the Administrative Entity anticipates an increase in exits to permanent housing and minimal returns to

## SPM 7.5: Racial and ethnic disparities in the percent of people who return to homelessness within 6 months of exiting homelessness response system to permanent housing.

Racial/Ethnic Group	Measure
Non-Hispanics	18.00%
Black or African (Hispanic)	25.00%
Black or African (Non-Hispanic)	36.00%

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Create and implement a client-based survey to collect feedback to better understand the barriers experienced to adjust processes to reduce disparities.	HHAP, HHIP	State	County	CoC	6/30/2028	Analyze HMIS data to track outcomes.
CoC will support outreach and engagement of persons with lived experience to participate in CoC committees and Executive Board and General Membership meetings. The CoC will continue to	HHAP 5	State	County	CoC	6/30/2028	Every year, the CoC will review HMIS data to determine race, ethnic and gender background of those persons returning to homelessness within 6 months of exiting into permanent housing in comparison with the race, ethnic

strengthen regional coordination to improve accessibility to services and outcomes through HMIS administration.

and gender background of all people with the CoC. This review will assist the COC in analyzing how our region returns to homelessness to determine disparities. Success of system support will be measured by decreases in disparities.

## SPM 6: Number of people with successful placements from street outreach projects.

SPM 6  
4

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The County intends to continue to engage with street outreach providers to ensure street outreach is targeted in those areas identified as most in need of street outreach services.	HHAP	State	County	CoC / Nonprofit Service Providers	6/30/2028	Analyze HMIS data to track outcomes of Street Outreach participants. Measurement of success will be documented by increases in exit success rate. As part the CoC's written standards, the CoC focuses on reviewing how successful street outreach projects are at helping people

move towards permanent housing, recognizing this process may be direct or may involve other temporary situations along the way.

## SPM 7.6: Racial and ethnic disparities in the number of people with successful placements from street outreach projects.

Racial/Ethnic Group	Measure
No disparities found	0

### Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
The County, as the Administrative Entity, reviewed System Performance Measures and HMIS data available from 2021-2023 regarding street outreach placement. Review of said data found no racial or ethnic disparities in the number of people with successful placements from street outreach projects. The Administrative Entity will	HHAP, HHIP	State	County of Imperial	CoC / Nonprofit Service Providers	6/30/2028	Analyze HMIS data to track outcomes. The CoC will work with service providers to report outcomes through participant exit interviews to determine if there are disparities within access, service delivery and exits to permanent housing.

monitor this data to track outcomes of persons served through street outreach and entering into permanent housing to identify if any disparities begin to emerge. To ensure street outreach is conducted in an equitable manner, the region intends to work with local service providers by providing training to ensure services are provided based on Housing First principles and will conduct Housing First evaluations to ensure standards are being adhered to.

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## Equity Improvement Plan

Steps to Complete this Section:

1. Identify and describe the key actions the region will take to ensure racial and gender equity in:
  - Service delivery;
  - Housing placements;
  - Housing retention; and
  - Identify any changes to procurement or other means to affirm equitable access to housing

and services for groups overrepresented among residents experiencing homelessness.

2. Identify if place-based encampment resolution is occurring in the region and if so, the CoC must describe and provide evidence of collaboration with the cities or counties providing encampment resolution services that addresses how people served through encampment resolution have or will be prioritized for permanent housing within the Coordinated Entry System.

Optional: upload any evidence the region would like to provide regarding collaboration and/or prioritization as it relates to question 2.

*Guidance:*

*Of the four tables below, the first three must include at a minimum one key action to address racial equity and one key action to address gender equity. The fourth and final table must include at least one key action.*

*To add additional actions, click "Add an Action" at the bottom of the table.*

*Definitions:*

- **Key Actions** may include a brief description of a strategic initiative or step identified to address or improve the inequity. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the inequity. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

## Key Actions the Region Will Take to Ensure Racial and Gender Equity in Service Delivery

Key Action	Lead Entity	Collaborating Entity/ies
Enhance outreach and coordination in underserved communities to address disparities by creating community awareness and through the promotion of services	County of Imperial	CoC
Provide direct training to contracted subrecipients to ensure equal access to services for all	County of Imperial	CoC
Create and enhance training opportunities to address racial and gender disparities within our community	County of Imperial	CoC

## Key Actions the Region Will Take to Ensure Racial and Gender



## Equity in Housing Placements

Key Action	Lead Entity	Collaborating Entity/ies
Actively evaluate Coordinated Entry System policies and procedures to ensure equitable access to services and proper prioritization of those who are most vulnerable to include BIPOC and other historically under-served subpopulations.	County of Imperial	CoC, Nonprofit Service Providers
Identify and reduce barriers based on risk factors and disparities within our community.	County of Imperial	CoC
Strengthen collaboration with local shelters and housing navigators to provide annual training to identify and address racial and gender disparities.	County of Imperial	CoC, Nonprofit Service Providers
Recommendations to homelessness services providers will include the following: Upon Housing Placement, exit interview is recommended to be conducted by the homelessness response provider completing the housing placement. Said exit interview should include questions requesting feedback from participant regarding any barriers encountered in the housing placement process including barriers based on disparity in services related to racial and gender equity.	County of Imperial	CoC, Nonprofit Service Providers

## Key Actions the Region Will Take to Ensure Racial and Gender Equity in Housing Retention

Key Action	Lead Entity	Collaborating Entity/ies
Upon housing placement, exit interview to be conducted by the homelessness response provider, completing the housing placement. Said exit interview will include an assessment requesting feedback from participant regarding any barriers encountered in the housing placement process including barriers based on disparity in services related to persons in the homelessness response system who are BIPOC and other underserved population. Those persons reporting barriers will be offered extended case management to ensure housing retention.	County of Imperial	CoC, Nonprofit Service Providers
Upon housing placement, exit interview to be conducted by the homelessness response provider, completing the housing placement.	County of Imperial	CoC, Nonprofit Service Providers

Said exit interview will include an assessment requesting feedback from participant regarding any barriers encountered in the housing placement process including barriers based on disparity in services related to persons in the homelessness response system who are men and other underserved populations. Those person reporting barriers will be offered extended case management to ensure housing retention. n.

