



# Homeless Housing, Assistance and Prevention (HHAP) Grant Program

## Submission ID NOFA-HHAP00042

### Applicant Information

Eligible Applicant Name:

Eligible Applicant Name Response: Orange

Eligible Applicant Type:

Eligible Applicant Type Response: County

COC Number:

COC Number Response: 602

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Administrative Entity Name and Address:

Administrative Entity Name and Address Response:

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Is This a Government Entity?

Is This a Government Entity Response: Yes

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## Applicant Redirections?

Applicant Redirections Response:

Applicant Redirections Response: No

## 1. Homelessness Response System Gaps Assessment

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When determining local funding priorities, it is critical to understand the current gaps in the local homelessness response system. Each community faces unique challenges in reducing and ending homelessness, so an assessment of current resources and understanding the needs yet to be fulfilled is critical to ensuring the effective and efficient use of new resources. This can be done in various ways and can include conducting a community needs assessment, holding local public forums, talking with service providers and people experiencing homelessness, and utilizing [HUD's seven system-level performance measures](#) that help communities gauge their progress in preventing and ending homelessness.

To successfully complete this section of the application, applicants will need to provide the following:

1. A narrative description of the most recent assessment process used to determine local gaps in housing services for persons experiencing homelessness in the applicant's community. Information should include but is not limited to:
  - a. How data collection methods were used to determine gaps (ie: HUD's homeless Point-in-Time count, Continuum of Care Housing Inventory Count, Longitudinal Systems Analysis, and Stella tools, HMIS Annual Performance Reports for Emergency Shelter (ES), Transitional Housing (TH), Rapid Rehousing (RRH), and Permanent Supportive Housing (PSH), as well as any recently conducted local needs assessments);

### Homelessness Response System Gaps Question 1a - Begin Answer

- Point In Time (PIT): The 2019 PIT count showed that there are 2,899 (42.3%) sheltered and 3,961 (57.7%) unsheltered individuals experiencing homelessness in Orange County. Of those unsheltered, 212 (5.4%) are veterans, 158 (3.9%) are transitional aged youth, 247 (6.2%) are under the age of 18 and 357 (9.0%) are seniors age 62 and older. The collection of this data demonstrates significant need for permanent housing resources and shelter beds targeted to these subpopulations and individuals between the ages of 25-61.

The 2020 Sheltered Point in Time count showed an increase of 118 persons sheltered from 2019 to 2020 for a total count of 3,017 persons sheltered. The 4% increase is exhibited by the number of individual adults who became sheltered during the reporting period and the increased shelter bed capacity in Orange County.

- Housing Inventory Count (HIC): The 2020 Housing Inventory Count showed a 417 (6%) bed count increase from 2019, excluding beds under development and overflow beds. The increase includes

178 year-round emergency shelter beds and 253 permanent supportive housing beds. Although progress is being made in growing the number of resources, there are significant gaps to provide shelter and housing for the total number of unsheltered persons in Orange County.

- Longitudinal Systems Assessment (LSA): The 2019 LSA shows that there are disparities within the system in terms of shelter resources and housing interventions for subpopulations. Of the 6,860 households reported in the 2019 PIT, 3,812 households were receiving temporary shelter interventions (56%). Unaccompanied youth served across all intervention totaled a number of 335, which shows only 27% of the 1255 total youth counted in the PIT are accessing services.

- Annual Performance Report (APR): The CA-602 APR from November 2019 to October 2020 shows that 22,352 persons at-risk or experiencing homelessness accessed interventions within the jurisdiction. Of these, 5,082 persons reported as chronically homeless (23%), 1,905 are veterans (8.5%), 946 are youth under 25 (4%) and 3,542 head of households stayed in a project for 365 days or more (16%). Data percentages are in alignment with the findings of the 2019 PIT with a variance of less than 5%, showing that there is corresponding need within the service intervention system to those represented in the sheltered and unsheltered count.

- The County of Orange and the Orange County Continuum of Care is committed to utilize locally collected and available data to continuously assess and determine local gaps in housing services for persons experiencing homelessness in Orange County.

Homelessness Response System Gaps Question 1a - End Answer

- b. How people with lived experience of homelessness had ongoing meaningful and purposeful opportunities to participate in and inform the most recent gaps assessment and how they have meaningful opportunities to inform all levels of system planning over time;

Homelessness Response System Gaps Question 1b - Begin Answer

The Orange County Continuum of Care (CoC) Board membership includes representation of a homeless or formerly homeless individual, as well as provides the mechanisms in which participants in faith-based organizations and advocates for the homeless community to inform on gaps assessments and system planning within the jurisdiction. These individuals provide feedback on various matters during specific working groups, ad-hoc committees and the CoC Board meeting. The County Orange and the Orange County CoC recognize that there should be a dedicated forum for all issues regarding homelessness and the delivery of homeless services to

encourage and promote ongoing meaningful participation for people with lived experience of homelessness to assist in further developing and improving system planning processes. On November 18, 2020, the Orange County CoC Board approved unanimously the formation of the Lived Experience Advisory Committee (Advisory Committee) and named the member with lived experience chair of the Advisory Committee. The Advisory Committee will provide a mechanism for the voices of individuals with current and past lived experience of homelessness to be considered and incorporated to help create effective approaches to ending homelessness in Orange County and support the work of the Orange County CoC and its committees. The Advisory Committee will establish a working relationship with individuals with current and past lived experience to gather feedback on policies, procedures, and standards development and input on improving the quality and types of services provided. The Membership of the Advisory Committee aims to be inclusive of different subpopulations, household types and racial and ethnic backgrounds recognizing that each individual's experience of homelessness is different. Members will be called upon to support the functions of other Committees of the CoC Board for the purposes of evaluation and systems improvement. The Advisory Committee is a key component in developing a homeless response system that will provide equitable services to the most vulnerable populations.

Homelessness Response System Gaps Question 1b - End Answer

- c. How organizations that have historically served communities of color but may not have previously participated formally in the CoC and may not be a part of the homelessness provider community had meaningful and purposeful opportunities to participate in and inform the most recent gaps assessment and how they will be engaged in system planning over time;

Homelessness Response System Gaps Question 1c - Begin Answer

The County of Orange and the Orange County Continuum of Care (CoC) will be ramping up the following activities to promote opportunities to smaller and non-traditional organizations to assist in informing gaps assessments and engaging in system planning:

- The Orange County Homeless Provider Forum is a monthly event focused on homeless service providers, supportive services agencies, and public agencies serving those experiencing homelessness and at-risk of homelessness. This forum is designed to provide current information on homeless services, facilitate collaborative partnerships and strategize best practices for achieving short-term and long-term goals in ending homelessness in

Orange County. A new chair is appointed to the Homeless Provider Forum every year.

- Host listening sessions and feedback forums for people with lived experience and people of color to provide feedback in the delivery of homeless services and programs within Orange County. Given the availability of technology and the physical distancing guidelines of COVID-19, hosted calls and webinars may provide an opportunity to engage a larger number of stakeholders across the county.
- Review the current membership of the Orange County CoC Board and Governance to ensure there is an opportunity for equitable representation of BIPOC.
- CoC Policies, Procedures and Standards meeting has an open floor for feedback on program services and operations, as well as decision making for various funding sources.
- There are multiple ad-hoc committees inclusive of local service providers to gain a field-based perspective on program services and operations.

Homelessness Response System Gaps Question 1c - End Answer

- d. How gaps were assessed for special populations such as families, youth, victims of domestic violence, seniors, persons who have been convicted of a crime, persons with a disability, persons who are chronically homeless, persons with HIV/AIDS, persons who are LGBTQ, veterans, persons with limited English proficiency, and persons who are undocumented;

Homelessness Response System Gaps Question 1d - Begin Answer  
Data collected during the Orange County 2019 Point in Time (PIT) Count demonstrated a significant need for programmatic interventions to support individuals experiencing sheltered and unsheltered homelessness. The 2019 PIT identified 6,860 individuals experiencing homelessness, with 3961 (57.7%) reported unsheltered and 2,899 (42.3%) sheltered. Assessment of these data measures impacts the decisions to fund programs that work directly with targeted populations and addresses needs within the available resources to improve program performance goals.

- Families: Based on the 2019 PIT count, 26% of all people experiencing homelessness are families with minors, a majority of which are in shelters or transitional housing. The revised methodology and family focused efforts indicated a 43.2% overall increase in homelessness from the prior count in 2017. This information has been key for the Family Solutions Collaborative that aims to end family homelessness in Orange County and supports countywide coordination and collaboration for homeless service providers.

- Youth: Youth (sheltered and unsheltered) make up 18.3% of the total homeless population in Orange County. Unsheltered youth under 24 years of age make up 10.2% of the unsheltered population. The County of Orange, Orange County CoC and the City of Anaheim are working together by leveraging their Homeless Emergency Aid Program (HEAP) and HHAP Round 1 Youth Set-Aside allocations to provide capital funds and operating subsidies to support a new youth shelter and supportive services. This is a primary step in addressing the need for the youth population experiencing homelessness in the jurisdiction.
- Victims of Domestic Violence (DV): In 2018, Orange County law enforcement agencies received 10,869 DV-related calls for assistance—a nearly 30% increase from the previous year according to the California Department of Justice (CADOJ). The 2019 PIT count showed that nearly 66% of homeless DV survivor reported as unsheltered, thus remonstrating a need to increase access and resources for affordable housing and supportive services for this subpopulation. During the FY2019, the Orange County CoC was awarded its first DV Bonus Project that will function as a joint transitional housing and rapid rehousing project (TH-RRH). This resource will increase the jurisdictions available emergency and permanent resources for homeless DV survivors through its implementation. Additionally, it has sparked increased system collaboration and integration across available resources to address homeless DV survivors.
- Seniors: Unsheltered seniors (aged 62 and older) make up 9% of the unsheltered population and sheltered seniors tend to have the longest stays at emergency shelter programs demonstrating a need for senior housing that is affordable and supportive services specific to the senior population. The County of Orange is currently implementing the Care Plus Program (CPP), a collaborative care coordination program for those most vulnerable across the System of Care. The CPP aims to expedite the identification of needs and complete successful linkages to services and resources by utilizing a Multi-Disciplinary Team approach. As part of the CCP implementation, the County plans to establish a cohort focused on service and housing needs of the senior population in Orange County. While this effort is still in the development phase, additional details will become available as the County plans and responds to the state's Master Plan on Aging.
- Persons who have been convicted of a crime: The County's Care Plus Program (CPP) implementation will also establish a cohort for those experiencing homelessness with current or previous involvement with the justice system. The CPP is currently looking at creating processes for enrollment to target individuals being released from jail who do not have a permanent address and self-

identify as experiencing homelessness. This collaborative effort includes OC Sheriff's Department, Probation Department, Health Care Agency, Social Services Agency and OC Community Resources.

- Persons with Disabilities and Chronic Homelessness: Of the 6,860 individuals reported in the 2019 Point in Time count, 5,816 report experiencing chronic homelessness, and having disabilities/co-occurring disorders. Individuals with disabling conditions and long lengths of homelessness have significant barriers to housing and are often ineligible for traditional transitional housing programs and unable to increase their income or secure employment to self-resolve their homelessness. These individuals are often not successful in remaining permanently housed following short-and medium-term rapid rehousing assistance due to limited income and having high service needs. These individuals often remain in emergency shelters and places not meant for human habitation which negatively affects overall health and increases utilization of services.

(Continued narrative in attached template)

Homelessness Response System Gaps Question 1d - End Answer

- e. How racial or ethnic disparities in the delivery of homeless services were assessed;

Homelessness Response System Gaps Question 1e - Begin Answer To evaluate racial equity in the access and outcomes in the delivery of homeless service programs including those funding by Federal, State and local funds, the County of Orange (County) in collaboration with the Orange County Continuum of Care (CoC) conducted a high-level analysis to assess disparities within the homeless population in Orange County. The analysis compared the demographic data using the following data sources:

- 2010 Census for Orange County
- 2019 Point In Time (PIT) count
- Orange County Homeless Management Information System (HMIS), multiple years included
- Program outcome data reported from the Orange County HMIS, multiple years included

The analysis found that there were multiple minority groups that were significantly overrepresented in persons identified during the 2019 PIT count in comparison to census data for Orange County. At an aggregate level, access to resources such as shelter and permanent housing, are accessed and matched through the Coordinated Entry System (CES) at equitable rates to the represented disproportionality, and in some cases appear to be represented much higher in access than representation in the 2019

PIT. There are several areas where successful program outcomes had significant variance, both positive and negative, for minority groups that are disproportionately represented.

The County and the Orange County CoC are currently launching the Racial Equity Analysis project, a comprehensive analysis to further understand the delivery of homeless services and direct impacts of the various programs within the jurisdiction. The Racial Equity Analysis project will evaluate the policies and procedures within the Orange County System of Care to identify the potential impacts from policy and procedural decisions on equitable access and implicit biases. The assessment will also look at other system components that intersect with homeless services and identify how policies and procedures may be contributing to racial disparities. The project will report findings from the analysis, which will identify actionable recommendations and strategies for the Orange County CoC to implement a more equitable system. The scope of work for this project includes a phased approach to deliver the following recommendations:

- Improve data collection, analysis and collaborative research to better understand and track issues affecting people of color and minority groups experiencing homelessness.
- Advance racially equitable policies, programs, and funding across the Orange County CoC.
- Enhance cross-system collaboration and partnerships to more effectively reduce and/or prevent the time spent in homelessness and improve housing retention and stability.
- Expand capacity building and training opportunities to ensure service providers understand the impact of institutional racism and racial bias.
- Target investments and funding enhancements to initiatives aimed at reducing disparities and ensuring sufficient funding for services and programs supporting people of color and minority groups experiencing homelessness.

Additionally, the County and Orange County CoC will incorporate any guidance from the U.S. Department of Housing and Urban Development (HUD) and state agencies such as California Business, Consumer Services and Housing Agency (BCSH), California Department of Social Services (CDSS) and California Department of Housing and Community Development (HCD) to create a racial equity workflow and plan that includes common values and goals dedicated to cultural competency and racial justice. By examining key topics such as data collection and review, cultural recognition, equitable professional development, staff roles and organization representation, access to agency operations and a mission statement that reflects cultural equity, the County and the Orange

County CoC can create organizational change that supports racial equity throughout the community.

Homelessness Response System Gaps Question 1e - End Answer

- f. How frequently gaps assessments are conducted;

Homelessness Response System Gaps Question 1f - Begin Answer

Gaps assessments are conducted on an annual basis, with review of systematic and programmatic reports occurring at least quarterly. To further understand needs within the jurisdiction, the County of Orange Office of Care Coordination in partnership with the Commission to End Homelessness is conducting a survey to better understand the services and resources for those experiencing homelessness in Orange County.

The survey project has numerous benefits for all county stakeholders. Homeless services mapping will ensure that all homeless individuals and those working with them understand and have access to a comprehensive set of services essential to reducing and preventing homelessness. As a result of this mapping, homeless service information will be organized and shared to support choice in navigating the system and develop our collective understanding of the resources available to meet the needs of our homeless communities.

The survey aims to elicit comprehensive information from each service provider and the survey sections cover:

- Primary contact details – addresses, location of service and hours of operation.
- Services provided – including capacity and types of assistance.
- Eligibility and target populations.
- Funding duration and sources.
- Referral and access criteria.

The County will be collating survey responses and aims to share initial findings from the initiative following February 2021.

Additionally, the County and the Orange County CoC are exploring the need to launch a gaps analysis that takes a deeper look at how subpopulations and household types are being resourced and what additional system's investments need to be made to better support them.

Homelessness Response System Gaps Question 1f - End Answer

- g. How findings are used to make informed decisions for funding projects within the community; and

Homelessness Response System Gaps Question 1g - Begin Answer

The following gaps assessment findings are used to make informed

decisions for funding projects within the community. The County and the Orange County CoC priorities include increased and equitable access to resources and services, the continued expansion and implementation of the Orange County System of Care, and increased efforts for collaboration and support of homeless service programs by the County of Orange Office of Care Coordination.

- Emergency Shelter, Navigation Centers, and Interim Housing: The 2019 Point In Time count showed that over half of the people experiencing homelessness were unsheltered.

- o The 2019 Housing Inventory Count (HIC) identified that 3,094 total year-round beds made up emergency shelter and transitional housing and 400 seasonal beds operated in the wintertime.

- Orange County identified 442 family units consisting of 1,390 beds, while having 1,690 beds for adults that operate year-round.

- o Between 2017 and 2019 Orange County increased its bed capacity by 120.97%. However, even with the expansion of beds, Orange County continues to see over 3,500 (67%+) single individuals experiencing unsheltered homelessness.

- o Through HEAP funding, Orange County has added an additional 250 year-round beds as of June 2020. However, that still leaves the majority of single individuals experiencing street homelessness without shelter. The County and the Orange County CoC are working actively and collectively to increase the number of beds in the shelter system. Additionally, the County and the Orange County CoC are working to identify rapid rehousing strategies to increase the connection to permanent housing resources from emergency shelter programs.

- o The 2019 Point In Time Sheltered Count showed that Orange County had an occupancy rate of 79.2% for emergency shelters and 78.2% for transitional housing.

- During the wintertime there is a large fluctuation in the number of persons accessing the seasonal shelter beds ranging from 40% to 80% occupancy rate, depending on weather.

- When removing the seasonal shelter data from the occupancy rates, we see an average occupancy of the emergency shelter system that is over 85% consistently throughout the year.

- HMIS data for the months of January through October 2020, shows that Orange County shelters had an occupancy rate of 80.2%. This includes vacant beds in family shelters where a unit had more beds than family members.

- The higher vacancy rates tend to stem from programs that have specific requirements and are not publicly funded programs. When looking at many of the city and County publicly funded

shelters there is an average occupancy rate of 95% and higher throughout the year.

□ However, the County and the Orange County CoC recognize the need to maximize the utilization of all available resources and continue to explore ways in which to increase overall shelter occupancy rate. The Family Solutions Collaborative serves as a system leader for agencies serving family household and has been successful in piloting a bed reservation module within the Homeless Management Information System. This system widely communicates the availability of emergency shelter beds and reduces vacancy timeframes. The County is exploring the possibility of implementing this same bed reservation module at its emergency shelter programs and encouraging other cities to participate as well.

○ The 2019 Annual Performance Report submitted to the U.S. Department of Housing and Urban Development (HUD) identified that 40% of shelter participants exited to permanent destinations, reinstating the performance trend over the past five years. The County and the Orange County CoC will continue to build a balanced system for increased flow and success from the emergency shelter system. This has included prioritization of shelter participants by the Coordinated Entry System and actively engaging in housing-focused case management.

○ Assessment of the above data shows that there is still a significant need for shelter beds to be able to provide people shelter, a place to stabilize, and to work towards permanent housing goals. This would ideally be achieved by creating turnover within existing emergency shelter programs as participants exit into permanent housing resources.

• Homelessness Prevention and Diversion: The jurisdiction has traditionally had limited resources to assist people at risk of homelessness through the provision of homelessness prevention assistance or providing case management and financial assistance to divert people from shelters and other services through problem solving interventions. Given the impacts of the COVID-19 pandemic, there is an emergency need in providing homelessness prevention and diversion services. The County of Orange and the Orange County CoC are looking to implement responsive programs to address housing instability and risk of homelessness.

(Continued narrative in attached template)

Homelessness Response System Gaps Question 1g - End Answer

- h. How the applicant will conduct ongoing system performance evaluation to ensure the impact of HHAP-2 funds throughout the spending period and determine if adjustments are needed to address gaps in the homelessness response system.

Homelessness Response System Gaps Question 1h - Begin Answer

The Data and Performance Management Working Group, a working group of the Orange County Continuum of Care (CoC) Board, assesses the performance of programs participating in the Homeless Management Information System (HMIS). This includes a deep dive into project performance by project type and discussions around local benchmarks and how these contribute/impact HUD performance measures. Project types include homeless prevention, street outreach, emergency shelter, transitional housing, rapid rehousing, and permanent supporting housing. The project performance reports also include key metrics that the CoC have determined are important in effectively ending homelessness for participants in Orange County. These reports can be used to spotlight successes for the different projects and can be used to help providers develop processes for improving performance if needed.

Homelessness Response System Gaps Question 1h - End Answer

2. The most recent gaps assessment that was conducted and the date in which it was completed. Reports can be attached, but all applicants must summarize main findings within this section. Reports submitted without a summary will not be accepted. Summaries must include, but are not limited to:
  - a. Current number of people experiencing homelessness in the community including demographic information, and the existing programs and funding which address homelessness within the jurisdiction;

Homelessness Response System Gaps Question 2a - Begin Answer

The following table shows the number of persons experiencing homelessness in the County of Orange/Orange County CoC CA-602 jurisdiction as reported in the 2019 Point In Time Count. Program listing is available on the APR report attached to this application.

Race	Unsheltered PIT	Unsheltered Overall PIT %	Unsheltered	Sheltered	% Sheltered	Total
American Indian or Alaska Native	74	2.7%	39.8%	112	60.2%	186
Asian	123	56.4%	95	43.6%	218	3.2%
Black or African American	333	43.4%	435	56.6%	768	11.2%
Multi-Racial	485	80.3%	119	19.7%	604	8.8%
Native Hawaiian or Other Pacific Islander	66	1.5%	65.3%	35	34.7%	101
White	2,880	57.8%	2,103	42.2%	4,983	72.6%
Total	3,961	57.7%	2,899	42.3%	6,860	100.0%

The key findings in analyzing racial disparities utilizing the results of the 2019 Point In Count (PIT) data and the demographic data found that there are multiple minority groups (Black or African American, Native Hawaiian or Other Pacific Islander, American Indian or Alaska Native, and Multi-Racial) significantly overrepresented in comparison with the racial composition of Orange County in the 2010 Census. Persons identifying as Asian were found to be significantly less likely to be experiencing homelessness in comparison to all other groups. There is no significant identifiable difference in respect to ethnicity. Persons identifying as Multi-Racial were found to be significantly less likely to be sheltered during the PIT. In further assessment of services overall, the analysis finds that people identifying as Multi-Racial are not being enrolled and/or accessing all different service types. This may represent a disparity, however when looking at this in comparison to how other minority groups are accessing services, it does appear that there could be some data capture issues in how people are being asked about race for demographic questions. At this point, it is unclear how much of this is coming from disparities in services and how much may be related to the way in which data is being captured. Through the PIT count, it was identified that American Indian, Alaska native and Black or African American were significantly more likely to be accessing shelter, which was also reflected in HMIS data.

Homelessness Response System Gaps Question 2a - End Answer

- b. Data and qualitative information showing any gaps or disparities in access to services, delivery of services, and housing placement and housing retention outcomes for special populations such as families, victims of domestic violence, seniors, youth and young adults, persons who have been convicted of a crime, persons with a disability, persons who are chronically homeless, persons with HIV/AIDS, persons who are LGBTQ, veterans, persons with limited English proficiency, and persons who are undocumented;

Homelessness Response System Gaps Question 2b - Begin Answer

Quantitative data from 2019 PIT, the 2019-20 APR and the 2019 Demographic Analysis and qualitative data sourced from service providers and the 211OC Information and Referral System show several gaps in services within the jurisdiction. The County of Orange and the Orange County CoC are currently addressing the following:

- Shelter in South Service Planning Area (South SPA): The 2019 PIT documented 538 unsheltered individuals in this region. The current number of beds available in this region is 222, with 42% of those beds reserved for the domestic violence subpopulation and 58% remaining for individuals, Transitional Aged Youth and families.

There is significant need for additional shelter in the South SPA to address the 59% gap in shelter bed availability to fulfill the needs of the unsheltered population.

- Youth and Transitional Aged Youth (TAY): The 2019 PIT counted 405 unsheltered individuals under the age of 24, showing that there is a significant need for youth-specific programs and services. The 2019-20 APR shows that of the 885 youth in all projects, 62% came from homeless situations, and 254 of 731 enrolled in projects exit to permanent housing destinations for a rate of 35%. The current emergency shelter program under development will create a 25-bed program specific for TAY that will be instrumental in developing a more robust homeless service system for this segment of the population.

- Homeless Prevention: Review of the 2-1-1 Orange County's Information and Referral System data shows that there were over 5,000 calls seeking at-risk housing assistance, housing search and information, and landlord/tenant assistance from July to September 2020. This shows that there is a high demand for homeless prevention and landlord mitigation services in Orange County. Although not captured within the available data set, the need for homeless prevention assistance may be impacted by the effects of the COVID-19 pandemic and the resulting financial hardships. The County of Orange and the Orange County CoC recognized this need and are currently working to implement a homeless prevention program that will address this gap in the system.

- Aging/senior affordable housing and general shelter populations: The 2019 PIT documented 935 unsheltered and 643 sheltered for a total of 1578 individuals over 55. Additionally, the 2019-20 APR reports that 1847 of the 5082 (36%) are chronically homeless at project entry. There is also a shortage of affordable housing and senior-focused housing in Orange County. This impacts shelter and rapid rehousing services in the area as seniors are heavily dependent on these interventions due to lack of senior housing options.

- Identifying and tracking sexual orientation and impacts: The County of Orange is challenged in identifying and tracking sexual orientation and program impacts and could use technical assistance on navigating privacy and need to include data on this demographic.

- Veterans: The County of Orange is looking into solutions regarding access to veteran services for those with dishonorable discharges and those with income too high but not high enough to sustain housing. While there are significant resources with HUD-VASH and SSVF programs in Orange County, the ability to secure affordable housing using these rental assistance programs is an ongoing challenge.

- Those convicted of crime and violent felonies: The County of Orange is challenged in providing effective and efficient programs that focus on this population and could use technical assistance on providing alternative and creative housing solutions for this subpopulation.

Homelessness Response System Gaps Question 2b - End Answer

- c. Data and qualitative information showing any racial or ethnic disparities in access to services, delivery of services and housing placement and housing retention outcomes of homeless services;

Homelessness Response System Gaps Question 2c - Begin Answer

The 2019 Racial Disparity Analysis is an analysis of the four largest program types within the Orange County CoC. There are unique variances within each program type regarding enrollment and outcomes by race and ethnicity. Program enrollments and outcomes are not de-duplicated. Individuals may have been served in multiple programs or may have positively or negatively exited from multiple programs. Entries for both race and ethnicity that were categorized as unknown or data not collected were excluded from the analysis below. This makes race and ethnicity totals and percentages not aligned within the charts. This is because the race and ethnicity questions are separate and people may have answered unknown or declined to answer on one question and not the other. The purpose of analyzing program types separately is to get a full picture of access and outcomes by the various interventions, and to collect data on the varied access and experiences for different races and ethnicities for each intervention. The data analysis shows that there are differences in disparities when looking at CoC system components individually.

Emergency Shelter

Race	Total Enrollments	% of Enrollments			Overall PIT %		
	Difference +/-	Successful Exits	Unsuccessful Exits	% of Successful Exits			
American Indian or Alaska Native	543	6.2%	2.7%	130.1%			
	31 378 7.6%						
Asian	208	2.4%	3.2%	-24.8%	20	111	15.3%
Black or African American	1,144	13.1%	11.2%	17.4%	138	701	16.4%
Multi-Racial	390	4.5%	8.8%	-49.1%	64	265	19.5%
Native Hawaiian or Other Pacific Islander	105	1.2%	1.5%	-			
	18.1% 9 58 13.4%						
White	6,315	72.5%	72.6%	-0.1%	806	3,734	17.8%
Totals	8,705	100.00%	100.0%	0.0%	1,068	5,247	16.9%
Hispanic/Latino	3,528	39.9%	36.2%	10.5%	509	2,122	19.3%
Non-Hispanic/Latino	5,307	60.1%	63.8%	-5.9%	562	3,227	14.8%

Totals 8,835 100.0% 100.0% 0.0% 1,071 5,349 16.7%

Analysis of the emergency shelter intervention finds that people identifying as American Indian or Alaska Native are more likely than any other group to be enrolled in emergency shelter while at the same time having a significantly lower outcomes with exits to permanent housing than any other group. Additional analysis was done looking at the length of stays in shelter for persons identifying as American Indian or Alaska Native, to see if they have any significant difference. No significant difference was found with average length of stay being 66 days on average for the group in comparison to 64 days for the CoC system average. This will be an area for further exploration to see what factors may be impacting outcomes for people identifying as American Indian or Alaska Native.

The other significant finding on access that was found was people identifying as Multi-Racial were less likely to be enrolled in emergency shelter, however for those that were enrolled in emergency shelter resulted in above average successful exits. Persons identifying as White Hispanic/Latino had significantly higher than average successful exits.

Transitional Housing (table available upon request) analysis finds that persons identifying as American Indian or Alaska Native are significantly less likely to be accessing transitional housing than any other group and have increased successful outcomes than any other group (small sample size). This is a large contrast in comparison to emergency shelter. There are two groups that are enrolled in transitional housing at a higher rate than all other groups. Persons identifying as Black or African American and Hispanic/Latino are significantly more likely to be enrolled in transitional housing than all other groups. Persons identifying as White Non-Hispanic/Latino show a lower percentage of successful exits than other groups.

Rapid Rehousing (table available upon request) analysis finds two groups that are significantly more likely and two groups that are significantly less likely to be enrolled in rapid re-housing services. People who identified as Native Hawaiian or Other Pacific Islander and Non-Hispanic/Latino were more likely to be enrolled and persons identifying as Multi-Racial or Non-Hispanic/Latino were significantly less likely to be enrolled. Persons who identified as American Indian or Alaska Native were significantly more likely to have a successful outcome. This is a small sample size, which reduces the significance and could change over time. Persons who identified as Asian (small sample size) or White Non-Hispanic/Latino were less likely to have a successful outcome.

Permanent Supportive Housing (table available upon request) analysis finds there are two groups significantly less likely to be

enrolled in PSH programs. Persons who identified as Multi-Racial or as Hispanic/Latino were significantly less likely to receive PSH than other groups. Those identified as Non-Hispanic/Latino were more likely to be enrolled in PSH than other groups. There was no significant difference in outcomes when looking at race and ethnicity, with all groups having few unsuccessful PSH exits.

Homelessness Response System Gaps Question 2c - End Answer

- d. Any other disparities that were found in the delivery of homelessness services including rates of successful permanent housing placements, and housing retention rates;

Homelessness Response System Gaps Question 2d - Begin Answer

Recent assessments of the homeless service system and funding sources show that there are areas to focus on to close gaps in services, meet the needs of the CoC and improve system-wide performance measures. The County of Orange (County) and the Orange County Continuum of Care (CoC) have identified that regional support in each Service Planning Area (Central, North, and South), equitable distribution of resources to populations served, performance measures for numbers served, and types of services such as low barrier or family-based systems are important criteria in making a positive impact in the County and CoC.

Homelessness Response System Gaps Question 2d - End Answer

- e. Using the Service Gap Analysis Chart below, identify which areas of the local homelessness response system (e.g. shelter, rental subsidies, supportive housing) have gaps in resources based on the needs of people experiencing homelessness in the community.

Homelessness Response System Gaps Question 2e - Begin Answer

The below metrics reflect the needs of the community. The jurisdiction has significant need for all interventions, with prioritization for persons experiencing street homelessness.

Homelessness Response System Gaps Question 2e - End Answer

Table: SERVICE GAP ANALYSIS

	Total # of Clients Currently Needing This Service	Total # of Clients Currently Receiving This Service	Remaining Need
<b>Interim Housing/Shelter Beds</b>	3961	1245	2716
<b>Rental Assistance</b>	4389	1083	3306

<b>Supportive Housing (Permanent)</b>	4624	2424	2200
<b>Outreach</b>	3140	821	2319
<b>Prevention/Diversion</b>	1658	818	840

## 2. Regional Resources Planning

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When working within the homelessness system, it is critical to assess the current resources available within the community to ensure any new resources are most effectively and efficiently targeted to best serve people experiencing homelessness within the community. Given the high number of people experiencing homelessness in California and the unprecedented amount of federal and state funds available to address homelessness, HCFC expects applicants to coordinate all available funding to safely shelter and permanently house as many people experiencing homelessness in the applicant's community as possible, with a particular focus on rehousing individuals currently living in Project Roomkey (PRK) sites.