An annual review of HMIS records will be completed to analyze and determine race and ethnic background of those accessing homelessness response services in comparison with the race and ethnic background of all people with the CoC region to determine disparities within returns to homelessness to assess housing retention.	County of Imperial	CoC, Nonprofit Service Providers
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An annual review of HMIS records will be completed to analyze and determine gender background of those accessing homelessness response services in comparison with the gender background of all people with the CoC region to determine disparities within returns to homelessness to assess housing retention.	County of Imperial	CoC, Nonprofit Service Providers
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In addition to increased placement based on coordinated entry system usage, the region intends to work with local organizations to better understand the barriers to maintaining permanent housing. This includes understanding the case management needs of clients, and the current issues faced by these specific populations to monitor returns to homelessness to prevent repeated experiences of homelessness.	County of Imperial	CoC, Nonprofit Service Providers
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## Key Actions the Region Will Take to Change Procurement or Other Means to Affirm Equitable Access to Housing and Services for Overrepresented Groups Among People Experiencing Homelessness in the Region

Key Action	Lead Entity	Collaborating Entity/ies
Diversify our governance board to ensure proper representation of those who are a part of the BIPOC community, lived experience and other local representatives.	CoC	County of Imperial

Educate the community on disparities and underserved populations to discuss innovative solutions to address disparities	CoC	County of Imperial
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Strengthen coordination with local nonprofits who advocate and/or represent the under serve communities	CoC	County of Imperial, Nonprofit Service Providers
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**Is place-based encampment resolution occurring within the region?**

No

**Optional Upload: Evidence of Collaboration and/or Prioritization**

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## **Plan to Reduce the Number of People Experiencing Homelessness Upon Exiting an Institutional Setting**

Steps to Complete this Section:

1. Identify and describe the key actions **each participating Eligible Applicant** will take to reduce the number of people falling into homelessness as they exit institutional settings including:
  - o Jails
  - o Prisons
  - o Hospitals:
  - o Other Institutional Settings (such as foster care, behavioral health facilities, etc. as applicable in the region)

*Guidance:*

*At a minimum, if an institutional setting is present in an Eligible Applicant's jurisdiction, the Eligible Applicant must identify their role.*

*To add additional actions, click "Add an Action" at the bottom of the table.*

*If an institution is not present in a jurisdiction, type N/A.*

*Definitions:*

- **Key Actions** may include a brief description of a strategic initiative or step identified to address or improve the specific performance measure. This can be a policy, program, partnership, target measure, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.

- **Collaborating Entity** may include a group, organization, or jurisdiction within your region working to address or improve the performance measure. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

## Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting a Jail

Key Action	Lead Entity	Collaborating Entity/ies
Connect and coordinate with the Imperial County Sheriff's Office, Corrections Division to ensure appropriate referrals to coordinated entry for individuals to be connected to services upon release to include housing, health care, mainstream resources, and mental health services.	County of Imperial	CoC, Sheriff's Office
Continue established partnerships with the Imperial County Sheriff's Office, probation department and other justice systems as key stakeholders in the CoC general membership.	CoC	County of Imperial
Encourage participation of persons with lived experience in the justice system to participate in the CoC.	CoC	County of Imperial

## Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting a Prison

Key Action	Lead Entity	Collaborating Entity/ies
Connect and coordinate with the Department of Corrections to ensure appropriate referrals to coordinated entry for individuals to be connected to services upon release to include housing, health care, mainstream resources, and mental health services.	County of Imperial	CoC, State Prisons
Establish partnerships with Department of Corrections as stakeholders in the CoC general membership.	CoC	County of Imperial

## Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting a Hospital

<b>Key Action</b>	<b>Lead Entity</b>	<b>Collaborating Entity/ies</b>
Connect and coordinate with hospital staff to ensure appropriate referrals to coordinated entry for individuals to be connected to services upon release to include housing, health care, mainstream resources, and mental health services.	County of Imperial	CoC, Hospitals
The CoC will leverage CalAIM HHIP funds to ensure Medi-Cal managed care providers develop the necessary capacity and partnerships to connect their members to needed housing services. This includes expanding our coordinated entry system to identify managed care provider contracted Enhanced Care Management and Community Support providers. In addition, leveraging CalAIM HHIP investment funds to support HMIS infrastructure to create systems to share managed care members housing status.	CoC	County of Imperial, Managed Care Providers, Hospitals

**Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting Other Institutional Settings (such as foster care, behavioral health facilities, etc. as applicable in the region)**

<b>Institutional Setting</b>	<b>Key Action</b>	<b>Lead Entity</b>	<b>Collaborating Entity/ies</b>
Foster Care	Connect exiting foster youth to Transitional Age Youth (TAY) programs which encompasses the following programs such as Housing Navigation and Maintenance program (HNMP) and the Transitional Housing Program (THP)	County of Imperial	CoC, Department of Social Services