HCFC requires all HHAP-2 applicants to complete a [Homelessness Response Local Investment Plan \(Appendix A\)](#) that lists all regional resources used to address homelessness. The document includes different interventions within the homelessness system. For each intervention, please tell us:

- The funding source(s) used to assist in the delivery of the intervention. If several funding sources are used, please list them in order of highest amount of funding used for the intervention to the lowest;
- If the funding source is covered by more than one applicant (i.e. County and Continuum of Care) please list separately. Do not combine allocations; and
- When referencing units of measurement, please reference service basis unit of measurement. Example: \$500,000 in funding provided RRH to approximately 20 households over XX period of time.

In addition to filling out the [Homelessness Response Local Investment Plan](#) document, applicants must answer the following narrative question that will support the information provided:

1. What efforts are made to coordinate all available local, state and federal funds that can address homelessness in the applicant's community?

Regional Resources Planning Question 1 - Begin Answer

The County of Orange (County) has actively participated in regional efforts designed to create sustainable, long-term housing solutions for people experiencing homelessness within Orange County. The Orange County Board of Supervisors has dedicated significant resources to effectively address homelessness in the county and made investments to support the development of infrastructure and long-term solutions. Through direction from the Board, Orange County Community Resources (OCCR) provides funding, resources and loans for the development of supportive housing throughout the county. OCCR also oversees the Orange County Housing authority that administers Housing

Choice Vouchers throughout the 31 cities and the unincorporated areas. Three other cities – Anaheim, Santa Ana, and Garden Grove – in the region have their own Housing Authorities and administer their own Housing Choice Voucher resources. Other County Agencies also provide housing resources to address homelessness, such as the Health Care Agency (HCA) through Mental Health Services Act (MHSA) Housing funds, Whole Person Care (WPC), and the Social Service Agency (SSA) through Housing Support Services Funds, Bringing Families Home (BFH) and Housing and Disability Advocacy Program (HDAP). Commitments from County of Orange agencies have included a range of capital, operating, and services funding commitments to numerous supportive and affordable housing projects, including 688 affordable and supportive housing units that are leased up or in various stages of development throughout the region.

Additionally, to increase the availability of non-congregate shelters for individuals and families through calendar year 2021, the County and the Orange County CoC are looking to continue the provision of Alternative Shelter Placements to be funded by the State's COVID-19 Homelessness Response funding through a letter of agreement process. The Alternative Shelter Placements offer a reimbursement option for homeless service providers who provide non-congregate shelter to individuals and families with a maximum daily rate of \$150 for individuals or adult only households, \$180 for families of 6, and \$280 for families of 7 or bigger. This resource has been critical, as emergency shelter programs have reduced their total capacity to accommodate for better physical distancing due to COVID-19. The County was also awarded funding through the State's Homekey program for the acquisition of two motel sites that will create 132 units of non-congregate shelter. Currently 72 units are already operating as non-congregate shelter and the remaining 60 units are scheduled to begin operations in mid-February. The Homekey resource will be prioritized through the Coordinated Entry System and target those individuals who meet the high-risk for severe COVID-19 illness definition being utilized by Project Roomkey.

Prior to the State's focus on a rapid rehousing strategy for Project Roomkey participants, the County implemented Project Toolbelt in July 2020. The County noted that Project Roomkey provided a unique opportunity to engage, assess and facilitate housing placement for many individuals experiencing homelessness who were not previously engaged with the Homeless System of Care. As such, Project Toolbelt, a housing project aimed at facilitating the engagement and transition of individuals experiencing homelessness from Project Roomkey motel sites into appropriate housing opportunities by using the "every tool in the toolbelt" approach. The contracted Toolbelt providers work with participants to develop a housing-centered plan that identifies short term and long-term housing opportunities and begin the process of securing these options, including room for rent, rapid rehousing programs, permanent supportive

housing, housing choice vouchers, and increasing their income to support ongoing stays at identified housing options through the program.

The County, in collaboration with the Orange County CoC, issued a COVID-19 Homelessness and Prevention Response Request for Proposals (RFP) to identify potential projects to provide Homeless Prevention, Rapid Rehousing and COVID-19 Responsive Services. This RFP aims to increase COVID-19 response efforts that address the needs of people at risk of homelessness and those experiencing homelessness, prioritizing those that are at high risk for severe COVID-19. Through this RFP, the County expects to award approximately \$12 million in State ESG-CV funding to rapid rehousing programs to support approximately 700 households in securing permanent housing. The rapid rehousing programs will also prioritize participants in the interim housing being provided by the Homekey projects, the goal will be to support those participants in attaining their own permanent housing so those vulnerable individuals experiencing homelessness can benefit from non-congregate shelter.

(Continued narrative and charts in attached template)

Regional Resources Planning Question 1 - End Answer

### 3. HHAP-2 Funding Plans

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When planning how to target new HHAP-2 resources, it is essential to do so in direct response to the gaps assessment and current regional investment planning described in Sections 1 and 2. HHAP-2 funding plans must state the specific gaps that will be addressed with these new funds and provide sufficient detail to ensure that any selected projects will effectively meet identified gaps. HCFC expects applicants to clearly understand and identify the intervention types requiring funding prior to initiating their local project selection processes.

Applicants must identify and describe each intervention type they intend to fund with their HHAP-2 grant and how much of their HHAP-2 funding they intend to focus on that intervention type. Applicants must also describe how investing in the requested interventions will meet the previously identified needs of their community.

Intervention Types are broken into six categories: (1) Outreach; (2) Interim Housing; (3) Rental Assistance; (4) Permanent Supportive and Service-Enriched Housing; (5) Diversion and Homelessness Prevention, and (6) Services.

Applicants should utilize the HHAP-2 [Application Guidance](#) document for detailed information on how these interventions can be implemented, how they work together, and how HCFC recommends prioritization and utilization of these interventions.

In addition to providing information on how the applicant intends to utilize their HHAP-2 funds on specific interventions, applicants must also outline the amounts they intend to allocate to the eligible uses that will support the interventions throughout the duration of the grant period.

To successfully complete this section of the application, applicants will need to provide the following:

1. Using the [Funding Plan Template \(Appendix B\)](#) and [Expenditure Plan Template \(Appendix C\)](#), provide detailed information for each of the intervention types and eligible uses being proposed for HHAP-2 funding. **(NOTE:** Specific project information for the intervention types identified will be requested at a later date once the local selection process has been completed.)
2. Describe how the applicant intends to prioritize funding towards local Project Roomkey permanent housing pathways. If an applicant does not intend to prioritize funding in this way, they must explain what other resources have been identified to meet this need locally to ensure that households staying at Project Roomkey sites move to permanent housing and do not return to unsheltered locations or congregate settings.

## HHAP-2 Funding Plans Question 2 - Begin Answer

The County of Orange and the Orange County CoC intend to utilize HHAP-2 funds to support Interim Housing interventions in the initial phase of Project Homekey. The gaps assessment analysis shows that there is still significant need for interim shelter and permanent supportive housing with intensive supportive services for individuals and families experiencing homelessness.

The County HHAP-2 allocation in the amount of \$3,422,435 will provide these essential programs and services through additional units of non-congregate shelter for unsheltered individuals and adult only households experiencing homelessness in Orange County. All reports contributing to the gap assessment demonstrate that although the region has made significant strides in providing additional shelter beds, there is still a large segment of the population that remains unhoused. The impacts of the COVID-19 pandemic have brought forth the need to change the providing of shelter services from congregate setting to non-congregate settings. The \$2,909,070 in program funding will support shelter operations and essential services that will be provided at the Homekey Program sites. The Homekey program will be unique in that it provides non-congregate shelter to the populations with greatest need and will subsequently phase into permanent supportive housing facilities. The Youth set-aside funds in the amount of \$273,795 will support shelter operations and essential services for the new youth shelter in Anaheim, as well as contribute to the strategic planning for the youth system. This funding will be leveraged by City of Anaheim funds as we work together to reduce and resolve youth homelessness. The \$273,795 in administration funds will allow management and staff to administer funds and formulate, implement and complete program activities that will ensure short- and long-term outcomes are effective, efficient, and have a positive impact on the community. Prior to the State funding provisions for the rapid rehousing strategy for Project Roomkey participants, the County of Orange implemented Project Toolbelt in July 2020. Project Toolbelt is a housing project focused on facilitating the engagement and transition of individuals experiencing homelessness from Project Roomkey into appropriate housing opportunities by using the "every tool in the toolbelt" approach. Project Toolbelt providers work with participants to develop a housing-centered plan that identifies permanent housing pathways including rooms for rent, rapid rehousing programs, permanent supportive housing, housing choice vouchers, and increasing their income to support ongoing stays at identified housing options through the program. The program is currently undergoing expansion to continue housing navigation and supportive services as a sustained resource for Project Roomkey participants. The County and the Orange County CoC intend to prioritize funding toward Project Homekey, the next phase in the state's response to serve

people experiencing homelessness who are at risk of serious illness from COVID-19 due to underlying medical health conditions and/or over the age of 65 years old. The Homekey Program provides interim housing to individuals and adult households experiencing homelessness who are impacted by COVID-19 pandemic, with referrals made through Coordinated Entry procedures, prioritizing those with ties to the City of Stanton and North Service Planning Area (SPA) within Orange County with underlying medical health conditions and/or over 65 years old. Persons experiencing homelessness from Central and South SPAs will be considered if they meet the other prioritization criteria.

Program participants will receive a comprehensive range of services to provide stable housing that leads them to economic security and enhanced quality of life, including daily living skills trainings, connections to community resources, education and employment workshops and CalOptima services. The site operator will address the multiple life challenges specific to each resident/family and create a plan of action developed by on-site staff and individual(s) participating in the program. Additionally, the County in collaboration with the Orange County CoC Board will be awarding approximately \$12 million in rapid rehousing program being funded through State ESG-CV2. This funding will prioritize assisting individuals and households who have been impacted by COVID-19 and/or have access Project Roomkey and Homekey Programs. This will support individuals and households in identifying long-term housing solutions that safeguards their health and wellbeing.

HHAP-2 Funding Plans Question 2 - End Answer

3. Describe the activities budgeted for grant administration. In the applicant's response, describe the overall grant administration staffing plan to accomplish the applicant's goals and activities. Provide information on roles that will be responsible for ensuring the successful execution of HHAP funded projects.

HHAP-2 Funding Plans Question 3 - Begin Answer

Please see below (a) and (b) for County of Orange grant administration details.

HHAP-2 Funding Plans Question 3 - End Answer

Descriptions should include but are not limited to:

- a. The number of full-time employees (FTE) or percent of time per FTE that will be employed by the applicant dedicated to the execution of HHAP-2.

HHAP-2 Funding Plans Question 3a - Begin Answer

The Office of Care Coordination will have 2.5 FTE Program Management and operations staff to support with the implementation of

the HHAP-2 grant and provide oversight to the HHAP-2 funded projects. The 2.5 FTE is not inclusive of the additional administrative staff that the Health Care Agency provides to the Office of care Coordination inclusive of Contract Services, Budget and Finance Support, Auditor-Controller, and executive team support (further detailed below). The HHAP-2 grant will provide program funding for the 28.0 FTE that are needed to operate the Homekey Project sites.

HHAP-2 Funding Plans Question 3a - End Answer

b. Existing staff positions that will be leveraged to fulfill this need.

HHAP-2 Funding Plans Question 3b - Begin Answer

Administrative staff that will be leveraged in support of HHAP-2 grant include:

- o Contract Services, Budget and Finance Support, Auditor-Controller, and executive team support. Additionally, the contracted Homekey program operators will leverage the administrative staff for development, accounting, asset and community impact.

The contracted Homekey program Operators are to leverage the following Program Staff:

- o Service leads, quality assurance specialists, scheduled and on-call maintenance assistance, property management lead, Chief Executive Officer (CEO), Chief Procurement Officer (CPO), Director of Finance, Senior Accountant, Accounts Payable/Receivable clerks, and grant writing and management staff.

HHAP-2 Funding Plans Question 3b - End Answer

4. In what ways the applicant's jurisdiction is leveraging the adult system to serve youth and in what ways the homelessness response system has been or will be adapted to youth; and how the applicant will use HHAP-2 funding to ensure youth can access services and that targeted spending meets their needs.

HHAP-2 Funding Plans Question 4 - Begin Answer

The County of Orange and the Orange County CoC are committed to increasing interventions and services for Transitional Aged Youth (TAY), young adults age 18 to 24 who are transitioning from public systems or are at risk of not making a successful transition to adulthood.

With the HHAP-1 Transitional Age Youth set-aside funds, the County of Orange entered into a contract with Covenant House California on December 15, 2020, for the development of an emergency shelter for transitional aged youth located in the City of Anaheim. The emergency shelter will feature 25 beds for transitional-age youth, ages 18 to 24, experiencing homelessness. Capital improvements are expected to be completed by March 2021 and emergency shelter operations will begin by June 2021.

Over the course of an operational year, the emergency shelter will be able to provide approximately 150 transitional age youth expiring homelessness with standardized assessments, reserved 24-hour bed availability, case management, residential supervision, crisis intervention, security, meals, access to restrooms and showers, linkages to physical and behavioral health services, and education and life skills curriculum. Additionally, the emergency shelter will work in partnership with the Orange County CoC, participate in the CES process and support the regional collaboration in Orange County. The development of the shelter will fill gaps in services within the Orange County System of Care and will incorporate evidence-based practices into the services it provides. HHAP-2 funding will provide continued support to services and operations of the Youth Emergency Shelter in partnership with the City of Anaheim to build the network of resources focused specifically on the youth in Orange County. Funds for this project will be leveraged with resources throughout the adult system, offering focused programs and social services to meet the identified need of the participant. These resources will aid youth as they gain self-sufficiency and transition to permanent housing.

HHAP-2 Funding Plans Question 4 - End Answer

5. Describe how the applicant will incorporate meaningful collaboration with individuals that have lived experience being homeless throughout funding planning, design, implementation, and evaluation.

HHAP-2 Funding Plans Question 5 - Begin Answer

The County in collaboration with the Orange County CoC will host listening sessions and feedback forums for people with lived experience and people of color to provide feedback in the delivery of homeless services and programs within Orange County. Given the availability of technology and the physical distancing guidelines of COVID-19, hosted calls and webinars may provide an opportunity to engage a large number of stakeholders across the County. In addition, on November 18, 2020, the Orange County CoC Board approved the creation of the Lived Experience Advisory Committee. The Lived Experience Advisory Committee was created to obtain and include community-level feedback from individuals with current and past lived experience in the CoC's efforts to end homelessness in Orange County. The Advisory Committee will be key to developing a homeless response system that equitably services those most vulnerable in our population. The Advisory Committee will be responsible for making recommendations for improvement, providing input on development, and sharing feedback on improving the quality and types of services provided. The membership of the Advisory Committee is representative of the different regions within Orange County and subpopulations experiencing homelessness. The following will be the representation within the Advisory Committee:

- Individual who experienced homelessness within the North Service Planning Area
- Individual who experienced homelessness with the Central Service Planning Area
- Individual who experienced homelessness within the South Service Planning Area
- Individual who experienced homelessness as part of a family (household with minor child)
- Individual who served in the Armed forces (veterans) and experienced homelessness
- Individual who is ages 18 to 24 and experienced homelessness.
- Individual who experienced homelessness as a result of Domestic Violence
- Individual who represents the LGBTQ community and experienced homelessness

HHAP-2 Funding Plans Question 5 - End Answer

## 4. HHAP-2 Goals

Creating performance targets that can be clearly measured every year ensures a commitment to locally shared goals. Utilizing the local needs assessment, applicants must identify the areas of impact to be targeted by HHAP funds in Section 3: HHAP-2 Funding Plans, and in this section must present specific and measurable goals for those investment areas. These goals should inform how applicants design HHAP programming and should be stated in the local selection process funding announcements and subcontracts so that local applicants and the selected subrecipients understand program expectations.

### **HHAP Programmatic Goals**

HHAP statute mandates that applicants set goals related to the total number of individuals served and, of those served, the number who will be successfully placed in permanent housing due to HHAP-2 investments.

For interventions funded with HHAP, applicants must show how their jurisdiction plans to use their HHAP investment to meet statutorily-required goals by providing the following in the table below: (1) number of individuals that *currently* need this intervention; (2) number of households expected to be served, annually and over the entire grant period; and (3) number of households expected to be placed into permanent housing, annually and over entire grant period.

Note: identified need below should be the same as the numbers indicated in Section 1.

Table – Statutory Goals by Intervention Type – Permanent Supportive and Service-Enriched Housing

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	4624					
# of individuals expected to be served by HHAP-2	0	0	0	0	0	0
# of individuals expected to be placed into permanent housing through HHAP-2	0	0	0	0	0	0

Table – Statutory Goals by Intervention Type – Rental Assistance

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	4389					
# of individuals to be served	0	0	0	0	0	0

# of individuals to be placed into permanent housing	0	0	0	0	0	0
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Table – Statutory Goals by Intervention Type – Interim Housing

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	3961					
# of individuals to be served	0	172	110	110	0	392
# of individuals to be placed into permanent housing	0	0	81	81	0	162

Table – Statutory Goals by Intervention Type – Diversion and Homelessness Prevention

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need <i>equity</i> this intervention	1658					
# of individuals to be served	0	0	0	0	0	0
# of individuals to be placed into permanent housing	0	0	0	0	0	0

Table – Statutory Goals by Intervention Type – Outreach

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	3140					
# of individuals to be served	0	0	0	0	0	0
# of individuals to be placed into permanent housing	0	0	0	0	0	0

Table – Statutory Goals by Intervention Type – Services

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
# of individuals to be served	0	172	110	110	0	392
# of individuals to be placed into permanent housing	0	0	81	81	0	162

In addition to setting clear goals on numbers served and numbers moved into permanent housing, applicants must also provide the following:

1. Any additional systemwide goals the applicant's jurisdiction and/or region has identified and the metrics used to evaluate progress towards those goals.

#### HHAP-2 Goal Question 1 - Begin Answer

Immediate systemwide goals are to respond to the local impacts the COVID-19 pandemic has had on persons experiencing homelessness and those at-risk of homelessness. The jurisdiction has identified need for non-congregate shelter and housing options that allow individuals and families to safely isolate and quarantine outside of the state Project Roomkey program. There is also the need to assist households impacted by job loss or income reduction with direct financial assistance to maintain their existing housing and gain stability within that housing.

The County's COVID-19 Homelessness Response System provided the County with a unique opportunity to engage, assess and facilitate housing placement for many individuals experiencing homelessness who were not previously engaged with the System of Care. The County created Project Toolbelt, a housing strategy to facilitate the engagement and transition of approximately 600 individuals from Project Roomkey sites and the Joplin isolation and quarantine facility to appropriate housing opportunities using the "every tool in the tool belt" approach.

Experienced service provider partners identify interim and long-term housing options and provide case management and supportive services to participants as they transition into housing, with the goal of providing any unsheltered individual who does not want to return to the streets with a housing option. All participants receive an assessment, individualized housing plan and screening/vetting for Coordinated Entry. Participants also have opportunities through Housing Choice Vouchers, Full-Service Partnership, bridge housing, and long-term housing such as single room occupancy units, rapid rehousing units and permanent supportive housing. Data collection for this project is extensive, with all participants being entered into the HMIS and tracked manually for enrollment, housing placement types, length of time for housing placement, length of time in housing placement, financial support costs and resource referrals. These metrics ensure progress as participants are provided the housing option best suited to their needs.

Additionally, the County and the Orange County CoC will be addressing the anticipated influx of individuals and families struggling to stay in their homes due to COVID-19 shutdowns and job reduction or loss. Homeless prevention has long been a gap in the Orange County homelessness system, with programs typically offered at the city level in just a few of the 34 incorporated cities. The County and the Orange County CoC have been actively addressing the need to assist households with rent and

utilities at the planning level by reviewing policies, implementing standardized practices to target those at imminent risk and establishing the logistics of the program. All eligible applicants will be entered into the HMIS to track service activities, financial assistance costs and performance measures such as enrollment and exits to evaluate the success of the program and avoid duplication of services.

HHAP-2 Goals Question 1 - End Answer

2. An update on systemwide goals identified in HHAP-1 and explanation of any goal modifications made in response to changing needs.

HHAP-2 Goal Question 1 - Begin Answer

The goals below were identified in HHAP-1 funding and includes activity updates made in the 2020 calendar year:

- The number of persons served through the County HHAP-1 funding was leveraged with federal, state and local funding to provide services to 1,725 persons annually and 7,000 persons over the total HHAP-1 contract. The County allocation of HHAP-2 funding will support an additional 391 persons over the total HHAP-2 contract through Project Homekey.
- Have 30 percent of persons served through HHAP funded programs exit to permanent housing from County HHAP funded programs.
- Increase the percentage of successful street exits into emergency shelter by 5 percent annually.
- Increase the percentage of successful street exits into permanent housing by 5 percent annually.
- The County's HHAP-1 Program supported the ongoing operations of the Buena Park Regional Navigation Center in its initial year of operation. The County has also committed to providing annual funds to sustain operations of this shelter through a cooperative funding agreement. The Buena Park Regional Navigation Center serves 150 homeless persons at any given time and 450 homeless persons annually.
- The County's allocation of the HHAP-1 Program supported the construction and development of the Yale Transitional Center as a Regional Navigation Center in the Central Service Planning Area. The Yale Transitional Center will have its grand opening in January 2021 and serve up to 425 homeless persons at any given time and 1,275 homeless persons annually.
- Decrease the percentage of the jurisdiction's total homeless population that is unsheltered by 10 percent by 2023 (baseline of 58%).
- Reduce the length of stay within emergency shelter programs by 5 percent each year over the next 5 years.
- Reduce the number of negative exits experienced by individuals that have received a housing resource but are unable to secure housing by 3 percent each year over the next 5 years.

- The County of Orange in partnership with the Orange County Continuum of Care and other stakeholders have launched the Marching Home to End Veteran Homeless Strategy to reach functional zero by December 2020. The COVID-19 pandemic impacted the progress and momentum on this effort and whole functional zero has not been reached, updating the goal to December 2021. There has been a 20% decrease in veteran homelessness and approximately 85% of veterans experiencing homelessness has an identifying housing intervention to support them in securing permanent housing.
- Decrease the incident of family homelessness by 25 percent by 2023 through the implementation of prevention and diversion strategies that are currently funded through Homeless Emergency Aid Program (HEAP) and continuously through the Orange County CoC's HHAP-1 Program allocation.
- Decrease the length of time a household searches for housing when utilizing a housing choice voucher or other rental subsidy by 33 percent over the next five years.
- Increase the number of youths that are able to secure a permanent housing by 5 percent per year, over the next 5 years.

HHAP-2 Goals Question 1 - End Answer

3. At least one clear, measurable performance goal related to how HHAP-2 funding will address racial disparities identified in the jurisdiction's homelessness response system.

HHAP-2 Goal Question 1 - Begin Answer

A significant finding on access to emergency shelter and transitional housing was that people identifying as multi-racial were less likely to be enrolled in emergency shelter or transitional housing. The 2019 PIT shows that 8.8% identified as multi-racial made up only 4.5% of emergency shelter enrollments for a variance of -49.1% and 5.9% of transitional housing for a variance of -31.5%. This population also showed above average successful exits at 19.5% (average of 16.9%) for emergency shelter and 65.3% (average of 64.2%), indicating that there is a positive impact once able to access these resources. The County of Orange and the Orange County CoC will closely monitor access to the Homekey program for this demographic and others to close the variances by 5 percent each year for three years for a total of 15 percent by 06/30/2024, and that the percentage of enrollment reflects the overall need as indicated by the PIT data. Any disparities shown will result in targeted outreach and services to promote equity. Regular data analysis and program evaluation will also ensure that successful exit percentages are maintained or improved as participants from various populations access the Homekey program.

## HHAP-2 Goals Question 1 - End Answer

4. At least one clear, measurable, youth-specific performance goal related to HHAP-2 investments, including an explanation of how the applicant's jurisdiction accounts for the unique service needs of youth when determining how to set performance targets for youth set-aside funding interventions.

## HHAP-2 Goal Question 1 - Begin Answer

On October 23, 2020, the County of Orange entered into a contract with Covenant House California to conduct a count of transitional age youth experiencing homelessness to run concurrently with the unsheltered homeless count. Given the recent impacts of COVID-19 the Orange County CoC requested an exception to the U.S. Department of Urban Development (HUD) to not conduct an unsheltered homeless count of people experiencing homelessness in 2021. While HUD approved the request and no unsheltered count is planned for 2021, the County of Orange values the data that is obtained through the PIT count efforts. As such, the County is working to Covenant House California's contract to conduct the Youth Count when it is safe to do so, taking into account the Federal and State guidance related to COVID-19 prevention guidelines. The contract was extended until June 2022.

The goal of the youth count is to ask specific questions to gather information, including: household size, race, ethnicity, age, possible medical conditions, and veteran status to develop a report that will access gaps in services and target spending to meet the needs of Orange County's youth. The Youth Count will pay youth guides to engage with youth experiencing homelessness on the street and in communities and accurately map hot spots across Orange County, analyze trends, and formulate strategies.

Analysis of this data will contribute to setting performance goals for youth interventions as the County and the Orange County CoC continue to build the youth system for shelter and supportive services. As of December 2020, the primary youth-specific performance goal is to reduce unsheltered youth homeless by 30 percent through the Covenant House Youth Shelter. This baseline will be reassessed as additional youth shelters and service programs are launched in 2021-22.

## HHAP-2 Goals Question 1 - End Answer

## 5. Local Project Selection Process

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Applicants may choose (though they are not required) to contract with local nonprofits and service providers to administer the services detailed in their HHAP-2 Funding Plan. When contracting for services, applicants shall select qualified service providers that provide services which match the needs of the local population of people experiencing homelessness and which are HHAP-eligible activities that are in line with the applicant's HHAP-2 Funding Plan.

HCFC encourages applicants to consider how these funds are accessible to smaller and non-traditional organizations that have historically served communities of color but may not have previously participated formally in the CoC or been a part of the homeless provider community.

To successfully complete this section of the application, applicants will need to provide the following:

1. An explanation of how HHAP-2 funds will be distributed and whether a local project selection process will be utilized to select subcontractors.

Local Project Selection Process Question 1 - Begin Answer

HHAP-2 funds will provide continued operations and services support to the Homekey sites as they develop from interim housing to permanent supportive housing in the next few years. Funds will support Jamboree Housing in site management and development and leveraged support to the Homekey service provider as the program progresses.

Local Project Selection Process Question 1 - End Answer

Will subcontractors be utilized? No

- a. If the applicant *is not utilizing* a local selection process, please include the following in the explanation:
  - i. Description of why this is the best funding plan for the community; and

Local Project Selection Process Question 1a.i. - Begin Answer

On July 10, 2020, the County of Orange (County), Orange County Community Resources (OCCR) issued a Request For Information (RFI) through the County public procurement process to determine appropriate proposers for administering services related to Project Homekey (Homekey). The RFI invited potential developers of the identified Homekey sites to provide their program objectives, design plans and project timelines to acquire and renovate the Homekey sites. The County and the City of Stanton reviewed the submitted project descriptions in collaboration, as the identified

Homekey sites are located in the City of Stanton and required shared administrative efforts and financial contributions to the Homekey project.

During the RFI process, Jamboree Housing Corporation (Jamboree Housing) was able to demonstrate their extensive experience in operating and converting sites and past performance in housing development as required in the Project Homekey Notice Of Financial Availability (NOFA) and by the August 13, 2020 deadline. The County and the City of Stanton selected Jamboree Housing as co-applicant for the developing agency component of the Homekey application, with the Tahiti Motel application submitted on August 7 and the Stanton Inn application submitted on August 13.

The Homekey funds were awarded on October 9, 2020, and the acquisition of the identified sites were completed by the state-mandated deadline of December 30, 2020. The County has expedited site acquisition to quickly bring critically needed housing units online and is part of the statewide effort that successfully closed escrow on 94 projects on time and under budget.

Local Project Selection Process Question 1a.i. - End Answer

- ii. Description of how applicants will ensure equitable access to services funded.

Local Project Selection Process Question 1a.i.i. - Begin Answer

The Homekey program will serve for approximately five years as interim housing for individuals and adult households experiencing homelessness who are most impacted by COVID-19 pandemic. Referrals will be made through the Coordinated Entry System and Housing First principles for increased access, prioritizing those with underlying medical health conditions and/or 65+ years old. All programs and services operate under non-discrimination clauses to ensure equitable access to funded services for those in need and not based on gender, race and ethnicity, economic status, familial status, sexual orientation, language or religious beliefs. Outreach providers also adhere to these principles when referring into the Homekey program and have multicultural and multilingual staff to engage and be culturally inclusive for all participants. The program will be regularly monitored through analysis of HMIS data to review demographic trends. If program evaluation shows disparity in service or indication that performance goals are not being met, a support plan will be put into place to resolve any issues. In addition, where demographic show that access does not reflect the desired

performance measure for access, outreach teams will target the groups that are underrepresented within the program.

Local Project Selection Process Question 1a.i.i. - End Answer

b. If the applicant *is utilizing* a local selection process, please include the following in the explanation:

i. What is the process and timeline for project selection?

Local Project Selection Process Question 1b.i. - Begin Answer

Local Project Selection Process Question 1b.i. - End Answer

ii. How will the applicant encourage new partners to participate?

Local Project Selection Process Question 1b.i.i. - Begin Answer

Local Project Selection Process Question 1b.i.i. - End Answer

iii. How will people with lived experience of homelessness, including youth with lived experience, have meaningful and purposeful opportunities to shape the selection process and funding decisions?

Local Project Selection Process Question 1b.i.i.i. - Begin Answer

Local Project Selection Process Question 1b.i.i.i. - End Answer

iv. How will the applicant promote equity and ensure underrepresented communities can be competitive applicants for funding?

Local Project Selection Process Question b.i.v. - Begin Answer

Local Project Selection Process Question b.i.v. - End Answer

2. Describe how systemwide collaboration would occur among homelessness service providers and other social safety net providers. How do these collaborative efforts help minimize or avoid the duplication of service and effort?

Local Project Selection Process Question 2 - Begin Answer

The County of Orange is committed to a regional systemwide collaboration that includes the participation of all thirty-four cities in Orange County, the Orange County Continuum of Care (CoC), County agencies, the County's homeless housing and service providers, and other community groups (including non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools, and other stakeholders) to coordinate the development and implementation of

programs to address homelessness and identify the gaps and unmet needs of the County's homeless population. To minimize and avoid the duplication of services, the County and the Orange County CoC highly encourage and in many cases require agencies to participate in the Homeless Management Information System (HMIS) to collect standardized client-level and demographic data to record services and performance measures, giving the jurisdiction a systemwide evaluation of projects and the progress in ending homelessness. The HMIS data management system is heavily focused on client confidentiality and reduced duplication of information through a program history module, which allows registered agencies to see what programs and services the participant has accessed in the past or may be currently enrolled in. This allows agencies to ensure that efforts are not duplicated by providing services for the same activity. It also presents opportunity to fully evaluate cases and determine which programs can be leveraged to provide a range of supportive services for holistic care. Agencies also participate in the Coordinated Entry System as the point of access to housing, where case managers and housing navigators engage in weekly case conferencing for individuals and families. This process includes developing relationships with local service providers, coordinating referrals and housing matches for eligibility of the funding source (if applicable), and organizing a participant workflow that avoids duplication. At the programmatic level, all projects are administered through formal contracts or Memorandums of Understanding that include a scope of services heavily focused on local, state and federal regulations and the monitoring of these requirements. There is close oversight and regular desk and site monitoring of activities throughout the program formation, implementation and closeout phases of each project. The County engages in monthly provider meetings with all contracted agencies and offers technical assistance as needed. In addition, all finance activities and performance measures are reviewed monthly or quarterly which prevents duplicative errors and contributes to accurate reporting.