**Plan to Utilize Local, State, and Federal Funds to End**

# Homelessness

Steps to Complete this Section:

1. The plan must include the total amount of available funding, the amount prioritized for permanent housing solutions, and an explanation of how **each participating applicant** is utilizing local, state, and federal funding programs to end homelessness. These programs must include, but are not limited to:
  - The Homekey Program,
  - The No Place Like Home Program
  - The Multifamily Housing Program
  - The Housing for a Healthy California Program
  - The Homeless Housing, Assistance, and Prevention Program
  - Building Homes and Jobs Act
  - The California Emergency Solutions Grants Program
  - The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008
  - HOME Investment Partnerships Act
  - Parolee or probation programs that are intended to prevent homelessness upon release.

*Guidance:*

*All of the above programs **must** be included and fully explained in the table. Where the region has multiple awards for the same program that are administered by different entities, those may be listed on separate lines. For example, in a region with one county and one CoC who receive their HHAP awards separately, each Eligible Applicant may enter their HHAP awards in separate lines. Simply click "Add Funding Program, then select the program from the drop down list.*

*If one of the ten required programs is not present in a region, type N/A under Local Fund Administrator.*

*In addition to the listed programs, participating Eligible Applicants should add any other funds and programs that are being utilized to address and end homelessness in the region. Simply click "Add Funding Program" then select the blank field and you may type in the name of the funding program.*

*To add additional funding programs, click "Add Funding Program" at the bottom of the table.*

*Definitions:*

1. **Local Fund Administrator:** The entity responsible for administering the given funding source.
2. **Description of How Funds are/will be Utilized to End Homelessness in the Region:** Comprehensive summary of how the funding program will be utilized in the region. Applicants should highlight whether, how, and to what extent the funds are being used for permanent housing.
3. **Funding Amount:** Amount of known dollars secured or available to spend within the HHAP-5

grant timeframe (FY 23-24 through FY 27-28)

4. **Timeframe of Use:** The date range the local fund administrator anticipates expending the identified program funds.

## Funding Landscape

Funding Program	Funding Type	Local Fund Administrator	Description of How Funds are/will be Utilized to End Homelessness in the Region	Funding Amount	Amount Prioritized for permanent Housing Solutions	Timeframe of Use
The Homekey Program	N/A	N/A				
The No Place Like Home Program	N/A	N/A				
The Multifamily Housing Program	N/A	N/A				
The Housing for a Healthy California Program	N/A	N/A				
The Homeless Housing, Assistance, and Prevention Program	State	County of Imperial Administrative Entity	Funding utilized for delivery of permanent housing, rental assistance and rapid rehousing, landlord incentives, new navigation centers and emergency shelter, prevention & shelter diversion, operating subsidies, and outreach and coordination, systems support to create and regional partnerships and maintain a homeless services and housing delivery system, strategic planning, and infrastructure development to support CES and HMIS.	\$8,787,776.30	\$4,238,084.93	Round 1: FY 2020/2021 – FY 2024/2025  Round 2: FY 2021/2022 – FY 2025/2026  Round 3: FY 2022/2023 – FY 2025-2026
Building Homes and Jobs Act	N/A	N/A				

The California Emergency Solutions Grants Program	Federal	County of Imperial Administrative Entity	Funding utilized for supporting rapid re-housing, emergency shelter, homelessness prevention, street outreach activities and HMIS activities and administration.	\$3,028,100.00	\$625,867.17	FY 2020/2021 - FY 2023-2024
The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008	N/A	N/A				
HOME Investment Partnerships Act	N/A	N/A				
Parolee or probation programs that are intended to prevent homelessness upon release	N/A	N/A				
California Emergency Solutions and Housing grant – 2018 and 2019	State	County of Imperial Administrative Entity	Funding utilized for street outreach, rapid re-housing, and homelessness prevention services.	\$1,680,539.96	\$337,561.00	FY 2019/2020 - FY 2024/2025
Housing Disability and Advocacy Program	State	County	Funding utilized for interim shelter, rental assistance, housing case management, security deposits, utility deposits, moving costs, landlord mediation, and homelessness prevention.	\$1,895,368.00	\$878,750.00	2023-2025
Home Safe Program	State	County	Funding utilized for interim shelter, rental assistance, housing case management, security deposits, utility deposits, moving costs, landlord mediation, and homelessness prevention.	\$1,048,726.00	\$601,915.00	2023-2025



Bringing Families Home	State	County	Funding utilized for interim shelter, rental assistance, housing case management, security deposits, utility deposits, moving costs, landlord mediation, and homelessness prevention.	\$994,968.00	\$644,687.00	2023-2025
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CalWORKs Housing Support Program	State	County	Funds utilized for housing navigation, housing-related case management, housing financial assistance for interim housing, permanent housing, landlord incentives, security deposits and other housing related financial assistance.	\$5,574,688.00	\$1,520,000.00	2023-2025
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HHIP – Molina Healthcare	State	County of Imperial Administrative Entity	Funding utilized for housing-related case management support, tenancy supports and landlord engagement, supporting HMIS and CES infrastructure, point in time county activities.	\$275,000.00	\$100,000.00	2023-2025
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HHIP - HealthNet/California Health & Wellness	State	County of Imperial Administrative Entity	Funding utilized for housing-related case management support, tenancy supports and landlord engagement, supporting HMIS and CES infrastructure, point in time county activities.	\$1,074,531.00	\$406,055.00	2023-2025
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<b>Total \$ Available to prevent and end homelessness: \$24,359,697.26</b>	<b>Total Prioritized for Permanent Housing Solutions: \$9,352,920.10</b>
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# Plan to Connect People Experiencing Homelessness to All Eligible Benefit Programs

Steps to Complete this Section:

1. Explain how the region is connecting, or will connect, individuals to wrap-around services from all eligible federal, state, and local benefit programs, including, but not limited to, housing and homelessness services and supports that are integrated with the broader social services systems and supports. Benefit Programs include, but are not limited to:
  - CalWORKs
  - CalFresh
  - Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy;
  - In-home supportive services;
  - Adult protective services;
  - Child welfare;
  - Child care; and
  - Medi-Cal benefits through Managed Care Plans

*Guidance:*

*All of the above benefit programs **must** be included and fully explained in the table. In addition to these benefit programs, participating eligible applicants should add other benefit programs that provide wrap-around services in the region.*

*To add additional benefit programs, click "Add Benefit Program" at the bottom of the table. If you select the blank field and you may type in the name of the benefit program.*

*Definitions:*

- **Connection Strategy/ies means methods and actions that support client access and/or enrollment in eligible benefit programs.** This may be a method or action that supports connection between a benefit program and clients, between benefits programs, and/or between benefits programs and the homeless services system, so long as the method or action **supports client access and/or enrollment in the eligible benefit program.**
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the benefit program.
- **Collaborating Entity** may include a group, organization, or jurisdiction within your region working to provide the benefit. This can be another participating jurisdiction, a system partner, or any organization actively participating in providing the benefit.

## Benefit Programs

<b>Benefit Program</b>	<b>Connection</b>	<b>Lead Entity</b>	<b>Collaborating Entity/ies</b>
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**Strategy/ies**

CalWORKs	<p>The CoC requires service providers to connect individuals and families to mainstream benefits such as CalWORKs as part of supportive services and outreach efforts. Efforts to connect individuals and families to CalWORKs include convenient access to the County DSS mobile unit which serves the region throughout the month to eliminate barriers for clients attempting to access services. In addition, County staff are co-located in satellite offices to ensure access to benefit programs in all regions of our jurisdiction. The Department of Social Services administers the Coordinated Entry System through the Homeless Resources Assistance Line. Persons reaching out to the assistance line are assessed, prioritized, and matched to all appropriate programs to include access to mainstream benefits such as CalWORKs. With the County as the main access point for the Coordinated Entry System, this allows for greater access and coordination of services for those with higher barriers and needs.</p>	<p>County of Imperial (Department of Social Services)</p>	<p>CoC Nonprofit service providers</p>
CalFresh	<p>The CoC requires service providers to connect individuals and families to mainstream benefits such as</p>	<p>County of Imperial (Department of Social Services)</p>	<p>CoC, Nonprofit service providers</p>

CalFresh as part of supportive services and outreach efforts. Efforts to connect individuals and families to CalFresh include convenient access to the County DSS mobile unit which serves the region throughout the month to eliminate barriers for clients attempting to access services. In addition, County staff are co-located in satellite offices to ensure access to benefit programs in all regions of our jurisdiction. The Department of Social Services administers the Coordinated Entry System through the Homeless Resources Assistance Line. Persons reaching out to the assistance line are assessed, prioritized, and matched to all appropriate programs to include access to mainstream benefits such as CalFresh. With the County as the main access point for the Coordinated Entry System, this allows for greater access and coordination of services for those with higher barriers and needs.

Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy	The County administers the Housing Disability and Advocacy Program (HDAP). Through this program, people experiencing homelessness or at risk of homelessness who are likely eligible for disability benefits are enrolled in the program.	County of Imperial (Department of Social Services)	CoC, Non-profit service providers, County Agencies, Medical providers, Street Medicine providers
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Services provided include disability benefits advocacy and housing related financial assistance and wraparound supportive services. The disability benefits advocacy component is provided by the County. The County contracted with a non-profit homeless service provider to provide medical care coordination, case management and financial assistance for housing supports. The Homeless Resources Assistance Line, administered by County Staff and the main access point for coordinated entry, accepts referrals for HDAP. To ensure program access, referrals are received by county agencies, non-governmental agencies, direct referrals from people calling the Assistance Line, from medical providers and street medicine providers.

In-home supportive services

Persons may connect to and access the In-Home Supportive Services (IHSS) program by applying with the County Department Social Services. Increased efforts have been made to connect individuals who are in need of In-Home Supportive Services to remain safely in their own homes. Persons in need of such services who reach out to the Homeless

County of Imperial  
(Department of Social Services)

Resources Assistance Line, who is the main access point for coordinated entry, are matched and referred to the IHSS program. In addition, housed within the Homeless Resources Assistance Line are navigators who provide disability benefits advocacy for persons experiencing homelessness or at risk of homelessness. The navigators will assess and refer persons to IHSS, as appropriate.