Local Project Selection Process Question 2 - End Answer

In addition to the narrative questions above, check all box(s) that apply to the applicant's community:

Table – Local Project Selection Process Assessment

LOCAL PROJECT SELECTION PROCESS ASSESSMENT (check all that apply)
<p><b>Local Project Selection Assessment Statement:</b> The process will clearly define for potential subcontractors which types of projects will be prioritized for funding and which needs identified in the needs/gaps assessment are intended to be met by funding such projects. Local Project Selection Assessment Response: <b>Yes</b></p>
<p><b>Local Project Selection Assessment Statement:</b> The process will prioritize programs that address the disproportionate impacts that homelessness and COVID-19 have on communities of color, particularly Black, Latinx, Asian, Pacific Islander, Native and Indigenous communities. Local Project Selection Assessment Response: <b>Yes</b></p>
<p><b>Local Project Selection Assessment Statement:</b> The process will remove barriers to competitive participation by applicants representing marginalized communities.</p>

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The process will use objective criteria to evaluate projects for funding.

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The objective criteria used to evaluate projects will include data on past performance related to the proposed activity (for example, an existing rapid rehousing provider applies to provide rapid rehousing services with HHAP funds and provides HMIS data to show a history of positive outcomes)

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The objective criteria used to evaluate projects will allow applicants applying to perform services not previously performed by their organization, to provide other data or outcome results to support their competency to perform the proposed activity.

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The process will have provisions to allow for innovation, while balancing the need for data and performance-based decision-making.

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The process will be posted publicly on a platform that is accessible to the public.

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The process will consider the severity of needs and vulnerabilities of the proposed target population in its objective criteria – and aligns its prioritization of these needs with the needs identified through the community needs assessment process.

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The process will avoid conflict of interest.

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The process will only fund programs that follow a Housing First approach.

Local Project Selection Assessment Response: **Yes**

**Local Project Selection Assessment Statement:** The process will include people with lived experience to have meaningful and purposeful opportunities to inform and shape all levels of planning and implementation.

Local Project Selection Assessment Response: **Yes**

## 6. Racial Equity Efforts

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HHAP-2 applicants should prioritize the advancement of racial equity at every level of the homelessness response system. Applicants must be actively involved in their homelessness response systems, facilitating partnerships among service organizations, and promoting racial equity practices. Applicants must respond to disproportionality in access to services, service provision, and outcomes. Applicants cannot simply rely on delivering a standardization of services to address equity. Applicants have the responsibility to examine their data to ensure all eligible persons receive equitable services, support, and are served with dignity, respect, and compassion regardless of circumstances, ability, or identity.

HCFC encourages applicants to consider how these funds are accessible to smaller and non-traditional organizations that have historically served communities of color but may not have previously participated formally in the CoC or been a part of the homeless provider community, and how these funds would address the organizational capacity of organizations that are led by Black, Latinx, Asian, Pacific Islander, and Native and Indigenous people that support the goal of reducing and ending homelessness.

To successfully complete this section of the application, applicants will need to provide the following:

1. Using the [Racial Demographic Data Worksheet \(Appendix D\)](#), please provide the Continuum of Care Outcomes by Race and Ethnicity.
2. Describe how the local homelessness response system or projects the applicant is planning use policy and practices to ensure equal access and non-discrimination when serving prospective and new program participants.

### Racial Equity Efforts Question 2 - Begin Answer

The Orange County CoC Board unanimously passed a resolution in June 2020 confirming its commitment to further identify and address the overrepresentation of Black/African-American persons experiencing homelessness as well as other groups that have faced systemic racism leading to the current overrepresentation of persons experiencing homelessness. Along with the resolution, the Orange County CoC allocated \$50,000 in Homeless Housing, Assistance and Prevention (HHAP) funding to conduct a racial equity analysis, including more thorough reviews of system data going beyond data contained in HMIS, conducting interviews with persons experiencing homelessness and homeless service staff, and a preliminary review of program policies. This assessment will support the development of recommendations to further create equity within the Orange County System of Care and work to reduce the disproportionalities seen within the homeless population. The

assessment will serve as a baseline for advancing racial equity within all program activities and the COVID-19 response for families and individuals experiencing homelessness by identifying needs within the jurisdiction for both impacted communities and providers best suited to support them.

#### Racial Equity Efforts Question 2 - End Answer

3. How does the applicant's grant making process and/or funding decisions include prioritization of programs that are addressing the disproportionate impacts that homelessness and COVID-19 have on communities of color, particularly Black, Latinx, Asian, Pacific Islander and Indigenous communities?

#### Racial Equity Efforts Question 3 - Begin Answer

The County in collaboration with the Orange County CoC has taken initial steps to prioritize programs that address the disproportionate impacts of homelessness and COVID-19 on communities of color, particularly Black, Latinx, Asian, Pacific Islander, Native and Indigenous communities by incorporating racial equity into the grant making process. Recent Requests for Proposals (RFP) issued by the County in collaboration with the Orange County CoC require prioritization of vulnerable populations and detailed response within their proposal on how proposed service projects will promote racial equity, as well as requirement of ongoing racial equity analysis and proposed action plan/ recommendations to address any racial disparities. This gives local organizations the opportunity to propose service projects that will immediately address racial disparities within the community and incorporate data measurements, outcomes and impacts into each service provider contract that will support equitable access and services.

#### Projects:

- Regional Coordinator for Individual Coordinated Entry System
- COVID-19 Homeless and Prevention Response Services – including three project type: homeless prevention assistance, rapid rehousing, and COVID-19 responsive services that address homelessness

- Racial Equity Analysis project

#### Steps in grant making/award/monitoring process:

- RFP Panel Selection: RFP panels will have a diverse set of individuals, including representatives of color and a community member with lived experience of homelessness to ensure funding will support programs that address disproportional impacts of homelessness and COVID-19 in the coming program year.
- RFP Scoring: The RFP panel will conduct an assessment of program proposal for focus on racial equity and how it will impact homeless program activities and outcomes.
- RFP Program Selection: The program models selected will specifically highlight racial equity as a goal within program activities rather than a traditional model that is likely to yield ineffectual results for the initiative.

- Training for Program Evaluators, Managers and Staff: Annual mandatory trainings for department and provider managers and staff to ensure competency in racial equity principles and practices. Examples of required training include Anti-discrimination and Equity Practices training, Cultural Humility and Equal Access and Gender Identity. Additional trainings may be incorporated as resources develop.
- Contract Scopes of Services: Programs will have racial equity data requirements incorporated into their service contract reporting measures and outcomes to identify a baseline at contract start and measure outcomes as the program progresses.
- Creating tools for monitoring and identifying disparities at program and system level: Equity analyses will be submitted as a part of the program's formative evaluation and monitored throughout the program to evaluate design, implementation and identify issues for modification. Reporting tools will be standardized to assess impacts of each program.
- Assessment of grantees for future funding: The County and Orange County CoC will examine which organizations are performing in alignment with strategic goals and objectives and make informed decisions based on positive outcomes for racial equity to determine receipt of multiyear funding and the grant proportions that go to organizations led by people of color.

#### Racial Equity Efforts Question 3 - End Answer

4. How are the voices of Black, Latinx, Asian, Pacific Islander and Indigenous communities being developed as central in creating effective approaches to reducing and ending homelessness?

#### Racial Equity Efforts Question 4 - Begin Answer

In the coming year the County of Orange and the Orange County CoC will be working on developing data tools to support multi-varied analyses to be able to perform more nuanced and informative assessments of service delivery and outcomes. Creating tools will allow for more frequent monitoring and being able to identify disproportionalities both at a CoC system level and a program level.

The CoC will also be engaging homeless service providers, including CoC-funded agencies, in a series of dialogues around racial disparities and equity. These conversations will be intended to better understand a number of the disparities that are being seen within the data and what system level impacts can be done in addition to the number of strategies already being implemented by the County of Orange. The County as the CoC Collaborative Applicant will work with providers to increase training to program management and direct service staff around cultural competencies and ensure that services being provided are conducive to the minority groups in Orange County. The County is also expanding the Office of Strategy and Special Projects department of the Orange County Health Care Agency (HCA) by hiring Hieu Nguyen as Director of Populations Health and Equity. The department is responsible for developing and incorporating Health Equity initiatives with the

mission to embed health equity, diversity, and inclusion principles, policies, and process within and across HCA in support of the community. Populations Health and Equity will be instrumental in guiding countywide strategic initiatives through private and public partnership, engaging private funding to support equity initiatives to advance population health throughout the County.

#### Racial Equity Efforts Question 4 - End Answer

5. Does the applicant have a strategy to expand the reach of funding to underserved and marginalized communities and non-traditional providers who can reach and serve disproportionately impacted communities? If so, please describe.

#### Racial Equity Efforts Question 5 - Begin Answer

Additional activities to promote the accessibility of HHAP funds to smaller and non-traditional organizations include:

- Facilitate the Orange County Homeless Provider Forum, a monthly event targeted to homeless service providers, supportive services agencies, and public agencies serving those experiencing homelessness and at-risk of homelessness. This forum is designed to provide current information on homeless services, facilitate collaborative partnerships and strategize best practices for achieving short-term and long-term goals in ending homelessness in Orange County. A new chair is appointed to the Homeless Provider Forum every year.
- Host listening sessions and feedback forums for people with lived experience and people of color to provide feedback in the delivery of homeless services and programs within Orange County. Given the availability of technology and the physical distancing guidelines of COVID-19, hosted calls and webinars may provide an opportunity to engage a large number of stakeholders across the county.
- Review the current membership of the CoC Board and Governance to ensure there is an opportunity for equitable representation of BIPOC.

#### Racial Equity Efforts Question 5 - End Answer

6. Describe how the priority population(s) learn about and enter local homelessness programs, including marketing and communication strategies used.

#### Racial Equity Efforts Question 6 - Begin Answer

Current marketing and communication strategies are generally broadcasted through an email listserv that is available to the public or announcements through the BidSync procurement platform, which may or may not reach targeted communities. To increase equitable access to marginalized communities, the County and the Orange County CoC will engage in the following activities in the coming program year:

- Host listening sessions and feedback forums for people with lived experience and people of color to provide feedback in the delivery of homeless services and programs within Orange County.

- Review the current membership of the CoC Board and Governance to ensure there is an opportunity for equitable representation of underserved and marginalized communities.
- Review of the CoC At Large membership to better understand what community-based organizations, non-profits and local government agencies are engaging in the Orange County System of Care. This will provide an opportunity to do targeted outreach to organizations serving targeted communities and engage them in the planning and implementation of homeless services and programs.
- Continue to build formal and informal partnerships with organizations serving underserved and marginalized communities through strategies such as digital marketing through social media, web banners and other emerging internet marketing practices, 211OC/OC Continuum of Care homeless portal webpage.
- Leverage the existing Coordinated Entry System (CES) access points to provide increased outreach to geographic areas where there is a higher representation of underserved and marginalized communities. Outreach is conducted to community partners where people experiencing homelessness can be reached such as libraries, churches, community agencies (with emphasis on those serving low income and diverse populations), county and municipal partners, school districts, colleges, universities, Family Resource Centers, laundromats, local eateries and coffee shops.
- Review the Emergency Rental Assistance Priority (ERAP) Index and mapping tool to target areas where resources for residents and nonprofit organizations are likely to have the greatest impact on reducing housing instability and homelessness.

Racial Equity Efforts Question 6 - End Answer

7. How is the applicant making community project grants accessible to smaller organizations that have historically served communities of color, but may not have previously participated formally in the CoC or as a part of the "homeless provider" community?

Racial Equity Efforts Question 7 - Begin Answer

The County of Orange and the Orange County CoC will work to make community project grants accessible to smaller and non-traditional organizations through formal and informal partnerships to assist them in increasing their capacity and awareness for these grant and funding opportunities. Additionally, the County and the Orange County CoC will look to make connections between smaller organizations and larger, established organizations to encourage leadership development, increase fundraising and promotional activities, increase evaluation capacity and support a wider range of communication networks suited to the community need.

Racial Equity Efforts Question 7 - End Answer

8. How does the applicant partner with organizations that are addressing racial equity in the housing and homelessness response system?

Racial Equity Efforts Question 8 - Begin Answer

The County of Orange and the Orange County CoC are partnering with organizations that have field knowledge on how to better understand and address the overrepresentation of people of color among those experiencing homelessness. The lack of affordable housing and gaps in resources are significant barriers to accessing services and sustaining housing for struggling individuals and families. Though racial disparities have long been present in the community, the COVID-19 pandemic has highlighted economic and racial inequities as the need to address homeless services activities for vulnerable and BIPOC populations became a critical necessity to saving lives. Partnering organizations will address these disparities in the homeless response system by providing culturally responsive services and have multicultural advocates on the front lines to engage and guide underserved participants through the housing process. In addition, staff at all levels of support operate under strict non-discrimination policies and attend annual trainings that focus on understanding implicit biases and cultural sensitivities within the population as well as adhering to program philosophies that value diversity and equity. Employing staff that reflect the diversity of the participants served and addressing program activities through the lens of racial and ethnic equity will promote services that reduce racial disparities and close the gaps in the homelessness response system in our jurisdiction.

Racial Equity Efforts Question 8 - End Answer

9. How will the applicant ensure that racial disparities are addressed with this funding?

Racial Equity Efforts Question 9 - Begin Answer

The County of Orange and the Orange County CoC have initiated several projects to address racial disparities within the homelessness response system and is committed to operationalizing programs that will reduce these disparities in the jurisdiction. In addition to providing evidence-based practices that have been shown to improve outcomes, such as Housing First, Trauma-Informed Care, Harm Reduction and Cultural Competency, the HHAP-funded program, Homekey Program, will engage and assist participants through a personalized approach. Services will be administered with awareness and empathy, understanding that gender, race and ethnicity, economic status, sexual orientation, language and religious beliefs are unique features for all participants that can be guided as strengths in the path to housing. There will also be a strong focus on data analysis of participants from the point of access, to receipt of services and as they exit the program to ensure that short- and long-term outcomes reflect equitable support throughout the entire project.

Racial Equity Efforts Question 9 - End Answer

In addition to the narrative questions above, check all boxes that apply to the applicant's community:

Table – Racial Equity Assessment

<b>RACIAL EQUITY ASSESSMENT (check all that apply)</b>	
<b>Racial Equity Assessment Statement:</b> We have a racial equity policy within the organization I work for.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> We collect racial, ethnic and linguistic data on clients and constituents outside of HMIS.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> We provide language interpreter/translator services for people who speak languages other than English.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> We collect data on service-user or constituent satisfaction with our organization regarding racial equity.	Racial Equity Assessment Response: <b>Planning to Implement</b>
<b>Racial Equity Assessment Statement:</b> We have formal partnerships with organizations of color.	Racial Equity Assessment Response: <b>Planning to Implement</b>
<b>Racial Equity Assessment Statement:</b> We allocate resources for engagement and outreach in communities of color.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> Racial equity and cultural competency training are offered to employees within the applicant's organization.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> We meet regularly with leaders from communities of color specifically to discuss racial equity within the homelessness system.	Racial Equity Assessment Response: <b>Planning to Implement</b>
<b>Racial Equity Assessment Statement:</b> We analyze to assess whether equitable access to new and existing shelter facilities is being provided to people of color, especially Black, Latinx, and Indigenous populations most impacted by homelessness, and examine data to determine if there are other disparities to be addressed, such as by age, ethnicity, disability, gender status, family composition, etc.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> We have convened and actively engage with a lived experience board that represents the population served.	Racial Equity Assessment Response: <b>Planning to Implement</b>
<b>Racial Equity Assessment Statement:</b> We ensure strategies and communications efforts have broad geographic reach, including into rural areas and in support of Tribal communities.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> Providers and front-line staff reflect the people they serve including the necessary language skills to serve sub-populations.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> We have access to data on racial/ethnic disparities to guide our planning and implementation of HHAP funding.	Racial Equity Assessment Response: <b>Implemented</b>
<b>Racial Equity Assessment Statement:</b> Our work includes performance measures to determine how well we are doing to address racial disparities.	Racial Equity Assessment Response: <b>Planning to Implement</b>
<b>Racial Equity Assessment Statement:</b> We have developed and implemented a plan to address racial disparities in the homelessness response system.	