<p>Adult protective services</p>	<p>The County administers the Home Safe Program. Through this program, individuals involved in Adult Protective Services or in the intake process for APS, who are experiencing homelessness or at risk of homelessness as a result of elder or dependent abuse, neglect, self-neglect, or financial exploitation are enrolled. Services include housing related case management, housing-related financial assistance, landlord mediation and other housing financial supports and wraparound supportive services. Individuals are connected to Home Safe when Adult Protective Services refers an individual to the Homeless Resources Assistance Line. The Homeless Resources Assistance Line, administered by County Staff and the main</p>	<p>County of Imperial (Department of Social Services)</p>	<p>CoC, Non-profit homeless service providers, County agencies</p>
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access point for coordinated entry, accepts the referral for Home Safe. The County contracted with a non-profit homeless service provider to provide financial assistance for housing supports. County staff are designated mandated reporters and are required to refer individuals who meet criteria for Adult Protective Services .

Child welfare

The County administers the Bringing Families Home program. Through this program, families involved with the child welfare system who are experiencing homelessness or at risk of homelessness are connected to housing financial supports, case management and wraparound supportive services. Individuals are connected to Bringing Families Home when Children and Family Services refers an individual to the Homeless Resources Assistance Line. The Homeless Resources Assistance Line, administered by County Staff and the main access point for coordinated entry, accepts the referral for Home Safe. The County contracted with a non-profit homeless service provider to provide financial assistance for housing supports. County staff are designated mandated

County of Imperial (Department of Social Services)

CoC, Nonprofit homeless service providers

reporters and are required to refer families who meet criteria for Children and Family Services

Child care	Child care is available to current or former CalWORKs recipients who have received cash aid within the last two years.	County of Imperial (Department of Social Services)	Imperial County Office of Education
Medi-Cal benefits through Managed Care Plans	Persons may apply in person, via telephone, and online. In addition to the main office, the County has a satellite office and mobile unit to allow for greater access. The Department of Social Services administers the Coordinated Entry System through the Homeless Resources Assistance Line. Persons reaching out to the assistance line are assessed, prioritized, and matched to all appropriate programs to include referral to mainstream benefits such as Medi-Cal and the appropriate managed care providers.	County of Imperial (Department of Social Services)	CoC

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## Memorandum of Understanding (MOU)

Upload the Memorandum of Understanding (MOU) that reflects the Regionally Coordinated Homelessness Action Plan submitted under this application.

Optional: Upload any additional supporting documentation the region would like to provide.

### Memorandum of Understanding (MOU)

Signed MOU.pdf

### Supporting Documentation (Optional)



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## Application Process Certification:

By checking the box below, I certify that that all participating eligible applicants met the statutory public meeting process requirements in developing the Regionally Coordinated Homelessness Action Plan in compliance with HSC section 50233(d)-(e) and all of the following is true:

- All Eligible Applicants electing to collaborate to complete the Regionally Coordinated Homelessness Action Plan have engaged in a public stakeholder process that included at least three public meetings before the plan was completed.

## Meeting Dates

### Meeting Dates

1/3/2024

1/11/2024

2/7/2024

- All of the following groups were invited and encouraged to engage in the public stakeholder process:

## Stakeholder engagement

### Stakeholders

### Description of how Stakeholders were invited and encouraged to engage in the public stakeholder process

People with lived experience of homelessness

People with lived experience of homelessness were invited through outreach efforts via CoC email listing and through local service providers and are encouraged to share their expertise. The CoC governance board includes a board member of the community with lived experience. The General membership and various committees include a person with lived experience to participate and share their expertise.

Youth with lived experience of homelessness

The CoC reached out to youth with lived experience of homelessness through youth-oriented organizations, the local office of education, and transitional housing programs, to provide a tailored invitation for their engagement during the stakeholder process.

Persons of populations overrepresented in homelessness

The CoC encouraged representatives from overrepresented populations in homelessness by reaching out to culturally specific social groups, partnering with local leaders and department heads, inviting those representing faith-based organizations, and other advocacy groups to ensure a diverse and equitable engagement.

Local department leaders and staff from qualifying smaller jurisdictions, including child welfare, health care, behavioral health, justice, and education system leaders

The CoC invited department heads and staff, local municipalities, social services representatives, office of education, and relevant government agencies to engage, collaborate, and represent their demographics and target population.

Homeless service and housing providers operating within the region

The CoC encouraged the participation of homeless service providers during the stakeholder process through working relationships, frequent outreach efforts, and frequent communication. Service providers were highly encouraged to participate to compose productive solutions.

Medi-Cal Managed Care Plans contracted with the State Department of Health Care Services in the region

The CoC governance board's vice chair is a representative of the local Medi-Cal managed care provider in our community. The representation and collaboration provided through her expertise and knowledge are always encouraged during all our stakeholder agendas to ensure a diverse perspective.

Street medicine providers and other service providers directly assisting people experiencing homelessness or at risk of homelessness

The CoC extended the invitation to medical providers providing street medicine to participate and engage with the CoC through partnerships and community health clinics to share their insight and frontline expertise in addressing healthcare related needs within the homeless population.

**I certify under penalty of perjury that all of the information in the above section is true and accurate to the best of my knowledge.**

Open

## Part 3: Funding Plan

Steps to complete this section:

1. Identify all Eligible Use Categories the Administrative Entity anticipates using.
2. Provide the **dollar amount** budgeted per eligible use category. Again, this must account for 100 percent of the HHAP-5 Allocation(s) the Administrative Entity will be responsible for administering.
3. Where applicable, provide the **dollar amount** that will be designated under the Youth Set-Aside from the selected eligible use categories. **Reminder: the youth set-aside must total at least 10% of all monies received.**
4. Provide a brief description of activities HHAP-5 funds will support in each selected eligible use

category.