Racial Equity Assessment Response: **Planning to Implement**

**Racial Equity Assessment Statement:** We host or participate in trainings dedicated to improving equitable outcomes.

Racial Equity Assessment Response: **Planning to Implement**

## 7. Regional Collaboration and Partnerships

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HHAP program funds are intended to support regional coordination and expand local capacity to address homelessness. Demonstration of how jurisdictions have coordinated and will continue to coordinate with other jurisdictions is a critical factor of funding. With HHAP-1 funding, applicants were required to partner with other applicants to make collective funding decisions for their communities. HHAP-2 funding should increase and improve those partnership efforts.

To successfully complete this section of the application, applicants must provide the following:

1. Describe the process by which neighboring HHAP-funded jurisdictions are coordinating together to address homelessness, including funding collaboration and coordination, peer learning, and data sharing.

Regional Collaboration and Partnerships Question 1 - Begin Answer

The County of Orange and the Orange County CoC engage in thoughtful discussions with the large cities City of Anaheim and City of Santa Ana on current research methods, identified needs, and project plans and implementation to ensure collaboration and coordination of funding resources. These meetings provide valuable insight on how HHAP-funded jurisdictions are utilizing or intend to utilize funds to determine gaps in the system and provide leveraged funds to programs determined to be highest priority. The County and the City of Anaheim are leveraging HEAP and HHAP funds to support the new youth emergency shelter in Anaheim and regularly meet with Covenant House, the shelter operator, to assist with site acquisition, renovation and service program implementation and evaluation. The City of Santa Ana has provided updates on the closure of the Link shelter and the new year-round permanent shelter and navigation center that will take its place, as well as the intent to build a new youth-specific shelter. The jurisdictions also work with Emergency Solutions Grant (ESG) recipients (City of Anaheim, City of Garden Grove, City of Irvine and City of Santa Ana), as the ESG Collaborative to build a standardized network of resources, increase the frequency of shared data and strengthen collaboration to develop aligned priorities for maximum impact to the community through ESG activities. In addition to coordinating with neighboring HHAP grant recipients, the County regularly coordinates Orange County CoC meetings to inform and discuss systemwide efforts for HHAP and other grant funding sources to ensure transparency and receive guidance from the expertise of the ad-hoc committee and CoC Board members.

Regional Collaboration and Partnerships Question 1 - End Answer

2. Describe the ways HCFC funding plans are coordinated with regional partners that are also receiving HCFC funding. If there are changes to the funding plans, how are partners informed of these changes?

Regional Collaboration and Partnerships Question 2 - Begin Answer

The County of Orange and the Orange County CoC participate in regularly scheduled discussions to coordinate funding plans for HCFC and other State funding, including ad-hoc committee meetings that address policies and procedures, specific components of homeless services and subpopulations. These meetings are supported with official state documentation and County presentation material outlining funding requirements and plans. Any immediate changes to the existing funding plans due to state prioritization and local emergency response efforts are informally and formally communicated to all stakeholders in a timely manner to ensure that all parties are informed and may provide feedback and recommendations based on the updated planning.

Regional Collaboration and Partnerships Question 2 - End Answer

3. Using the experience with HHAP-1 planning, describe successes that have come out of regional coordination and partnering efforts. Also, describe any barriers the applicant has experienced in working with regional partners. Explain any strategies identified that have contributed to the address these barriers.

Regional Collaboration and Partnerships Question 3 - Begin Answer

**SUCSESSES FROM REGIONAL COORDINATION AND PARTNERSHIPS:**

HHAP-1 provided leveraged support to the County of Orange's Yale Navigation Center project, a 62,000 square foot navigation center that has just completed construction. The Yale Navigation Center is an emergency shelter and supportive service center that will serve up to 425 individuals experiencing homelessness in the Central Service Planning Area of Orange County. The facility was developed using feedback from local organizations to ensure an optimal architectural design and service model for programmatic operations to engage a large body of participants within a shelter setting. The facility also has upgraded fixtures, furniture and equipment targeted to prevent the spread of COVID-19 consistent with applicable federal, state, and local guidelines. The Yale Navigation center will provide emergency shelter and access to wraparound supportive services to assist individuals experiencing homelessness in the Central Service Planning Area in accessing the appropriate resources to improve their overall health and stability. Establishing the Yale Navigation Center will meet a critical need for individuals experiencing homelessness as well as the broader community, while also addressing a pressing social issue that is deeply

affecting local businesses and neighborhoods. The overall purpose of the program is to connect individuals experiencing homelessness to supportive services and to achieve permanent housing and self-sufficiency.

In support of the development and planning for the operations of the Yale Navigation Center, the County has been working with the cities in the Central Service Planning Area to develop a referral and intake process that supports individuals experiencing unsheltered homelessness in accessing shelter. This has included having conversations with the city manager's office, local law enforcement and city-contracted homeless street outreach provider, to ensure an understanding of the operations of the Yale Navigation Center. The County is also coordinating and collaborating with the cities of Costa Mesa, Huntington Beach, Santa Ana and Tustin that operate emergency shelter programs to ensure individuals experiencing homelessness are connected to services quickly and efficiently. This partnership has also provided an opportunity to share what is working within the shelter programs and formulate plans on how to best address any barriers and challenges experienced.

On May 26, 2020, the County of Orange released a Request for Proposals (RFP) to seek qualified providers to operate the Yale Navigation Center. The RFP called for providers that demonstrated capabilities and knowledge in incorporating trauma-informed services with an emphasis on shelter stabilization and support services to permanent housing. The highest scored proposal and recommended award went to People Assisting the Homeless (PATH), an organization that has provided emergency shelter for adults, families, veterans, transitional age youth, individuals experiencing chronic homelessness and medically fragile populations for 37 years.

This new partnership with PATH will support the complex needs of participants by promoting safety and health, and a whole-person approach to emphasize participant choice and empower program participants to work toward the goal of permanent housing and self-sufficiency. PATH will provide safe sleep, daily meals, laundry and janitorial services onsite. They will also provide a direct service staffing model consisting of intake specialists and case managers to assess and identify participant support and housing needs, and clinical case managers to support behavioral health needs. PATH will operate in partnership with the County in accordance with the Standards of Care for Emergency Shelter Providers. The partnership will foster strong community engagement with local stakeholders, including the City of Santa Ana, law enforcement and the community that will support the long-term success of the Yale Navigation Center and the overall Orange County System of Care.

#### **BARRIERS & STRATEGIES TO ADDRESS BARRIERS:**

The COVID-19 pandemic has impacted the County of Orange (County) and the Orange County Continuum of Care (CoC) in the delivery of homeless

services and programs. The County has worked to implement the COVID-19 Homelessness Response System in partnership with the Orange County CoC and incorporating the guidance and resources provided by the federal and state government. The main goal of the County and the Orange County CoC has been safeguarding the health and wellbeing of individuals experiencing homelessness and homeless service staff while maintaining ongoing operations. The need to emergency response to a public health crisis associated has impacted the timelines and plans for the initial implementation of the HHAP funding allocations and has created shifts in priorities and program activities.

(Continued narrative in attached template)

Regional Collaboration and Partnerships Question 3 - End Answer

4. How will HHAP-2 funding support and scale current partnerships?

Regional Collaboration and Partnerships Question 4 - Begin Answer

HHAP-2 funding will support the ongoing provision of services to Project Homekey's vulnerable participants through new partnerships with Jamboree Housing, the site developer and manager of the Project Homekey sites, and American Family Housing, the interim service operator for the Project Homekey sites. County of Orange and the Orange County CoC will be actively involved in the development and service activities of Project Homekey as units are properly converted to permanent supportive housing. This includes formal contracts that ensure project compliance, management of expenditures and requisite data collection during the interim housing phase and various methods of communication and reporting as the project develops. Project Homekey is an expedited and high-profile project with multiple stakeholders including County agencies, City management, non-profit organizations and health administrators, and various funding sources from local, state and federal funds. The City of Stanton is also an active partner for funding and planning as both sites are within the city boundaries and will assist with continued oversight of each location. The total scope of Project Homekey is \$42.2 million, with HHAP-2 funds contributing the County allocation of \$2.9 million and the CoC allocation of \$3.2 million for sustaining operating costs.

In addition, the County and the Orange County CoC are continuing to invest in the Youth specific shelter in Anaheim, scaling partnerships with Covenant House California and the City of Anaheim. Funds have been invested through HEAP and HHAP-1 allocations, with both jurisdictions providing funds upfront to support development and sustain the program. HHAP-2 funds will continue support of this project to ensure positive long-term outcomes.

Regional Collaboration and Partnerships Question 4 - End Answer

5. Describe applicant's share of the regional need as well as the share of the regional need from partnering jurisdictions (CoC, County, Large City). Describe the methodology used for determining the share of the regional need.

#### Regional Collaboration and Partnerships Question 5 - Begin Answer

The Orange County Continuum of Care (CoC) and the County of Orange (County) are both responsible for providing effective solutions to address homelessness in the geographic area of Orange County. The Orange County CoC and the County have overlapping jurisdictions with the City of Anaheim and the City of Santa Ana, both large cities that receive Homeless Housing, Assistance and Prevention (HHAP) funding from the State.

The 2019 Point In Time Count identified 6,860 people experiencing homelessness in Orange County – 2,899 persons were in emergency shelter or transitional housing and 3,961 persons were experiencing unsheltered homelessness. Of those, approximately 43.3 percent experienced homelessness within the Cities of Anaheim and Santa Ana. There were 1,202 persons experiencing homelessness in the City of Anaheim and 1,769 persons experiencing homelessness in the City of Santa Ana. The remaining 56.6 percent (3,889) of persons experiencing homelessness in Orange County were counted in the other 32 cities and unincorporated areas of Orange County.

As there is overlap with the City of Anaheim and the City of Santa Ana, the Orange County CoC and the County host planning calls to discuss the state and federal funding allocations, including HHAP. These calls have been especially effective in the last year, given the tremendous amount of funding available to the Orange County CoC, the County and the City of Anaheim and City of Santa Ana as entitlement jurisdiction through federal and state funding sources. The calls provided an opportunity to share ideas and develop complimentary approaches that responded to the needs of those at risk of homelessness or experiencing homelessness amidst the COVID-19 pandemic. These coordination calls will continue to be important and helpful as each jurisdiction implement programs through the HHAP Round 2 funding. The Orange County CoC and the County are committed to working collaboratively to fund homeless services programs and housing interventions to develop a System of Care that addresses the needs of persons experiencing homelessness. The Orange County CoC and the County fund homeless service programs and housing interventions at a countywide or Service Planning Area (SPA) level in order to promote regional coordination and leveraging of other available resources in the area. The Orange County CoC and the County work with stakeholders, cities and nonprofit leadership from each SPA to better understand the needs of those experiencing homelessness in the region and the available homeless service resources and

housing. This information assists the Orange County CoC and the County prioritize funding opportunities for needed homeless service programs and housing interventions that will best assist each SPA.

By funding regional homeless service programs and interventions, this ensures that homeless services programs are accessible and available equally regardless of where in Orange County the individual or family may be experiencing homelessness. The Orange County CoC and the County make the homeless service programs and resources available and accessible to those experiencing homelessness in the City of Anaheim and/or the City of Santa Ana while also trying to connect these individuals and families to other homeless service programs offered by the City of Anaheim and/or the City of Santa Ana, if appropriate.

The County of Orange has presented considerations for use of HHAP funding to stakeholders. The recommendation is to consider programs that have a high impact and promote sustainability and to prioritize projects that demonstrate countywide collaboration. As such, the Orange County CoC and the County will be utilizing the HHAP Round 2 funding allocation to provide operational subsidies to two Homekey Programs. The Homekey Program provides non-congregate shelter for individuals experiencing homelessness who are at high-risk for severe COVID-19 illness due to being age 65 and older and/or having underlying health conditions. The Homekey Program sites will operate as interim housing through 2024, at which point they will transition to affordable housing for those experiencing homelessness.

Regional Collaboration and Partnerships Question 5 - End Answer

6. Describe how HHAP-2 funds will be integrated into the current regional strategic plan to address homelessness. Has the region's strategy for use of HHAP funding changed since HHAP-1?

Regional Collaboration and Partnerships Question 6 - Begin Answer

The goals below detail the expected impact HHAP-2 funding will have in our jurisdiction:

- The number of persons served through the County HHAP funding will be leveraged with federal, state, and local funding to provide services to 110-172 persons annually and 391 persons over the total HHAP contract.
- Have 30 percent of persons served through HHAP funded programs exit to permanent housing from County HHAP funded programs.
- Increase the percentage of successful street exits into emergency shelter by 5 percent annually.
- Increase the percentage of successful street exits into permanent housing by 5 percent annually.
- Decrease the percentage of the jurisdiction's total homeless population that is unsheltered by 10 percent by 2023 (baseline of 58%).

- Reduce the length of stay within emergency shelter programs by 5 percent each year over the next 5 years.
- Reduce the number of negative exits experienced by individuals that have received a housing resource but are unable to secure housing by 3 percent each year over the next 5 years.
- Decrease the length of time a household searches for housing when utilizing a housing choice voucher or other rental subsidy by 33 percent over the next five years.
- Increase the number of youths that are able to secure a permanent housing by 5 percent per year, over the next 5 years.

Regional Collaboration and Partnerships Question 6 - End Answer

7. When spending plans need to be adjusted in response to changing needs in the community, how are collaborative partners involved in those decisions?

Regional Collaboration and Partnerships Question 7 - Begin Answer

The Office of Care Coordination within the County of Orange (County) leads the County's efforts in effectively addressing homelessness, developing and implementing strategies and the management of homeless service programs within Orange County. The Office of Care Coordination, led by Director of Care Coordination Jason Austin, engages across Orange County working with cities and community-based organizations to strengthen regional capacity and multi-city, multi-sector investments to prevent and address homelessness, coordinate public and private resources to meet the needs of the homeless population in Orange County and promote integration of services throughout the community that improve the countywide response to homelessness. Through this process, spending plans for various funding sources are developed and incorporated into the larger homeless service system.

When spending plans need to be adjusted in response to changing needs in the community, the Office of Care Coordination works with the County's leadership and the Board of Supervisors to make these changes. Additionally, the Office of Care Coordination coordinates and collaborates with the Orange County CoC to ensure a comprehensive response to homelessness in the jurisdiction.

Regional Collaboration and Partnerships Question 7 - End Answer

8. Has a youth-specific strategy been identified within the applicant's region? If so, please describe. If not, why not?

Regional Collaboration and Partnerships Question 8 - Begin Answer

The County of Orange and the Orange County CoC are committed to increasing interventions and services for Transitional Aged Youth (TAY), young adults age 18 to 24 who are transitioning from public systems or are at risk of

not making a successful transition to adulthood. The TAY Collaborative had previously been established as a prioritized work group and had issued HEAP and HHAP-1 funds to Covenant House California for a capital project to build a youth shelter in Anaheim. Given the COVID-19 pandemic, the TAY Collaborative had paused its meeting, but in December 2020, the County of Orange met with the TAY Collaborative Chair to revitalize the TAY Collaborative. The first meeting of 2021 will be held in February to create a strategic planning and coordination process to best serve unaccompanied youth under 25 residing in Orange County. In addition, the County of Orange and the TAY Collaborative intend on applying for the next round of HUD's Youth Homelessness Demonstration Program (YHDP) NOFA to leverage additional resources throughout the youth system. The HHAP-2 youth set-aside funds allocated to the County will be utilized to support Covenant House California 25 bed youth shelter. The HHAP-2 youth set-aside funds allocated to the Orange County CoC will be programmed utilizing a competitive bidding process and will likely focus on the development of permanent housing solutions and rental assistance interventions. The HHAP Youth Set Aside will significantly increase our initiative in further developing TAY services and infrastructure.