5. Provide an explanation of how the activities therein align with the state's HHAP-5 priorities to:
  - sustain existing investments towards long-term housing stability and supportive services and
  - prioritize permanent housing solutions.
6. Indicate whether the budget proposes to support **ANY** new interim housing solutions outside of the youth set-aside.
7. Indicate whether the budget proposes to support new interim housing solutions for youth in excess of 10% of the total HHAP-5 Dollars budgeted
  - If the Administrative Entity answers “yes” to either 6 or 7, they will be asked to demonstrate dedicated, sufficient resources from other funding sources for long-term housing stability and permanent housing solutions. This entails summarizing total available dollars for preventing and ending homelessness in the region, including the percentage of these resources dedicated to permanent and interim housing solutions, providing the status of five policy actions for each eligible applicant in the region, and demonstrating the need for additional shelter.

*Guidance:*

*Each Administrative Entity must submit a **single** Funding Plan that accounts for the entire HHAP-5 Allocation(s) which the Administrative Entity will be responsible for administering. This includes:*

- 100 percent of the HHAP-5 Base allocation(s);
- 100 percent of the HHAP-5 Planning allocation(s); and
- 100 percent of the Initial Supplemental Funding allocation(s).

***The youth set-aside must total at least 10% of all monies received.***

*Administrative costs **may not exceed 7%** of all monies received.*

***Up to 1%*** of all monies received may be budgeted for costs related to the Homeless Management Information System (HMIS). Related costs include HMIS licenses, training, system operating costs, and costs associated with carrying out related activities. Upon agreement between the grantee and the Homeless Management Information System lead entity, the grantee shall transfer the authorized amount of funds directly to the HMIS lead entity.

*To add another funding plan for an additional Administrative Entity, click "Add Funding Plan" near the bottom of the page. You will be prompted to provide a specific number of funding plans (1 per Administrative Entity) based on the participation and contracting selections from Part 1: Regional Identification and Contracting Information.*

## **Funding Plans from Administrative Entity/ies in Imperial County CoC Participating in this Application**

### **Administrative Entity 1**

**Which Administrative Entity is submitting the below budget?**

County of Imperial

## Funding Plan - County of Imperial

Eligible Use Category	HHAP-5 Dollars Budgeted	If applicable, Dollars budgeted for the Youth Set-Aside	Activities These Funds will Support	How are these Activities Aligned with the State's Priorities?
Rapid Rehousing	\$220,281.11	\$36,713.52	Funds will support rapid rehousing projects, including extended mid-term rental assistance programs of up to 24 months to support housing retention. More than 10% of the rapid rehousing funding has been earmarked for youth rapid rehousing. Rapid Rehousing will include case management (with extended case management to those who have experienced disparity in services), rental subsidies, deposit assistance and landlord incentives. Homelessness response system providers will be required to assist clients with building a stability plan that will be based on client choice. Youth will not only be served under youth programs, but will also be served under non-youth programs in order to ensure that there is no wrong door to	The activities align with the State's priorities to prioritize permanent housing solutions by using existing housing stock and providing subsidies for said housing for those experiencing homelessness. Funds will support rapid re-housing projects, including extended mid-term rental assistance programs of up to 24 months to support housing retention. More than 10% of the rapid rehousing funding has been earmarked for youth rapid rehousing. Rapid Rehousing will include case management (with extended case management to those who have

			assistance.	experienced disparity in services), rental subsidies, deposit assistance and landlord incentives. Homelessness response system providers will be required to assist clients with building a stability plan that will be based on client choice.
Prevention and Shelter Diversion	\$256,994.63	\$73,427.04	Funds will support homelessness prevention projects and interventions to prevent households from entering into homelessness. In order to assist households at imminent risk or at risk, case management will be provided with rental arrears payments, rental subsidies, and other forms of financial assistance to avoid participants experiencing literal homelessness. Youth will not only be served under youth programs, but will also be served under non-youth programs in order to ensure that there is no wrong door to assistance.	The activities align with the State's priorities to prioritize permanent housing solutions by using existing housing stock and providing subsidies for housing for those at imminent risk and at risk of experiencing homelessness, by providing case management, completing housing stability plans, providing payment assistance for rental arrears and ongoing subsidies to stabilize households. Youth will not only be served under youth

<p>Delivery of Permanent Housing and Innovative Housing Solutions</p>	<p>\$2,202,811.07 \$256,994.63</p>	<p>Funds will support local investments to develop permanent housing and delivery of innovative housing solutions for non-youth and youth. Funding will be used for the development of 8 additional permanent housing residences to serve all populations and 1 additional permanent housing residence for youth by emphasizing rehabilitation of existing structures and/ or the development of individual modular residences. Said permanent housing shall have a 20-year affordability period.</p>	<p>programs, but will also be served under non-youth programs in order to ensure that there is no wrong door to assistance.</p> <p>The activities align with the State's priorities by prioritizing the delivery of permanent housing and innovative housing solutions by increasing permanent housing supply. Funding will be used for the development of 8 additional permanent housing residences to serve all populations and 1 additional permanent housing residence for youth. Said permanent housing shall have a 20-year affordability period.</p>
<p>Operating Subsidies- Permanent Housing</p>	<p>\$367,135.18</p>	<p>Funds will support affordable and supportive housing units with an emphasis on providing subsidies to assist in property management of the building facility to included repair,</p>	<p>The activities align with the State's priorities to sustain existing investments of long-term sustainability of permanent housing</p>