Regional Collaboration and Partnerships Question 8 - End Answer

9. Describe how youth-specific local partners are involved in making regional planning or spending decisions.

Regional Collaboration and Partnerships Question 9 - Begin Answer

The County of Orange, as the lead entity of the Orange County CoC, meets regularly with the CoC Board Chairs and the CoC Board to develop and execute strategies to address homelessness. Currently, the CoC Board Secretary is the Chair for the Transitional Age Youth (TAY) Collaborative Working Group and represents the needs of the TAY Collaborative when making regional planning or spending decisions. The TAY Collaborative had previously issued HEAP and HHAP-1 funds to Covenant House California for a capital project to build a youth shelter in Anaheim. The County of Orange meets regularly with Covenant House California on implementing the contract and identifying the needs of youth to support with strategic planning of services.

Regional Collaboration and Partnerships Question 9 - End Answer

## 8. Housing First Assessment

Housing First-oriented programs are low or no barrier and client-centered, emphasizing client-choice. Housing is not viewed as a reward or incentive for achieving specific goals or participating in a specific program, but as necessary to help a family or individual stabilize and meaningfully access services, which are offered as needed on a voluntary basis. In practice, this means that programs connect participants to permanent housing as quickly as possible with few to no preconditions, behavioral contingencies, or other barriers at enrollment or throughout the program.

Health and Safety Code Section 50220.5(g) mandates that all recipients of state homelessness funding shall comply with Housing First as provided in Chapter 6.5 (commencing with Section 8255) of Division 8 of the Welfare and Institutions Code.

To successfully complete this section of the application, applicants will need to assess their current policies and check all that apply:

Table – Housing First Assessment

Housing First Assessment (check all that apply)
<p><b>Housing First Assessment Statement:</b> Access to programs is not contingent on sobriety, minimum income requirements, lack of a criminal record, completion of treatment, participation in services, or other unnecessary conditions. Housing First Assessment Response: <b>Yes</b></p>
<p><b>Housing First Assessment Statement:</b> Programs or projects do everything possible not to reject an individual or family on the basis of poor credit or financial history, poor or lack of rental history, minor criminal convictions, or behaviors that are interpreted as indicating a lack of “housing readiness.” Housing First Assessment Response: <b>Yes</b></p>
<p><b>Housing First Assessment Statement:</b> People with disabilities are offered clear opportunities to request reasonable accommodations within applications and screening processes and during tenancy and building and apartment units include special physical features that accommodate disabilities. Housing First Assessment Response: <b>Yes</b></p>
<p><b>Housing First Assessment Statement:</b> Programs or projects that cannot serve someone work through the coordinated entry process to ensure that those individuals or families have access to housing and services elsewhere. Housing First Assessment Response: <b>Yes</b></p>
<p><b>Housing First Assessment Statement:</b> Housing and service goals and plans are highly client centered and driven. Housing First Assessment Response: <b>Yes</b></p>
<p><b>Housing First Assessment Statement:</b> Supportive services emphasize engagement and problem-solving over therapeutic goals. Housing First Assessment Response: <b>Yes</b></p>
<p><b>Housing First Assessment Statement:</b> Participation in services or compliance with service plans are not conditions of tenancy but are reviewed with clients and regularly offered as a resource to clients. Housing First Assessment Response: <b>Yes</b></p>
<p><b>Housing First Assessment Statement:</b> Services are informed by a harm-reduction philosophy that recognizes that drug and alcohol use and addiction are a part of some clients' lives. Clients are engaged in non-judgmental communication regarding drug and alcohol use and are offered education regarding how to avoid risky behaviors and engage in safer practices.</p>

Housing First Assessment Response: Yes

**Housing First Assessment Statement:** Substance use in and of itself, without other lease violations, is not considered a reason for eviction.

Housing First Assessment Response: Yes

**Housing First Assessment Statement:** Clients are given reasonable flexibility in paying their share of rent on time and offered special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements as needed.

Housing First Assessment Response: Yes

**Housing First Assessment Statement:** Every effort is made to provide a client the opportunity to transfer from one housing situation, program, or project to another if a tenancy is in jeopardy. Whenever possible, eviction back into homelessness is avoided.

Housing First Assessment Response: Yes

## 9. Expenditure Plan

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HHAP-2 Submission Expenditure Plan - NOFA-HHAP00042

CoC / Large City / County Name:

CoC / Large City / County Name Response: Orange

Administrative Entity Name:

Administrative Entity Name Response: County of Orange

Receiving Redirected Funds?

Receiving Redirected Funds? Response: No

Total Redirected Funding:

Total Redirected Funding Response:

Table – HHAP Funding Expenditure Plan – Eligible Use Categories and Funding

	FY 20/21	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	TOTAL
Rapid Rehousing							
Rapid Rehousing: Youth Set-Aside							
Operating Subsidies and Reserves							

Operating Subsidies and Reserves: Youth Set-Aside							
Street Outreach							
Street Outreach: Youth Set-Aside							
Services Coordination							
Services Coordination: Youth Set-Aside							
Systems Support							
Systems Support: Youth Set-Aside							
Delivery of Permanent Housing							
Delivery of Permanent Housing: Youth Set-Aside							
Prevention and Shelter Diversion							
Prevention and Shelter Diversion: Youth Set-Aside							
New Navigation Centers and Emergency Shelters			\$1,591,432.27	\$1,591,432.28			\$3,182,864.55
New Navigation Centers and Emergency Shelters: Youth Set-Aside		\$136,897.40	\$136,897.40				\$273,794.80
Strategic Homelessness Planning, Infrastructure Development, CES and HMIS (up to 5%)							
Administrative (up to 7%)		\$39,570.45	\$100,000.00	\$100,000.00			\$239,570.45

TOTAL FUNDING ALLOCATION:

Total Funding Allocation Response: \$3,422,435.00

TOTAL YOUTH SET-ASIDE (at least 8%):

Total Youth Set-Aside (at least 8%) Response: \$273,794.80

EXPENDITURE PLAN COMMENTS:

Expenditure Plan Comments Response:

## 10. HHAP Round 2 Funding Plan 1

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Submission ID: NOFA-HHAP00042

**Intervention Type:**

Intervention Type Response: Interim Housing (Operations)

**Total Funds Requested:**

Total Funds Requested Response: \$3,182,864.55

**HHAP Eligible Uses:**

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response: \$3,182,864.55

(Interim Housing Only Begins)

**Demonstrated Need Data:**

# of available shelter beds

# of available shelter beds response: 2539

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response: 3961

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response: 83

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response: 77

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response: 36

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response: The County of Orange remains focused in the development of System of Care and its various components. The next critical link in the development of the System of Care will be with Data Integration efforts, which will be a transformational change that improves accessibility and navigation for people experiencing homelessness and in need of the available resources from the System of Care. In addition, the County of Orange is also increasing shelter bed capacity and creating permanent housing solutions through various projects throughout the jurisdiction.

(Interim Housing Only Ends)

## 2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

Homekey Program Scope

- Stanton Inn: 72 units
- Tahiti: 60 units
- Initially, both sites will operate as Temporary Interim Housing and will be redeveloped to operate as Permanent Supportive Housing units.
- Property operations as an interim housing program will be provided by the site developer Jamboree Housing's selected Homekey operator, American Family Housing which will include 24/7 security, supportive services, meals and janitorial, linkages to community resources, increased income efforts, staff support for permanent housing options, linkages to CalOptima benefits and behavioral health clinics.
- Program operator will provide daily life skills groups and educational workshops.
- Program operator will use the following national best practices in serving participants:
  - o Housing First
  - o Trauma Informed Care
  - o Targeted Case Management
- Program Details:
  - o Crisis Management;

- o Housing Services;
- o Twenty-four (24) hours per day, seven (7) days per week intensive case management;
- o Community-based Wraparound Recovery Services;
- o Vocational and Educational services;
- o Job Coaching/Developing;
- o Consumer employment;
- o Money management/Representative
- o Payee support;
- o Flexible Fund account for immediate needs;
- o Transportation;
- o Illness education and self-management;
- o Medication Support;
- o Co-occurring Services;
- o Linkage to financial benefits/entitlements;
- o Family and Peer Support; and
- o Supportive socialization and meaningful community roles.

Funding Plan – Question 2 – Response Ends

**3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.**

Funding Plan – Question 3 – Response Begins

The HHAP-2 requested funds will support the interim housing intervention to provide placement for the unsheltered population. The 2019 Point In Time count showed that over half of the people experiencing homelessness were unsheltered. The 2019 Housing Inventory Count (HIC) identified that 3,094 total year-round beds made up emergency shelter and transitional housing and 400 seasonal beds operated in the wintertime. Orange County identified 442 family units consisting of 1,390 beds, while having 1,690 beds for adults that operate year-round. Between 2017 and 2019 Orange County increased its bed capacity by 120.97%. However, even with the expansion of beds Orange County continues to see over 3,500 (67%+) single individuals experiencing unsheltered homelessness. Through HEAP funding Orange County and the Orange County CoC have added an additional 250 year-round beds as of June 2020. However, that still leaves the majority of single individuals experiencing street homelessness without shelter. Given the impacts of the COVID-19 pandemic, the County and the Orange County CoC have identified the need for different emergency shelter program models and increasing the availability of non-congregate shelter will assist in safeguarding the health of those at high risk for severe COVID-19 illness. The County and the Orange County CoC are working actively and collectively to increase the number of beds in the shelter system, and the interim housing phase of Project Homekey will support this goal.

Funding Plan – Question 3 – Response Ends

**4. Check any specific population(s) expected to be served through this intervention investment.**

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Adults with children

Adults without children

Unaccompanied Youth (12-24yr of age per definition in HHAP statute)

Chronically Homeless

Veterans

Domestic Violence Survivors

Individuals with Co-occurring Disorders (Substance Use and Mental Health)

COVID High Risk – individuals at high-risk for contracting COVID

Funding Plan – Question 4 – Response Ends

**5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

The County in collaboration with the Orange County CoC will ensure that Project Homekey addresses the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, Native and Indigenous communities by incorporating racial equity into the outreach component of the program. Outreach providers will adhere to non-discrimination clauses and racial equity principles when referring into the Homekey program and have multicultural and multilingual staff to engage and be culturally inclusive for all participants. The program will be regularly monitored through analysis of HMIS data to review demographic trends. If program evaluation shows disparity in service or indication that performance goals are not being met, a support plan will be put into place to resolve any issues. In addition, where demographic show that access does not reflect the desired performance measure for access, outreach teams will target the groups that are underrepresented within the program.

Additionally, services will be administered with awareness and empathy, understanding that gender, race and ethnicity, economic status, sexual orientation, language and religious beliefs are unique features for all participants that can be guided as strengths in the path to housing. There will also be a strong focus on data analysis of participants from the point of access, to receipt of services and as they exit the program to ensure that short- and long-term outcomes reflect equitable support throughout the entire project.

Funding Plan – Question 5 – Response Ends

**6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

The County in collaboration with the Orange County CoC will ensure that Project Homekey addresses the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, Native and Indigenous communities by incorporating racial equity into the outreach component of the program. Outreach providers will adhere to non-discrimination clauses and racial equity principles when referring into the Homekey program and have multicultural and multilingual staff to engage and be culturally inclusive for all participants. The program will be regularly monitored through analysis of HMIS data to review demographic trends. If program evaluation shows disparity in service or indication that performance goals are not being met, a support plan will be put into place to resolve any issues. In addition, where demographic show that access does not reflect the desired performance measure for access, outreach teams will target the groups that are underrepresented within the program.

Additionally, services will be administered with awareness and empathy, understanding that gender, race and ethnicity, economic status, sexual orientation, language and religious beliefs are unique features for all participants that can be guided as strengths in the path to housing. There will also be a strong focus on data analysis of participants from the point of access, to receipt of services and as they exit the program to ensure that short- and long-term outcomes reflect equitable support throughout the entire project.

Funding Plan – Question 6 – Response Ends

**7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

Covenant House California's Youth Shelter Site will incorporate a trauma-informed design approach to the site, through the following design elements:

- Clearly designed quiet space for decompression.
- Youth-driven design, allowing TAY to decorate their space within the emergency shelter. This gesture often results in a furthering of the meaningful and necessary relationship between the emergency shelter program and an untrusting participant.
- Fixture and equipment that are not industrial. This includes the utilization of incandescent lighting wherever possible, painted rooms and common areas in colors that are shown to calm, invest in furniture that is signed for home rather than use in industrial settings.
- Decorate with inclusive and culturally appropriate art through the facility common areas.

- Provide equipment that can be used for artistic expression in common areas.

Over the course of an operational year, Covenant House California's shelter will be able to provide approximately 150 TAY experiencing homelessness with standardized assessments, reserved 24-hour bed availability, case management, residential supervision, crisis intervention, security, meals, access to restrooms and showers, linkages to physical and behavioral health services, and education and life skills curriculum. To ensure access to services, Covenant House California's shelter will work in partnership with the Orange County CoC, participate in the Coordinated Entry System process and support the regional collaboration in Orange County.

Funding Plan – Question 7 – Response Ends

## 11. **HHAP Round 2 Funding Plan 2**

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Submission ID: NOFA-HHAP00042

**Intervention Type:**

Intervention Type Response:

**Total Funds Requested:**

Total Funds Requested Response:

**HHAP Eligible Uses:**

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

**Demonstrated Need Data:**

# of available shelter beds

# of available shelter beds response:

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

**2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.**

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

**3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.**

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

**4. Check any specific population(s) expected to be served through this intervention investment.**

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

**5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

**6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

**7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

## 12. HHAP Round 2 Funding Plan 3

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Submission ID: NOFA-HHAP00042

**Intervention Type:**

Intervention Type Response:

**Total Funds Requested:**

Total Funds Requested Response:

**HHAP Eligible Uses:**

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

**Demonstrated Need Data:**

# of available shelter beds

# of available shelter beds response:

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

**2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.**

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

**3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.**

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

**4. Check any specific population(s) expected to be served through this intervention investment.**

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

**5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

**6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

**7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

## 13. HHAP Round 2 Funding Plan 4

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Submission ID: NOFA-HHAP00042

**Intervention Type:**

Intervention Type Response:

**Total Funds Requested:**

Total Funds Requested Response:

**HHAP Eligible Uses:**

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

**Demonstrated Need Data:**

# of available shelter beds

# of available shelter beds response:

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

**2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.**

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

**3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.**

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

**4. Check any specific population(s) expected to be served through this intervention investment.**

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

**5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

**6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

**7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

## 14. HHAP Round 2 Funding Plan 5

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Submission ID: NOFA-HHAP00042

**Intervention Type:**

Intervention Type Response:

**Total Funds Requested:**

Total Funds Requested Response:

**HHAP Eligible Uses:**

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

**Demonstrated Need Data:**

# of available shelter beds

# of available shelter beds response:

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

**2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.**

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

**3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.**

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

**4. Check any specific population(s) expected to be served through this intervention investment.**

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

**5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

**6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

**7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

## 15. **HHAP Round 2 Funding Plan 6**

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Submission ID: NOFA-HHAP00042

**Intervention Type:**

Intervention Type Response:

**Total Funds Requested:**

Total Funds Requested Response:

**HHAP Eligible Uses:**

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

**Demonstrated Need Data:**

# of available shelter beds

# of available shelter beds response:

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

**2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.**

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

**3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.**

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

**4. Check any specific population(s) expected to be served through this intervention investment.**

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

**5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

**6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

**7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

## 16. HHAP Round 2 Funding Plan 7

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Submission ID: NOFA-HHAP00042

**Intervention Type:**

Intervention Type Response:

**Total Funds Requested:**

Total Funds Requested Response:

**HHAP Eligible Uses:**

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

**Demonstrated Need Data:**

# of available shelter beds

# of available shelter beds response:

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

# of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

**2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.**

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

**3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.**

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

**4. Check any specific population(s) expected to be served through this intervention investment.**

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

**5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

**6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

**7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

## Homelessness Response Local Investment Plan

Please refer to the following for guidance and a sample plan:

[Guide to Strategic Uses of Key State and Federal Funds to Reduce Homelessness During the COVID-19 Pandemic](#)

Use the Table below to complete the Regional Resources Guide for submittal with your HHAP application. Refer to the Sample Local Investment Plan on page 11 of the Guide to Strategic Uses of Key State and Federal Funds as an example (link above).

<b>Applicant Name:</b>	County of Orange
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### Part 1: Summary of Investment Plan

- Use Project Homekey for acquisition of two hotels to be utilized for non-congregate shelter during COVID-19, and for conversion to permanent supportive housing after the public health crisis is over.
- Use multiple resources to provide housing navigation services and rehouse all individuals and households staying at Project Roomkey sites.
- Provide homeless prevention assistance to at least 900 households who are most at-risk of homelessness due to the COVID-19 pandemic.
- Continue to work collaboratively with multiple County of Orange agencies to support voucher programs and bring additional subsidized housing units online.

### Part 2: Priority and Order of Use of Funding Sources

Non Congregate Shelter/Interim Housing (Capital / Operations / Services)		Rental Assistance (Short Term to Permanent)		Permanent Supportive and Service Enriched Housing (Capital / Operations / Services)		Diversion and Homelessness Prevention	
Funding Source: Use and Priority #1		Funding Source: Use and Priority #1		Funding Source: Use and Priority #1		Funding Source: Use and Priority #1	
Funding Source:	FEMA	Funding Source:	ESG-CV (via HUD)	Funding Source:	Homekey (via HCD)	Funding Source:	HEAP (via HCFC)
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Funding Amount:	\$22,607,890.00	Funding Amount:	\$2,000,000.00	Funding Amount:	\$23,088,000.00	Funding Amount:	\$136,190.00
Unit of Measure:	Bed	Unit of Measure:	Individual	Unit of Measure:	Unit	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1987	Number Assisted:		Number Assisted:	162	Number Assisted:	30
Deadline for Expenditure:	10/31/2020	Deadline for Expenditure:	9/30/2022	Deadline for Expenditure:		Deadline for Expenditure:	6/30/2021
Funded Activity:	Operations	Funded Activity:	Short Term	Funded Activity:	Capital	Funded Activity:	Prevention
If Other, list:		If Other, list:		If Other, list:	Operations	If Other, list:	Diversion
Narrative Description (Optional):	Maximize funding from the FEMA reimbursement to cover up to 75% of Project Roomkey (666 units), including hotel/motel sites and other operations costs for the provision of non-congregate shelter in response to COVID-19.	Narrative Description (Optional):	Funding will support a County program (Project Toolbelt) that aims to connect Project Roomkey Participants to the most appropriate housing options with the goal of achieving permanent housing.	Narrative Description (Optional):	Funding will be used to purchase hotels to provide non-congregate shelter for individuals experiencing homelessness who are impacted by COVID-19. Units will be operate as interim housing for approximately three to five years before being converted to permanent supportive housing.	Narrative Description (Optional):	Funding provides homeless prevention and diversion activities and tenant-based rental assistance or subsidies through rapid rehousing, flexible subsidy funds, and eviction prevention strategies for families.
Funding Source: Use and Priority #2		Funding Source: Use and Priority #2		Funding Source: Use and Priority #2		Funding Source: Use and Priority #2	
Funding Source:	HEAP (via HCFC)	Funding Source:	ESG-CV (via HCD)	Funding Source:	HHAP (via HCFC)	Funding Source:	CDBG-CV (via HUD)
If Other, List:	HEAP Capital and Services	If Other, List:		If Other, List:	County of Orange Round 2	If Other, List:	
Funding Amount:	\$13,384,735.78	Funding Amount:	\$14,199,201.05	Funding Amount:	\$3,422,435.00	Funding Amount:	\$1,215,329.00
Unit of Measure:	Other	Unit of Measure:	Household	Unit of Measure:	Unit	Unit of Measure:	Household
If Other, List:	Capital Projects and Human Servic	If Other, List:		If Other, List:		If Other, List:	
Number Assisted:		Number Assisted:	912	Number Assisted:	162	Number Assisted:	810
Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	6/30/2022	Deadline for Expenditure:	6/30/2026	Deadline for Expenditure:	9/30/2025
Funded Activity:	Capital	Funded Activity:	Permanent	Funded Activity:	Operations	Funded Activity:	Prevention
If Other, list:	Services	If Other, list:		If Other, list:		If Other, list:	
Narrative Description (Optional):	Funding provided capital projects and shelter operations funding to cities and service providers with a net increase of 259 beds and regional coordination of homeless services.	Narrative Description (Optional):	Funding will provide Rapid Rehousing financial assistance and Housing Location and Stabilization services for individuals and families experiencing homelessness.	Narrative Description (Optional):	Funding will provide operations support for Project Homekey units during the interim housing phase.	Narrative Description (Optional):	Funding will provide one-time rental assistance to households experiencing financial hardships caused by COVID-19 and struggling to meet monthly rental obligations.
Funding Source: Use and Priority #3		Funding Source: Use and Priority #3		Funding Source: Use and Priority #3		Funding Source: Use and Priority #3	
Funding Source:	HHAP (via HCFC)	Funding Source:	HDAP (via CDSS)	Funding Source:	HHAP (via HCFC)	Funding Source:	ESG-CV (via HCD)
If Other, List:	County of Orange Allocation, Roun	If Other, List:		If Other, List:	CoC CA-602 Round 2	If Other, List:	
Funding Amount:	\$6,363,589.37	Funding Amount:	\$2,361,878.00	Funding Amount:	\$3,823,692.00	Funding Amount:	\$687,299.95
Unit of Measure:	Other	Unit of Measure:	Individual	Unit of Measure:	Unit	Unit of Measure:	Household
If Other, List:	Beds and Operations	If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	584	Number Assisted:	180	Number Assisted:	162	Number Assisted:	48
Deadline for Expenditure:	6/30/2025	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	6/30/2026	Deadline for Expenditure:	06/30/2022
Funded Activity:	Capital	Funded Activity:	Permanent	Funded Activity:	Operations	Funded Activity:	Prevention
If Other, list:	Operations	If Other, list:		If Other, list:		If Other, list:	Diversion

Narrative Description (Optional):	Funding is providing capital project improvements for the Yale Navigation Center and gap funding for shelter operations to the City of Buena Park shelter.	Narrative Description (Optional):	Funding provides case management, interim and permanent housing, and benefits advocacy to individuals who are likely to qualify for SSI/SSDI.	Narrative Description (Optional):	Funding will provide operations support for Project Homekey units during the interim housing phase.	Narrative Description (Optional):	Funding will provide rental assistance and housing relocation and stabilization services for homeless prevention activities.
Funding Source: Use and Priority #4		Funding Source: Use and Priority #4		Funding Source: Use and Priority #4		Funding Source: Use and Priority #4	
Funding Source:	Homekey (via HCD)	Funding Source:	HEAP (via HCFC)	Funding Source:	CoC (via HUD)	Funding Source:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Funding Amount:	\$23,088,000.00	Funding Amount:	\$581,810.00	Funding Amount:	\$20,714,257.00	Funding Amount:	
Unit of Measure:	Unit	Unit of Measure:	Household	Unit of Measure:	Unit	Unit of Measure:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	162	Number Assisted:		Number Assisted:	509	Number Assisted:	
Deadline for Expenditure:	12/30/2020	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	Varies	Deadline for Expenditure:	
Funded Activity:	Capital	Funded Activity:	Other	Funded Activity:	Operations	Funded Activity:	
If Other, list:	Operations	If Other, list:	Short-term and Permanent	If Other, list:	Services	If Other, list:	
Narrative Description (Optional):	Funding will be used to purchase hotels to provide non-congregate shelter for individuals experiencing homelessness who are impacted by COVID-19. Units will be operate as interim housing for approximately three to five years before being converted to permanent supportive housing.	Narrative Description (Optional):	HEAP funding supports four contracts that provide short-term and permanent housing assistance to individuals and families experiencing homelessness.	Narrative Description (Optional):	Funding provides rental assistance, operating costs and supportive services to CoC permanent supportive housing projects.	Narrative Description (Optional):	
Funding Source: Use and Priority #5		Funding Source: Use and Priority #5		Funding Source: Use and Priority #5		Funding Source: Use and Priority #5	
Funding Source:	ESG-CV (via HUD)	Funding Source:	CoC (via HUD)	Funding Source:	HOME (via HUD)	Funding Source:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Funding Amount:	\$3,188,433.00	Funding Amount:	\$2,845,465.00	Funding Amount:	\$3,461,101.00	Funding Amount:	
Unit of Measure:	Individual	Unit of Measure:	Unit	Unit of Measure:	Unit	Unit of Measure:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	625	Number Assisted:	101	Number Assisted:	67	Number Assisted:	
Deadline for Expenditure:	01/31/2022	Deadline for Expenditure:	Varies	Deadline for Expenditure:	N/A - Currently suspended	Deadline for Expenditure:	
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Capital	Funded Activity:	
If Other, list:	Services	If Other, list:		If Other, list:		If Other, list:	
Narrative Description (Optional):	Funding will provide extended operations for the Armory Cold Weather Shelter Program and support operations for Yale Navigation Center.	Narrative Description (Optional):	Funding provides rental assistance and supportive services to veterans, families, individuals and domestic violence victims in the jurisdiction.	Narrative Description (Optional):	Funds will support the development and operations of permanent supportive housing projects in Orange County.	Narrative Description (Optional):	
Funding Source: Use and Priority #6		Funding Source: Use and Priority #6		Funding Source: Use and Priority #6		Funding Source: Use and Priority #6	
Funding Source:	ESG-CV (via HCD)	Funding Source:	Other	Funding Source:	NPLH (via HCD)	Funding Source:	
If Other, List:		If Other, List:	CESH (via HCD)	If Other, List:		If Other, List:	
Funding Amount:	\$5,000,000.00	Funding Amount:	\$1,075,750.00	Funding Amount:	\$11,798,084.00	Funding Amount:	
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Unit	Unit of Measure:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	850	Number Assisted:	113	Number Assisted:	35	Number Assisted:	
Deadline for Expenditure:	1/31/2022	Deadline for Expenditure:	07/26/2024	Deadline for Expenditure:	N/A	Deadline for Expenditure:	
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Capital	Funded Activity:	
If Other, list:	Services	If Other, list:		If Other, list:	COSR	If Other, list:	
Narrative Description (Optional):	Funding will provide shelter operations and essential services activities to Project Homekey units.	Narrative Description (Optional):	Funding provides rental assistance, landlord incentives, and housing relocation and stabilization services for households.	Narrative Description (Optional):	Funds will support the development and operations of permanent supportive housing projects in Orange County.	Narrative Description (Optional):	
Funding Source: Use and Priority #7		Funding Source: Use and Priority #7		Funding Source: Use and Priority #7		Funding Source: Use and Priority #7	
Funding Source:	CDBG-CV (via HUD)	Funding Source:	ESG (via HUD)	Funding Source:	HCV (via HUD)	Funding Source:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Funding Amount:	\$1,200,000.00	Funding Amount:	\$67,195.00	Funding Amount:		Funding Amount:	
Unit of Measure:	Individual	Unit of Measure:	Individual	Unit of Measure:	Unit	Unit of Measure:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:		Number Assisted:	15	Number Assisted:	250	Number Assisted:	
Deadline for Expenditure:		Deadline for Expenditure:	9/30/2021	Deadline for Expenditure:		Deadline for Expenditure:	
Funded Activity:		Funded Activity:	Other	Funded Activity:	Capital	Funded Activity:	
If Other, list:		If Other, list:	Short-term and Permanent	If Other, list:		If Other, list:	

Narrative Description (Optional):	CDBG-CV funds will support operations and essential services for Project Homekey sites.	Narrative Description (Optional):	Funding will support a County program (Project Toolbelt) that aims to connect Project Roomkey Participants to the most appropriate housing options with the goal of achieving permanent housing.	Narrative Description (Optional):	Assist in the development of affordable housing and permanent supportive housing projects by subsidizing rent cost with a project based voucher.	Narrative Description (Optional):	
Funding Source: Use and Priority #8		Funding Source: Use and Priority #8		Funding Source: Use and Priority #8		Funding Source: Use and Priority #8	
Funding Source:		Funding Source:	ESG (via HCD)	Funding Source:	Local Housing Trust Fund	Funding Source:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Funding Amount:		Funding Amount:	\$240,075.00	Funding Amount:	\$9,065,360.00	Funding Amount:	
Unit of Measure:		Unit of Measure:	Individual	Unit of Measure:	Unit	Unit of Measure:	
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:		Number Assisted:	60	Number Assisted:	450	Number Assisted:	
Deadline for Expenditure:		Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:		Deadline for Expenditure:	
Funded Activity:		Funded Activity:	Other	Funded Activity:	Capital	Funded Activity:	
If Other, list:		If Other, list:	Short-term and Permanent	If Other, list:		If Other, list:	
Narrative Description (Optional):		Narrative Description (Optional):	Funding provides rental assistance and housing relocation and stabilization services to individuals and families experiencing homelessness.	Narrative Description (Optional):	Funding from the Orange County Housing Finance Trust will support six permanent supportive housing projects with 67 affordable and MSHA units.	Narrative Description (Optional):	

Continuum of Care Outcomes by Race and Ethnicity

Go to this link for an instructional video on how to complete this worksheet using Stella: <https://www.loom.com/share/ebeacf98b99f4823a9db5c32e5ee012b> [loom.com]

Applicant Name:		County of Orange		CoC Name, if different:		CA-602		Using data from Stella, please insert outcomes here from the FY18 submission:								
	Head of Households Served in Any Project Type <sup>1</sup>		Served in Shelters & Transitional Housing <sup>2</sup>		Exiting to Permanent Housing <sup>3</sup>		Days Homeless <sup>4</sup>		Accessing Permanent Supportive Housing <sup>5</sup>		Returns to Homelessness <sup>6</sup> <small>(Permanent)</small>		Other Measure: Accessing Rapid Rehousing		Other Measure:	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
<b>Total</b>	7,879	100%	4,898	100%	1,149	100%	77	100%	2,231	100%	36	100%	1,204	100%		#DIV/0!
<b>White, Non-Hispanic/Non-Latino</b>	3,676	47%	2,145	44%	445	39%	83	108%	1,268	57%	14	39%	478	40%		#DIV/0!
<b>White, Hispanic/Latino</b>	1,792	23%	1,139	23%	389	34%	75	97%	413	19%	13	36%	360	30%		#DIV/0!
<b>Black or African American</b>	1,087	14%	620	13%	167	15%	78	101%	329	15%	1	3%	205	17%		#DIV/0!
<b>Asian</b>	247	3%	141	3%	32	3%	85	110%	86	4%	4	11%	30	2%		#DIV/0!
<b>American Indian or Alaska Native</b>	471	6%	410	8%	35	3%	50	65%	37	2%	0	0%	37	3%		#DIV/0!
<b>Native Hawaiian/Other Pacific Islander</b>	101	1%	65	1%	14	1%	86	112%	12	1%	0	0%	34	3%		#DIV/0!
<b>Multiple Races</b>	295	4%	193	4%	54	5%	83	108%	71	3%	4	11%	47	4%		#DIV/0!
<b>Unknown</b>	210	3%	185	4%	13	1%		0%	15	1%	0	0%	13	1%		#DIV/0!