Operating Subsidies-Interim Sheltering		security costs as necessary to maintain a secure facility for residents and property tax abatement.	solutions by ensuring that the property is properly managed and a viable long term permanent housing development remains in good condition with minimal decline.
Interim Sheltering		Funds will support new Street Outreach efforts to include engaging persons experiencing homelessness either in encampments or experiencing literal homelessness in other circumstances. Engagement workers will work to make contacts and establish lasting relationships with clients experiencing homelessness. Along with engagement to provide immediate support and connections with resources including the Coordinated Entry System (CES) with the client, street	These activities align with the State's priorities to prioritize permanent housing solutions. Street outreach will be used as bridge to connecting persons experiencing literal homeless to permanent housing options.
Improvements to Existing Emergency Shelter			
Street Outreach	\$146,854.07		

outreach workers will provide case management to assess housing and service needs and transportation as necessary. The CES prioritizes those persons with the highest needs and most barriers for housing. The CES prioritization scale recognizes racial discrimination as a barrier to permanent housing. Rapid rehousing providers with rapid rehousing projects funded by CoC are required to request referrals for placement into permanent housing opportunities. This ensures that the most vulnerable receive housing rapidly.

Services  
Coordination

\$73,427.03

Funds will be used to assist in developing a housing stability plan in order to promote housing stability in supportive housing. The plan will be based on client choice and will be determined by the client's individual needs and goals so that they may be able to stabilize and move to permanent housing. While experiencing homelessness, service providers will be required to

These activities align with the State's priorities of sustaining existing investments towards long-term sustainability of housing and supportive services by building upon previous rounds of HHAP in which funding was used to support services coordination which continues to support and



meet clients at least biweekly to ensure that goals are being met and identified barriers are able to be overcome, so that the client may succeed in obtaining stability in housing. Client choice is essential with services coordination activities. As such, the following suite of services will be available to assist the client obtain permanent housing and not return to homelessness, considering client's choice to meet permanent housing goals:

- Local Shelter/ Transitional Housing availability and identification
- Assistance to rent storage so clients feel comfortable moving into shelter
- Identifying mainstream resources available to individual client, providing assistance with applying to any assistance programs in which clients appear to have eligibility for and addressing employment needs (vocational rehabilitation, education, training etc.) to ensure that client has source of income to help

promote housing stability in permanent housing. Additionally, services coordination activities support wraparound services that provide a path to permanent housing, thus prioritizing permanent housing solutions.

obtain permanent housing

- Budgeting training ahead of moving into permanent housing so client has tools to maintain housing stability

Systems Support

\$110,140.55

CoC will support outreach and engagement of persons with lived experience to participate in CoC committees and Executive Board and General Membership meetings. The CoC will continue to strengthen regional coordination to improve accessibility to services and outcomes through HMIS administration.

Supporting outreach and engagement of those with lived experience to participate in decision-making processes related to Coordinated Entry System will support the State's priorities to sustain investments towards long-term sustainability of housing and supportive services. With recommendations from those who have lived experience, the CoC will be able to ensure a more equitable system with prioritizing persons for permanent housing placement. Engagement with persons with lived experience benefits Homeless Management

Information System administration by creating partnerships to determine more effective ways to collect and interpret data. Recommendations from those with lived experience on collecting data is anticipated to assist with data quality by gaining insight in barriers those that may need to access or those persons accessing the Homelessness Response System. Better data quality will more accurately reflect how the local system is serving those within the system and allows the CoC to use the information to create more equitable funding priorities, to avoid disparities in service.

HMIS

\$36,713.52

HMIS data reporting requirements and technical assistance to subrecipients.

The activities align with the State's priorities to provide support to ensure the effectiveness of services and

Administrative Costs	\$256,994.63	Costs incurred by the CoC to administer the HHAP program allocation including financial accounting, grants and contracts, procurement, and HMIS administration.	HMIS administration.  The activities align with the State's priorities to sustain administrative cost management for long-term sustainability of housing and supportive services.
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<b>Total HHAP-5 Dollars Budgeted:</b>	<b>Total HHAP-5 Youth Set-Aside Dollars Budgeted:</b>
<b>\$3,671,351.79</b>	<b>\$367,135.19</b>

**Youth Set-Aside Minimum**  
\$367,135.18

**HMIS Maximum**  
\$36,713.52

**Administrative Maximum**  
\$256,994.63

**Does this budget propose to support any new interim housing solutions outside of the youth set-aside?**  
No

**Does this budget propose to support new interim housing solutions for youth in excess of 10% of the total HHAP-5 Dollars budgeted?**  
No

## Certification

### Participating Eligible Applicant 1

**Participating Eligible Applicant**  
County of Imperial

#### Certification County of Imperial

On behalf of the above entered participating eligible applicant, I certify that all information included in this Application is true and accurate to the best of my knowledge.

**Name**  
Paula Llanas

**Phone**

**Email**

(760) 337-6884

Paulallanas@co.imperial.ca.us

## **Participating Eligible Applicant 2**

### **Participating Eligible Applicant**

Imperial Valley Continuum of Care Council

### **Certification Imperial Valley Continuum of Care Council**

On behalf of the above entered participating eligible applicant, I certify that all information included in this Application is true and accurate to the best of my knowledge.

#### **Name**

Stephanie Martinez

#### **Phone**

(760) 337-7450

#### **Email**

Stephaniemartinez@co.imperial.ca.us

# **Memorandum of Understanding**

## **By and Between**

### **Imperial Valley Continuum of Care Council and County of Imperial**

This Memorandum of Understanding (“MOU”) is by and among the following parties: Imperial Valley Continuum of Care Council (IVCCC) and the County of Imperial, a political subdivision of the State of California and is effective as to any of the above on the date that party executes this MOU.

WHEREAS, Homelessness is an issue that transcends the borders of each city in the county; and,

WHEREAS, Reducing and eliminating the problems associated with homelessness in Imperial County will take the efforts of the IVCCC and the County of Imperial working cooperatively; and,

WHEREAS, It is the purpose and intent of this MOU to commit the efforts of the IVCCC and the County of Imperial to the common good of all to help address homelessness in this county.

NOW, THEREFORE, the parties to this MOU, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged and agreed, do hereby agree as follows:

IVCCC and the County of Imperial will:

1. Commit to the roles and responsibilities of each eligible applicant within the region as they pertain to outreach and site coordination, siting and use of available public land, the development of interim and permanent housing options, and coordinating, connecting, and delivering services to individuals experiencing homelessness or at risk of experiencing homelessness, within the region. See Section 2.1 in the HHAP-5 Regionally Coordinated Homelessness Action Plan.
2. Commit to Key Actions each eligible applicant will take to improve the system performance measures. See Section 2.2 in the HHAP-5 Regionally Coordinated Homelessness Action Plan.
3. Commit to Key Actions each eligible applicant will take to ensure racial and gender equity in service delivery, housing placements, housing retention, and any other means to affirm equitable access to housing and services for racial and ethnic groups overrepresented among persons experiencing homelessness. See Section 2.3 in the HHAP-5 Regionally Coordinated Homelessness Action Plan.
4. Commit to actions each eligible applicant will take to reduce homelessness among individuals exiting institutional settings, including but not limited to jails, prisons, hospitals,

and any other institutions such as foster care, behavioral health facilities, etc. as applicable in the region. See Section 2.4 in the HHAP-5 Regionally Coordinated Homelessness Action Plan.

5. Commit to roles of each eligible applicant in the utilization of federal, state, and local funding opportunities to end homelessness. See Section 2.5 in the HHAP-5 Regionally Coordinated Homelessness Action Plan.
6. Commit to the roles and responsibilities of each eligible applicant to connect individuals to wrap-around services from all eligible federal, state, and local benefit programs. See Section 2.6 in the HHAP-5 Regionally Coordinated Homelessness Action Plan.

1. Miscellaneous Provisions.

1.1 **Notice.** All notices required by this MOU will be deemed given when in writing and delivered personally or deposited in the United States mail, postage prepaid, return receipt requested, addressed to the other party at the address set forth below or at such other address as the party may designate in writing:

To IVCCC:

Imperial County Department of Social Services Administrative Entity for  
Imperial Valley Continuum of Care Council  
Attn: Paula S. Llanas, Director  
2995 S 4<sup>th</sup> Street Suite 105  
El Centro, CA 92243

To County of Imperial:

County of Imperial  
Attn: Miguel Figueroa, CEO  
940 Main Street Suite 208  
El Centro, CA 92243

The address to which any notice, demand, or other writing may be given or made or sent to any party as above provided may be changed by written notice given by that party as above provided.

1.2 **Governing Law.** This MOU has been made in the State of California and shall be construed under California Law. Any legal action regarding the MOU shall be in the venue of Superior Court in the County of Imperial, California.

1.3 **Assignment.** The parties may not assign this MOU or the rights and obligations hereunder without the specific written consent of the others.

1.4 **Entire Agreement.** This document represents the MOU between the parties with respect to the subject matter hereof. All prior negotiations and written and/or oral agreements between the parties with respect to the subject matter of this MOU are merged into this MOU.

1.5 **Amendments.** This MOU may be modified in writing only, signed by the Parties in interest at the time of the modification.

1.6 **Counterparts.** This MOU may be executed in one or more counterparts, each of which shall be deemed to be an original, but all of which together shall constitute one and the same instrument.

1.7 **Survival.** The obligations of this MOU, which by their nature would continue beyond the termination of the MOU shall survive termination of this MOU.

1.8 **Severability.** If any provision of this MOU is found by a court of competent jurisdiction to be void, invalid or unenforceable, the same will either be reformed to comply with applicable law or stricken if not so conformable, so as not to affect the validity or enforceability of this MOU.

1.9 **Waiver.** No delay or failure to require performance of any provision of this MOU shall constitute a waiver of that provision as to that or any other instance. Any waiver granted by a party must be in writing and shall apply to the specific instance expressly stated.

1.10 **Authority to Execute.** Each party hereto expressly warrants and represents that he/she/they has/have the authority to execute this Agreement on behalf of his/her/their corporation, partnership, business entity, or governmental entity and warrants and represents that he/she/they has/have the authority to bind his/her/their entity to the performance of its obligations hereunder.



IN WITNESS WHEREOF, the parties have caused this MOU to be executed by their respective governing officials duly authorized by their respective legislative bodies.

**IMPERIAL VALLEY CONTINUUM OF  
CARE COUNCIL**

**COUNTY OF IMPERIAL**

By: 

LES SMITH,  
Chairman  
Imperial Valley Continuum of Care Council

By: 

MIGUEL FIGUEROA,  
County Executive Officer  
County of Imperial

APPROVED AS TO CONTENT:

By: 

Assistant County Counsel